



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: 208-334-6626
FAX: 208-364-1888

April 12, 2013

Eric Collett, Administrator
Emerson House At River Pointe, LLC
8250 West Marigold
Garden City, ID 83714

Dear Mr. Collett:

An unannounced, complaint investigation survey was conducted at Emerson House At River Pointe, LLC between February 7, 2013 and April 8, 2013. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005901

Allegation #1: The facility refused to allow an identified resident's friends to visit.

Findings #1: Substantiated. However, the facility was not cited as they acted appropriately by conferring with the local ombudsman and the Department of Licensing & Certification about resident rights in assisted living. Upon the clarification, the facility removed the visit restrictions that had been in place.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Polly Watt-Geier, MSW
Health Facility Surveyor
Residential Assisted Living Facility Program

PWG

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program