



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor  
RICHARD M. ARMSTRONG – Director

DEBRA RANSOM, R.N., R.H.I.T., Chief  
BUREAU OF FACILITY STANDARDS  
3232 Elder Street  
P.O. Box 83720  
Boise, ID 83720-0009  
PHONE 208-334-6626  
FAX 208-364-1888

April 21, 2014

Charles D. Lloyd Jr., Administrator  
Oak Creek Rehabilitation Center of Kimberly  
500 Polk Street East  
Kimberly, ID 83341-1618

Provider #: 135084

Dear Mr. Lloyd, Jr.:

On April 9, 2014, an on-site follow-up revisit of your facility was conducted to verify correction of deficiencies noted during the Recertification, Complaint Investigation and State Licensure survey of January 31, 2014. Oak Creek Rehabilitation Center of Kimberly was found to be in substantial compliance with health care requirements as of **March 7, 2014**. In addition, a Complaint Investigation survey was conducted in conjunction with the on-site follow-up.

Your copy of a Post-Certification Revisit Report, Form CMS-2567B, listing the deficiencies that have been corrected is enclosed. The findings to the Complaint Investigation is being processed and will be sent to your facility under separate cover.

Thank you for the courtesies extended to us during our follow-up revisit. If you have any questions, comments or concerns, please contact Lorene Kayser, L.S.W., Q.M.R.P. or David Scott, R.N., Supervisors, Long Term Care at (208) 334-6626.

Sincerely,

A handwritten signature in black ink that reads "Lorene Kayser". The signature is written in a cursive, slightly slanted style.

LORENE KAYSER, L.S.W., Q.M.R.P., Supervisor  
Long Term Care

LKK/dmj  
Enclosures



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May 7, 2014

Charles Lloyd, Administrator  
Oak Creek Rehabilitation Center of Kimberly  
500 Polk Street East  
Kimberly, ID 83341-1618

Provider #: 135084

Dear Mr. Lloyd, Jr.:

On **April 9, 2014**, a Complaint Investigation survey was conducted at Oak Creek Rehabilitation Center of Kimberly. Linda Kelly, R.N., Sherri Case, L.S.W., Q.M.R.P., conducted the complaint investigation.

The complaint was investigated in conjunction with an on-site follow-up, conducted April 8, 2014 through April 9, 2014.

The following documentation was reviewed:

- Staffing hours for March 7, 2014 through April 6, 2014;
- Incident and Accident reports for February 1, 2014 through April 8, 2014;
- Resident-to-Resident incidents for February 1, 2014 through April 8, 2014; and,
- The clinical record of four residents.

Interviews were conducted with:

- Six residents, all of whom were interviewable and required toileting assistance;
- Five Certified Nurse Aides (CNAs);
- The Director of Nursing Services (DNS); and,
- The Administrator.

Charles Lloyd, Administrator  
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The complaint allegations, findings and conclusions are as follows:

**Complaint #ID00006374**

**ALLEGATION #1:**

The complainant stated there was not adequate staffing related to the acuity of the residents and only one nurse was on during night shift to take care of 24-39 residents. No particular negative outcomes were identified related to the staffing concerns. The complainant generalized by saying there were increased falls, resident-to-resident incidents and residents were not being changed in a timely manner.

**FINDINGS:**

Review of the staffing hours revealed documentation that the facility exceeded the state minimum requirement and that two licensed nurses (LNs) were on duty every night shift, except one, April 1st, when twelve hours (or one and one half LN hours) were documented.

Review of the Incident and Accident reports and Resident-to-Resident incidents revealed documentation that staff were either with the resident(s) when the event happened or the staff responded promptly, within minutes.

Interviews with the residents revealed the residents did not have concerns about inadequate staffing. In addition, the residents stated the staff promptly provided toileting assistance and/or incontinence care.

Interviews with the staff revealed the staff did not have concerns about inadequate staffing.

**CONCLUSION:**

Unsubstantiated. Lack of sufficient evidence.

**ALLEGATION #2:**

The complainant expressed concerns that CNAs were performing tasks outside of their scope of practice. The complainant stated two CNAs administered suppositories to residents and assessed breath sounds at the direction of nursing staff.

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FINDINGS:

Interviews with the residents, CNAs, DNS and Administrator revealed that CNAs did not administer suppositories to residents. With resident's permission and after an LN had assessed the residents, two CNAs who were in nursing school listened to residents' breath sounds. However, the CNAs did not perform tasks outside of their scope of practice and no deficient practice was identified.

CONCLUSION:

Unsubstantiated. Lack of sufficient evidence.

As none of the complaint's allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

A handwritten signature in black ink that reads "LORENE KAYSER". The letters are somewhat stylized and connected.

LORENE KAYSER, L.S.W., Supervisor  
Long Term Care

LK/lj