C.L. "BUTCH" OTTER - Governor RICHARD M. ARMSTRONG - Director DEBRA RANSOM, R.N.,R.H.I.T., Chief BUREAU OF FACILITY STANDARDS 3232 Elder Street P.O. Box 83720 Boise, ID 83720-0009 PHONE 208-334-6626 FAX 208-364-1886

August 25, 2014

Karla Jensen, Administrator Helping Hands Home Health 1308 East Center Pocatello, ID 83201

RE: Helping Hands Home Health, Provider #137102

Dear Ms. Jensen:

On July 1, 2014, a follow-up visit of your facility, Helping Hands Home Health, was conducted to verify corrections of deficiencies noted during the survey of May 8, 2014.

We were able to determine that the Conditions of Participation of Acceptance of Patients, Plan of Care, and Medical Supervision [42 CFR 484.18] and Home Health Aide Services [42 CFR 484.36] are now met

Your copy of a Post-Certification Revisit Report, Form CMS-2567B, listing deficiencies that have been corrected is enclosed.

Thank you for the courtesies extended to the surveyors during their visit. If we can be of any help to you, please call us at (208) 334-6626.

Sincerely,

SUSAN COSTA

Health Facility Surveyor

Non-Long Term Care

SYLVIA CRESWELL

Co-Supervisor

Non-Long Term Care

SC/sc Enclosures