

Optum Idaho Regional Forums – Save the Date!

Optum Idaho invites you to attend our Provider Regional Forums as an initial orientation to Optum protocols for the Idaho Behavioral Health Plan effective September 1, 2013. We are committed to working closely with providers and all stakeholders to ensure a smooth transition, and are offering multiple face-to-face training sessions for your convenience, as indicated below. You need only attend one of the offered sessions, and we will also be holding webinar sessions on Friday August 23 (starting at 9 AM & 1 PM) if you are unable to attend one of the face-to-face meetings. We will have staff on hand at all training sessions to answer your questions and gather your feedback as we take the next step in the evolution of Idaho's Behavioral Health Plan.

Training Topics will include:

- Overview Who We Are
- · Benefits and Services
- Network Participation
- Credentialing
- Authorizations
- · Claim Submission
- · Actions and Grievances
- · Resources and Contacts

** Training materials will be posted at www.optumidaho.com **

Training for Regions 1 and 2 Providers

When: Tuesday August 27, 2013

Time: 9:00am -12:00pm

Where: Red Lion Templin's Hotel, 414 East 1st Ave, Coeur d Alene, Idaho, Phone: 800-733-5466

Training for Region 3 Providers

When: Tuesday August 20, 2013

Time: 1:00pm – 4:00pm

Where: Riverside Hotel, 2900 Chinden Blvd, Boise, Idaho 83714, Phone: 208-343-1871

Training for Region 4 Providers

When: Wednesday August 21, 2013

Time: 9:00am - 12:00pm & 2:00 - 5:00pm

Where: Riverside Hotel, 2900 Chinden Blvd, Boise, Idaho 83714, Phone: 208-343-1871

Training for Region 5 Providers

When: Thursday August 22, 2013

Time: 1:00pm - 4:00pm

Where: Riverside Hotel, 2900 Chinden Blvd, Boise, Idaho 83714, Phone: 208-343-1871

Training for Regions 6 and 7 Providers

When: Thursday August 29, 2013

Time: 9:00am - 12:00pm

Where: Red Lion, 1555 Pocatello Creek Road, Pocatello, ID 83201, Phone 800-733-5466

Please RSVP by August 12, 2013:

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