



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR  
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR  
DIVISION OF LICENSING & CERTIFICATION  
JAMIE SIMPSON – PROGRAM SUPERVISOR  
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM  
P.O. Box 83720  
Boise, Idaho 83720-0009  
EMAIL: ralf@dhw.idaho.gov  
PHONE: 208-364-1962  
FAX: 208-364-1888

October 22, 2014

Trista Wolfe, Administrator  
Jefferson House  
2113 West Jefferson Street  
Boise, Idaho 83704

Provider ID: RC-793

Ms. Wolfe:

An unannounced, on-site complaint investigation was conducted on October 17, 2014. During that time, observations, interviews, and record reviews were conducted with the following results:

**Complaint # ID00006387**

**Allegation #1:** The owner/administrator did not protect residents when a caregiver was transferred from another facility to Jefferson House after an allegation of verbal abuse was made.

**Findings:** An "Administrator's Investigation," dated 1/30/14, documented a caregiver who previously worked at another facility (owned by the same individual), had been suspended on 1/30/14. The investigation documented the administrator had interviewed the residents at that facility and none of the residents expressed that the caregiver had been verbally abusive. The investigation further documented the administrator transferred the caregiver to Jefferson House and monitored the interactions between the caregiver and residents.

On 10/17/14 between 10:00 AM and 10:48 AM, nine out of ten residents were interviewed. The residents stated staff treated them with dignity and respect and none indicated they had issues with staff members.

The complaint log was reviewed on 10/17/14, and there were no complaints regarding verbal abuse from staff to residents.

September and October 2014, Incidents and Accidents did not document any inappropriate verbal interactions between staff and residents had occurred.

Trista Wolfe, Administrator

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On 10/17/14 at 11:11 AM, the administrator stated after the caregiver was transferred to Jefferson House, she interviewed the residents on several occasions and none of them had voiced any concerns with how the caregiver treated them.

Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

A handwritten signature in cursive script that reads "Polly Watt-Geier for".

POLLY WATT-GEIER, MSW  
Health Facility Surveyor  
Residential Assisted Living Facility Program

PWG/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program