

Meeting Notes – Conference call Wednesday March 23, 2011 at 10 am.

Money Follows the Person Rebalancing Demonstration: Idaho Home Choice

Stakeholder Workgroup – Participant Recruitment and Enrollment

Members:

Aaron Thain	aaron@aaahomecare.com
Kelly Marang	kmarang@addus.com
Bettina Briscoe	bbriscoe@aging.idaho.gov
Ken Warden	wandamayw@yahoo.com
Tammy Ray	rayt@dhw.idaho.gov

Present on the conference call were:

Aaron Thain, AAA Home Care; Kelly Marang, Addus Health Care; Ken Warden, Certified Family Home Provider; and Tammy Ray, DHW

Aaron opened the meeting by reading aloud the Purpose of the Workgroup as shown in the Operational Protocol:

“For the target population(s) that will be transitioned, assist in the development of the recruitment strategies and processes that will be implemented under the demonstration. Assist in the creation of recruitment and enrollment materials that will be disseminated to enrollees as outlined in the Operational Protocol.

Aaron read aloud the 2 goals and Benchmark # 1 that he thought relevant to this Workgroup:

- Goal: Increase the use of home and community-based services in relation to institutional, long-term care services.
- Goal: Increase the ability of the Medicaid program to ensure the continued provision of home and community-based long-term care services.
- Benchmark #1: Successfully transition the projected number of eligible individuals in each target group from an inpatient facility to a qualified residence during each calendar year of the demonstration.
 - 2011 target: 8 Elderly; 2 ID/DD; 5 Physically disabled
 - 2012 target: 30 Elderly; 5 ID/DD; 18 Physically disabled

The group discussed the purpose of this Workgroup.

Ken said many Nursing Facilities have bi-weekly or monthly community meetings and thought this might be a good way to disseminate information about Idaho Home Choice.

Tammy said the Department is developing brochures and flyers for the program.

Kelly suggested flyers be posted on the bulletin boards at facilities.

It was suggested the Ombudsman and staff be oriented and trained about the program.

It was suggested that Nursing Facility Intake and Discharge Staff be oriented to look for potential program Participants. Also, hospitals Discharge Planners were suggested as potential resources.

It was commented that ICF's/ID's and Nursing Facilities will possibly not be very excited about advancing the Idaho Home Choice program, since it would reduce their census's

Addition by Aaron:

Question to Long Term Care Bureau: Assuming facilities won't especially want to recruit patients to move out, how can the Department access ICF's/ID's and SNF's to inform their patients/residents about Idaho Home Choice?

Ken suggested that to inform residents of ICF's/ID's, the Department should make Idaho Home Choice appealing to prospective Participants and inform residents and guardians about their options for living out in the community.

Tammy said the Department is planning a mass mailing of information about Idaho Home Choice to ALL residents of nursing facilities and ICF's/ID. The mailing will include contact names and phone numbers so residents can call the Department to inquire about their options.

Kelly said a Nurse Reviewer from the Regional Medicaid Services office or some other Department staff will make the initial visit to residents who have inquired about Idaho Home Choice.

Addition by Aaron:

Question to Long Term Care Bureau: Do we assume correctly that the Nurse Reviewer or other DWH staff will complete a UAI – a “Uniform Assessment Instrument” at that initial meeting?

Tammy said the Idaho Home Choice web site is:

www.mfp-tac.com

Tammy said the web site has some FAQ's about the program plus technical assistance information about how programs such as Idaho Home Choice work.

Tammy said there is an Informative Flyer in the works as well as a Brochure about Idaho Home Choice.

Aaron asked, in light of this Workgroup's task to "Assist in the creation of recruitment and enrollment materials..." might the Department email members of this Workgroup with the Department's drafts of recruitment and enrollment materials and solicit the Workgroup members' input.

Kelly said yes, the Department would do so.

Kelly said a Participant Handbook and a Transition Packet was in the works as well.

The group agreed to have another conference call meeting starting at 10:00 am on Wednesday April 20, 2011.

Kelly said she would speak to Marcie in the Bureau of Long Term Care and ask Marcie to set this conference call up for us.