School-Based Services Program Inquiry Response Table – Updated 2/10/2014

If You Need Help With	Example of Issues	Lead Contacts	Contact Number
Medicaid Eligibility	Eligibility for Medicaid Medicaid programs	Department of Health and Welfare – Self-Reliance Program	Region I (208) 769-1456 Region II (208) 799-4320 Region III (208) 455-7200 Region IV (208) 334-6700 Region V (208) 736-2110 Region VI (208) 235-2900 Region VII (208) 528-5800
Provider Information	Provider enrollmentBilling procedureBilling adjustments	Molina Medicaid Solutions	(208) 373-1424 or (866) 686-4272
School-Based Services (SBS) Policy	 Eligibility for SBS Therapy services Provider qualifications Rule changes SBS billing codes Quality of care (issues related to Medicaid) 	Division of Medicaid – Bureau of Developmental Disabilities Services (BDDS)	Frede Trenkle-MacAllister – SBS Policy (208) 287-1169 Bobbi Hamilton – SBS Policy (208) 364-1880
Rates/Reimbursement	Rate adjustmentsMethodology (how rates are set)	Division of Medicaid – Reimbursement Unit	(208) 364-1890
Individuals with Disabilities Education Act (IDEA)	 Individualized Education Program (IEP) requirements (including benefits and denial of services) Access to services in the school district School district and community provider contracts Quality of care (issues related to IDEA) 	State Department of Education	(800) 432-4601 or (208) 332-6800
Public Records Request	Request for participant Medicaid expenditures	Department of Health and Welfare – Administrative Procedures Section	(208) 334-5564
Medicaid Match Payments	Balance owed for School-Based estimated annual expenditure match	Department of Health and Welfare – Financial Services	<u>Laura Smith</u> – Financial Specialist (208) 334-6586
Questionable Provider Practices	 Inappropriate Medicaid billing (and other related issues) Report fraud 	Department of Health and Welfare – Medicaid Program Integrity Unit (MPI Unit)	Lori Stiles – MPI Unit (208) 334-0653 Message phone to report fraud – (208) 334-5754
Critical Incidents	AbuseNeglectExploitation	Law Enforcement Agency Child Protection Office	Local Law Enforcement Agency Child Protection contact phone numbers – Idaho Care Line 2-1-1 or www.healthandwelfare.idaho.gov