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May 29, 2014

Heidi Brough-Nye, Administrator
Park Place Assisted Living Community, Inc
616 16th Avenue North
Nampa, Idaho 83687

Mrs. Brough-Nye:

An unannounced, on-site complaint investigation survey was conducted at Park Place Assisted Living Community, Inc. between May 22, 2014 and May 23, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006317

Allegation #1: The facility did not assist residents with medications as ordered.

Findings: Substantiated. However, not cited as missing two days of an anti-itch cream does not present the scope and severity to warrant a deficiency.

Allegation #2: The facility nurse did not address residents' changes of condition in a timely manner.

Findings: Unsubstantiated.

Allegation #3: The facility did not protect residents' rights to access a medical provider for a medical evaluation.

Findings: Unsubstantiated.

Allegation #4: Residents were not assisted with treatments as ordered.

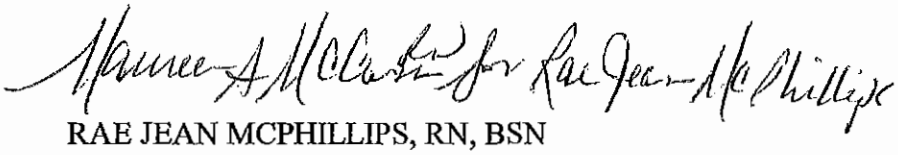
Findings: Substantiated. However, not cited as the facility took measures to get final clarification. Once that was obtained, they initiated assisting the resident with knee-high compression stockings as ordered.

Allegation #5: The facility removed residents' personal belongings without their consent.

Findings: Substantiated. However, not cited as the items were removed for the resident's safety and returned to the resident upon his discharge from the facility. Further, in January the resident wore knee-highs and had those in his possession prior to his discharge from the facility.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,



RAE JEAN MCPHILLIPS, RN, BSN
Health Facility Surveyor
Residential Assisted Living Facility Program

RM/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program