



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR  
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR  
DIVISION OF LICENSING & CERTIFICATION  
JAMIE SIMPSON – PROGRAM SUPERVISOR  
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM  
P.O. Box 83720  
Boise, Idaho 83720-0009  
EMAIL: ralf@dhw.idaho.gov  
PHONE: 208-364-1962  
FAX: 208-364-1888

July 21, 2014

Dorkis Knowles, Administrator  
Bridgeview Estates - RCF  
1828 Bridgeview Boulevard  
Twin Falls, Idaho 83301

Provider ID: RC-404

Ms. Knowles:

An unannounced, on-site complaint investigation was conducted at Bridgeview Estates - RCF on July 9, 2014. At that time, observations, interviews, and record reviews were conducted with the following results:

**Complaint # ID00006183**

Allegation #1: Residents were not assisted with eating.

Findings: Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

Allegation #2: The facility did not provide appropriate supervision and assistance with cares.

Findings: Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

Allegation #3: The facility did not ensure residents were medically evaluated after changes of condition.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

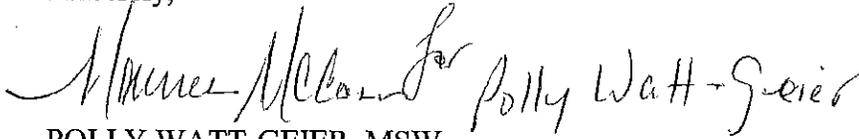
Dorkis Knowles, Administrator

July 21, 2014

Page 2 of 2

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

A handwritten signature in cursive script that reads "Polly Watt-Geier". The signature is written in dark ink and is positioned above the printed name.

POLLY WATT-GEIER, MSW

Health Facility Surveyor

Residential Assisted Living Facility Program

PWG/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program