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Idaho Duals
June Stakeholder Update

JUNE 25 2018

Goals of Today's Presentation

- Provide an update on the implementation progress of the new program for duals, called "Idaho Medicaid Plus."

- Share information about upcoming opportunities for additional stakeholder engagement.

- Provide dates, times and locations for the next formal public comment period for Idaho Medicaid Plus.

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Remember…

Idaho has two programs for duals:

1. Medicare Medicaid Coordinated Plan (MMCP) - existing
2. Idaho Medicaid Plus (IMPlus) – new

Duals are participants eligible for Medicare A and B, in addition to full Medicaid

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May Duals Outreach

- Town Hall meetings were well attended – over 700 attendees statewide
- Idaho Healthcare Conference – one session in each hub
- IDHW statewide staff training

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Key Takeaways from Outreach Activities

- Dual participants and loved ones had concerns about:
  ◦ Their Medicare coverage and how it would be affected by enrollment into one of the programs
  ◦ How to understand the difference between the programs and deciding which would be the best fit

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Key Takeaways from Outreach Activities

- Providers had concerns about:
  - Identifying coverage based on ID card and MMIS
  - Billing activities
  - Covered services
- General feedback about existing programs

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Outcome from Outreach Activities

- Development of Frequently Asked Questions (FAQ) and a comparison chart of duals' programs.

- Feedback for Health Plans on care coordination, contracting, and outreach.

- Plans for additional targeted outreach to provider groups.

- DHW will be hiring a Beneficiary Support Specialist for duals who need assistance in understanding and selecting a program.

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Implementation Schedule – Pilot County

- We are targeting Twin Falls County to implement Idaho Medicaid Plus effective October 1, 2018.

- Enrollment notices will be mailed to Twin Falls County duals on July 1.

- Twin Falls County duals who have not selected a health plan by September 1 will be automatically assigned to a Health Plan.

- Welcome packets will be mailed in September.

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IMPlus After Twin Falls County

- Idaho Medicaid Plus will expand to additional counties after successful implementation in Twin Falls County.

- Additional counties are expect to go live March 1, 2019

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IMPlus Implementation - Next Steps

June	July	August
• Provider outreach fair (June 28 – Twin Falls) • Ongoing participant outreach by both Health Plans • Submission of materials to CMS for review • Stakeholder WebEx	• State Healthcare Innovation Plan – Community Resource Fair (July 11 – Pocatello) • Twin Falls duals "block party" outreach event (July 18) • Stakeholder WebEx	• Public hearings for rule changes • Boise – August 14 • Idaho Falls – August 15 • Lewiston – August 16 • Ongoing outreach

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June 28 – Provider Outreach Fair

Both health plans will be present to answer questions and assist with the enrollment and credentialing process

Thursday, June 28, 2018
Enrollment Fair: 10 a.m. – 12:00 p.m.
Join us for Lunch!   12 p.m. – 1:00 p.m.

Enrollment Fair: 1:00 p.m. – 3:00 p.m.

Health and Welfare Regional Office
601 Pole Line Road

Twin Falls, ID

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August – Public Hearings for Rules

Boise: Tuesday, August 14, 2018
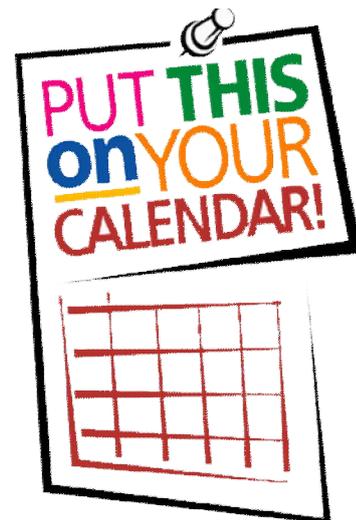1:30 p.m. (MDT)

Idaho Falls: Wednesday, August 15, 2018
1:00 p.m. (MDT)

Lewiston: Thursday, August 16, 2018
9:00 a.m. (PDT)

- Keep an eye out for the Administrative Bulletin, which will contain the draft rules, on August 1, 2018.

- Public Hearings are in-person opportunities to provide your testimony.

- You can also submit public comments in writing if you are unable to attend a public hearing.

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Stay Up-To-Date!

- Visit our webpage at http://MMCP.dhw.Idaho.gov to find a calendar of outreach events, FAQs, and other informational materials

- Join us at one of our outreach meetings or contact us to schedule a meeting with your organization

- Email us at IdahoDuals@dhw.Idaho.gov with questions

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