



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
EMAIL: ralf@dhw.idaho.gov
PHONE: 208-364-1962
FAX: 208-364-1888

June 2, 2014

Wendi Gailey, Administrator
Paramount Parks Health Care at Eagle
815 North Eagle Road
Eagle, Idaho 83616

Ms. Gailey:

An unannounced, on-site complaint investigation survey was conducted at Paramount Parks Health Care at Eagle, LLC between May 20, 2014 and May 20, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006411

Allegation #1: The facility did not have appropriate infection control measures in place i.e.. the administrator's dog would run throughout the dining room, and all throughout the facility relieving itself.

Findings: Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

Allegation #2: The administrator did not respond to complainants.

Findings: Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

Allegation #3: Residents' rights to have visitors was denied, when therapy dogs were prohibited from entering the facility.

Findings: Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

RACHEL COREY, RN
Health Facility Surveyor
Residential Assisted Living Facility Program