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June 2, 2014

Vanessa Smith, Administrator  
Grace Assisted Living at Englefield Green  
250 S Allumbaugh Way  
Boise, Idaho 83709

Ms. Smith:

An unannounced, on-site complaint investigation survey was conducted at Grace Assisted Living at Englefield Green between May 21, 2014 and May 22, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

**Complaint # ID00006406**

**Allegation #1:** The facility inappropriately discharged residents.

**Findings:** Unsubstantiated. Based on interview and record review, it was determined the facility discharged the identified resident to the hospital due to an emergency condition. The facility acted in accordance to IDAPA 16.03.22.221.01.d.

**Allegation #2:** The facility did not provide a partial reimbursement after the resident was given an emergency discharge.

**Findings:** Unsubstantiated. Based on interview and record review it was determined the facility discharged the identified resident to the hospital due to an emergency condition on 2/22/14. In accordance with IDAPA 16.03.22.220.10.c, the facility was permitted to charge 15 days from the date of the discharge.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Gloria Keathley, LSW  
Health Facility Surveyor  
Residential Assisted Living Facility Program

GK/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program