

15th Annual
Idaho Health Care Conference 2008

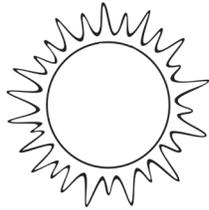


*B*lue Cross of Idaho, CIGNA, Department of Health and Welfare/Medicaid, EDS, Idaho State Insurance Fund, Noridian Administrative Services, Regence BlueShield of Idaho, and TriWest Healthcare Alliance invite you to attend the Idaho Health Care Conference.

Pack your bags and make your reservations to attend our 15th annual TRAVEL themed conference.

Participants are encouraged to visit with the exhibitors during breaks and at lunch. Registration is free for all Idaho health care providers. Conference surveys are available at the registration table.

Agenda



BOISE

Tuesday, May 6, 2008 from 8 a.m. to 4:30 p.m.
Boise State University, 1910 University Drive, Boise, ID
Please pre-register by: April 22, 2008

CLARKSTON, WA

Wednesday, May 14, 2008 from 8 a.m. to 4:30 p.m.
Quality Inn, 700 Port Drive, Clarkston WA
Please pre-register by: April 30, 2008

POST FALLS

Thursday, May 15, 2008 from 8 a.m. to 4:30 p.m.
Red Lion – Templin's Hotel, 414 E. 1st Avenue, Post Falls, ID
Please pre-register by: May 1, 2008

IDAHO FALLS

Tuesday, May 20, 2008 from 8 a.m. to 4:30 p.m.
Shilo Inn, 780 Lindsay Boulevard, Idaho Falls, ID
Please pre-register by: May 6, 2008

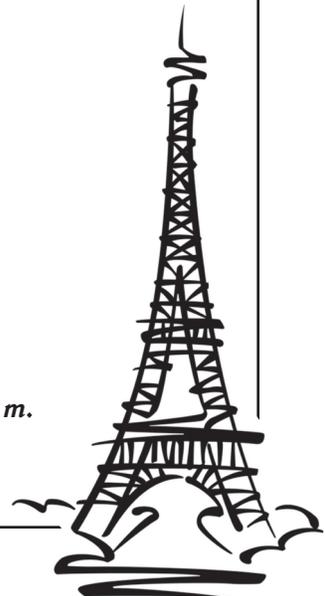
POCATELLO

Wednesday, May 21, 2008 from 8 a.m. to 4:30 p.m.
Holiday Inn, 1399 Bench Road, Pocatello, ID
Please pre-register by: May 7, 2008

BURLEY

Thursday May 22, 2008 from 8 a.m. to 4:30 p.m.
Best Western Inn and Convention Center,
800 North Overland Avenue, Burley, ID
Please pre-register by: May 8, 2008

Registration starts at 8 a.m., classes begin at 8:30 a.m.



Conference Agenda

8 - 8:30 a.m. Registration

8:30 - 9:30 a.m. Blue Cross of Idaho (Facility, Physician and Other Health Care Provider Review)
CIGNA Government Services (Medicare Part B Provider Relation Updates)
EDS (National Provider Identifier - NPI)
Idaho State Insurance Fund (Workers' Compensation)
Regence BlueShield of Idaho (Regence On-line Services)

9:30 - 10 a.m. Break

10 - 11:00 a.m. Blue Cross of Idaho (Web Site Features and EDI Overview)
CIGNA Government Services (Medicare Part B Medical Review Updates)
EDS (Provider Forum)
Idaho State Insurance Fund (Workers' Compensation)
Regence BlueShield of Idaho (Provider Services)

11 - 11:30 a.m. Break

11:30 - 12:30 p.m. Blue Cross of Idaho (Medicare Advantagesm-True Blue[®], Secure Bluesm and Flexi Bluetm)
DHW/Medicaid (Healthy Connections A to Z)
Noridian Administrative Services (Medicare Part A Updates)
Regence BlueShield of Idaho (Regence On-line Services)
TriWest Healthcare Alliance (TRICARE West Region Updates)

12:30 - 1:45 p.m. Lunch (on your own)

1:45 - 2:45 p.m. Blue Cross of Idaho (Contracting Updates)
CIGNA Government Services (Medicare Part B Provider Relation Updates)
DHW/Medicaid (Therapy Services – Define and Discuss Rule Changes)
Regence BlueShield of Idaho (Provider Services)
TriWest Healthcare Alliance (TRICARE West Region Updates)

2:45 - 3:15 p.m. Break

3:15 - 4:15 p.m. Blue Cross of Idaho (Clinical Editing and Provider Inquiries)
CIGNA Government Services (Medicare Part B Medical Review Updates)
EDS (Billing Tips)
Noridian Administrative Services (Medicare Part A Updates)

