



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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September 8, 2014

Cecilia Owsley, Administrator
Guardian Angel Homes
1070 East Mullan Avenue
Post Falls, Idaho 83854

Provider ID: RC-643

Ms. Owsley:

An unannounced, on-site complaint investigation survey was conducted at Guardian Angel Homes between August 21, 2014 and September 5, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006609

Allegation #1: Residents were locked in their rooms.

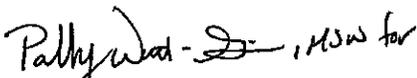
Findings: Substantiated for the identified resident. However, the facility was not cited as they responded appropriately when the issue was discovered.

Allegation #2: Residents were given medications to over-sedate them.

Findings: Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,


RACHEL COREY, RN
Health Facility Surveyor
Residential Assisted Living Facility Program

RC/sc