



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER -- GOVERNOR
RICHARD M. ARMSTRONG -- DIRECTOR

TAMARA PRISOCK -- ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON -- PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: 208-334-6626
FAX: 208-364-1888

October 22, 2013

Rena Blaser, Administrator
Gem Village
495 Emerald Ave
Blackfoot, ID 83221

Dear Ms. Blaser:

An unannounced, on-site complaint investigation survey was conducted at Emerald House dba Gem Village on October 9, 2013. At that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006144

Allegation #1: The facility limited residents' hospice agencies after they were already on services.

Findings #1: Insufficient evidence was available at the time of the investigation and in records reviewed to substantiate this allegation.

Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

Allegation #2: The facility did not meet residents' care needs who required a 2 person assist with bathing, toileting and transferring.

Findings #2: Insufficient evidence was available at the time of the investigation and in records reviewed to substantiate this allegation.

Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Rae Jean McPhillips, RN, BSN
Health Facility Surveyor
Residential Assisted Living Facility Program

RJM/TFP



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Dear Ms. Blaser:

An unannounced, on-site complaint investigation survey was conducted at Emerald House dba Gem Village on October 9, 2013. At that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005847

Allegation #1: The facility admitted residents who required skilled nursing care.

Findings #1: Insufficient evidence was available at the time of the investigation and in the records reviewed to substantiate this allegation.

Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Rae Jean McPhillips, RN, BSN

Rae Jean McPhillips, RN, BSN
Health Facility Surveyor
Residential Assisted Living Facility Program

RM/tfp

cc: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program