IDAHO DEPARTMENT OF
HEALTH & WELFARE

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May 13, 2014

Branden Smalley, Administrator
Progressive Behavior Systems
1092 Eastland Drive North
Twin Falls, ID 83301

Dear Mr. Smalley:

Thank you for submitting the Plan of Correction for Progressive Behavior Systems dated May 9, 2014, in response to the recertification survey concluded on April 27, 2014. The Department has reviewed and approved the Plan of Correction.

As a result, we have issued Progressive Behavior Systems full certificates for the Twin Falls and Rupert locations effective from June 1, 2014, through May 31, 2017, unless otherwise suspended or revoked. Per IDAPA 16.04.17.101.02, these certificates are issued on the basis of substantial compliance and are contingent upon the correction of deficiencies.

Thank you for your patience while accommodating us through the survey process. If you have any questions, you can reach me at (208) 239-6267 or lovelanp@dhw.idaho.gov.

Sincerely,

Pam Loveland-Schmidt

PAMELA LOVELAND-SCHMIDT, Adult & Child DS
Medical Program Specialist
DDA/ResHab Certification Program

PLS/slm

Enclosures
1. Approved Plan of Correction
2. Renewed Residential Habilitation Agency Certificates

IDAHO DEPARTMENT OF
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# Statement of Deficiencies

*Residential Habilitation Agency*

Progressive Behavior Systems
RHA-1109

1092 Eastland Dr N
Twin Falls, ID 83301-
(208) 436-4811

**Survey Type:** Recertification

**Entrance Date:** 4/25/2014

**Exit Date:** 4/27/2014

**Initial Comments:** Survey Team: Pam Loveland-Schmidt, Medical Program Specialist, DDA/ResHab Certification Program; Kerrie Ann Hull, Medical Program Specialist, DDA/ResHab Certification Program; and Eric Brown, Manager, DDA/ResHab Certification Program.

| Rule Reference/Text | Findings | Plan of Correction | Date to be Corrected |
|---|---|---|---|
| 16.04.17.101.04<br>101. CERTIFICATION - ISSUANCE OF CERTIFICATES.<br>The Department will conduct an initial survey upon receipt of a completed application. (3-29-12)<br>04. Expiration of Certificate. An agency must request renewal of its certificate no less than ninety (90) days before the expiration of the certificate to ensure there is no lapse in certification. After initial certification the Department may issue a certificate that is in effect for up to three (3) years based upon an agency's substantial compliance with this chapter of rules. (3-29-12) | The agency lacked documentation of a request for renewal of its certificate no less than ninety (90) days before the expiration of the certificate to ensure there is no lapse in certification. | The Administrator has created a calendar event that will alert a task to be completed 90 days before expiration of certification(s).<br>1. There was nothing to correct this citation as it has passed.<br>2. This citation did not impact participants.<br>3. The Administrator is responsible for requesting the renewal of its certificate 90 days before the expiration of the certificate.<br>4. This will not reoccur as a task and event has been created within the Administrator's calendar.<br>5. Corrective action has been completed by adding a set date in the Administrator's calendar. | 2014-05-08 |

| | | |
|---|---|---|
| **Administrator/Provider Signature:** Branden Smalley Prop. | | **Date:** 5.9.14 |
| **Department POC Approval Signature:** Pam Loveland-Schmidt | | **Date:** 5/13/2014 |

If deficiencies are cited, an approved plan of correction is requisite to continued program participation.