Community Crisis Centers
A Look at Idaho’s Community Crisis Centers

The Behavioral Health Community Crisis Centers (BHCCC) may be accessible to all citizens on a voluntary basis. Established as a brick and mortar facility, these centers operate 24 hours a day, 7 days a week, 365 days a year.

BHCCC provide EVALUATION, INTERVENTION AND REFERRAL for adults experiencing a crisis due to serious mental illness or a co-occurring substance use disorder.

Why are Community Crisis Centers Needed?

These centers are a resource for individuals who are willing to seek services but lack the essential resources. These centers help individuals in crisis get the assistance they need without going to the EMERGENCY ROOM or being taken to JAIL.

*Data was collected for state fiscal year 2017 (July 2016 to June 2017) from the Web Infrastructure for Treatment Services for the state of Idaho. Intake data based on individual intakes. Last revised on 08/31/2017.*
Who Receives Services at a Crisis Centers?

 Eligibility for services at the Crisis Centers:

a. be at least eighteen (18) years of age

b. demonstrated impairment and or symptom(s) consistent with a MH and/or SA* diagnosable condition

c. be medically stable, and

d. be in need of frequent observation on an ongoing basis.

Who Accesses Crisis Centers?

4,364 visits for the three Community Crisis Centers were completed in the 2017 Fiscal Year (July 2016 to June 2017) for the state of Idaho.

These visits were made up of the following age groups:

- 18 to 19 years old made up 3.80% of intakes.
- 20 to 29 years old made up 23.35% of intakes
- 30 to 39 years old made up 27.66% of intakes.
  - 40 to 49 years old made up 16.64% of intakes.
  - 50 to 59 years old made up 20.71% of intakes.
  - 60 to 69 years old made up 6.07% of intakes.
  - 70 to 79 years old made up 1.70% of intakes.
  - 80+ years old made up 0.07% of intakes.

*MH is initials for Mental Health. SA is initials for Substance Abuse.

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