



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
EMAIL: ralf@dhw.idaho.gov
PHONE: 208-364-1962
FAX: 208-364-1888

August 21, 2014

Anthonia Butikofer, Administrator
Eagle Rock Assisted Living
755 + 757 Lomax
Idaho Falls, Idaho 83401

Provider ID: RC-1028

Ms. Butikofer:

An unannounced, on-site complaint investigation survey was conducted at Eagle Rock Assisted Living LLC between August 4, 2014 and August 5, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006303

Allegation: Residents were not provided assistance with toileting, bathing or changing their clothes.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

MATT HAUSER, QMRP
Health Facility Surveyor
Residential Assisted Living Facility Program

MH/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program