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July 21, 2014

Paula Morgan, Administrator
Ashley Manor - Lincoln
101 East 15th
Jerome, Idaho 83338

Provider ID: RC-1003

Ms. Morgan:

An unannounced, on-site complaint investigation survey was conducted at Ashley Manor - Lincoln between July 8, 2014 and July 9, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006291

Allegation #1: The facility did not have a written agreement for an evacuation to a temporary shelter.

Findings #1: On 7/8/14 at 3:10 PM, the administrator stated the facility had a written agreement with a local elementary school to evacuate residents to, in the event of an emergency. She stated on 12/9/13 a pipe in the facility's fire suppression system froze, broke and then leaked water into the facility. She stated the residents were evacuated to the elementary school for approximately four hours until the facility was deemed to be habitable by the local fire department. Additionally, the administrator stated they had made arrangements with a long term care facility in Twin Falls if they were unable to return to the facility.

On 7/9/14, the facility provided a copy of the signed evacuation agreement between the facility and the elementary school.

Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

RAE JEAN MCPHILLIPS, RN, BSN
Health Facility Surveyor
Residential Assisted Living Facility Program

RM/sc