

**IDAHO MEDICAID OPTICAL SUPPLIER – CLASSIC OPTICAL LABORATORIES
FREQUENTLY ASKED QUESTIONS**

Question	Answer
Why is Medicaid making this change?	State regulations require a periodic re-bid of this contract. An open invitation to bid for optical product suppliers was issued in December of 2012. A new contract has been awarded to Classic Optical.
What company is Idaho's new optical product supplier?	Classic Optical Laboratories Inc. is the new supplier and can be reached by: Phone: (888) 522-2020 Fax: (888) 522-2022 Web site: www.classicoptical.com
When do vision providers start ordering from Classic Optical?	Saturday, June 1, 2013, is the start date for orders to be placed with Classic Optical. Friday, May 31, 2013, is the final day to place orders with Barnett & Ramel Optical.
How does a vision provider set up an account with Classic Optical?	Vision providers and dispensers will receive a welcome letter describing how to set up an account and how to order sample frames. This change requires those who dispense frames, eyeglass lenses, and contact lenses to set up an account with Classic Optical so if you have not received a welcome letter by May 1, 2013, please contact Classic Optical.
What do vision providers do with the Barnett & Ramel Optical sample frame kit?	Barnett & Ramel will contact those with kits to let them know how to return them.
Does this change the prior authorization requirements?	No. IDAPA rules have not changed. Continue to refer to the Eye and Vision Handbook and IDAPA rules for prior authorization requirements.
How can I learn more about Medicaid's vision program?	Please see www.medunit.dhw.idaho.gov and choose the Vision page. Or, go to www.idmedicaid.com and see the Eye and Vision section of the Provider Handbook.