



IDAHO DEPARTMENT OF  
**HEALTH & WELFARE**

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October 16, 2013

Abree (Aubree) Hines, Administrator  
Grace Assisted Living at Englefield Green  
250 S Allumbaugh Way  
Boise, ID 83709

Dear Ms. Hines:

An unannounced, on-site complaint investigation survey was conducted at Grace Assisted Living at Englefield Green - Grace at Englefield Green, LLC, on October 3, 2013. At that time, observations, interviews, and record reviews were conducted with the following results:

**Complaint # ID00006120**

**Allegation #1:** The facility admitted residents whom they did not have the capability and capacity to care for.

**Findings #1:** Insufficient evidence was available at the time of the investigation and in records reviewed to substantiate this allegation.

Unsubstantiated.

**Allegation #2:** The facility did not investigate incidents in which residents received injuries.

**Findings #2:** Insufficient evidence was available at the time of the investigation and in records reviewed to substantiate this allegation.

Unsubstantiated.

**Allegation #3:** Residents were injured because staff were not trained to appropriately transfer them.

**Findings #3:** Insufficient evidence was available at the time of the investigation and in records reviewed to substantiate this allegation.

Unsubstantiated.

Abree (Aubree) Hines

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As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

*Regina McPhillips, RN, BSN  
for*

Donna Henscheid, LSW

Health Facility Surveyor

Residential Assisted Living Facility Program

DH/ftp

cc: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program