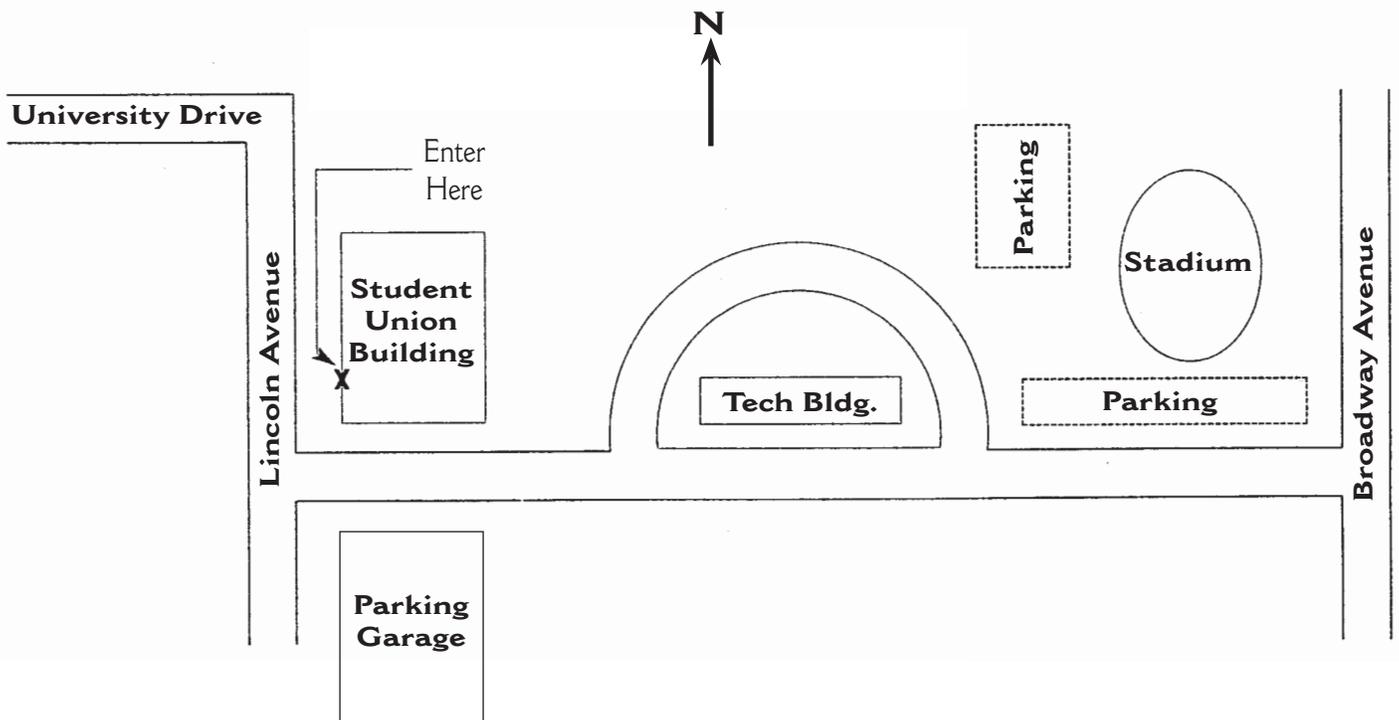
4:20 p.m. Door Prize Drawings (must be present to win)



RED LION – TEMPLIN'S HOTEL
414 E. 1ST AVENUE, POST FALLS, ID
Located just 5 minutes north on Exit 5
(I-90-BR – toward City Center), in Post Falls, Idaho.



BOISE/BOISE STATE UNIVERSITY PARKING



Description of Payor Sessions

Blue Cross of Idaho

Clinical Editing and Provider Inquiries

This session will merge the two related topics of clinical editing and provider inquiries. We will present new information around the provider inquiry and appeals process as well as re-introduce you to some useful provider policies. While accessing the web tools, we will also walk you through the provider portal to reveal clinical editing source documentation on your claims. You will learn how individual line items have been edited in iCES and how that translates to claims processing through Facets and ultimately ends up on your remits.

Contracting Updates

This session will address contracting updates and recontracting efforts and how they may impact your practice or facility.

Facility, Physician and Other Health Care Provider Review

This session will address Blue Cross of Idaho billing requirements, procedures and policies, new changes/updates, reimbursement, BlueCard® and general information.

Medicare Advantagesm-True Blue®, Secure Bluesm and Flexi Bluesm

This session will address True Blue, Secure Blue and Flexi Blue policies, procedures and benefit updates.

Web Site Features and EDI Overview

This session will address the features and benefits on our Web site. Learn more about Direct Online Connection, Claims Correction and summary of enhancements. We will also conduct an overview of electronic billing including: what is needed to get started, report transmissions (utilizing Move IT) and how to interpret your error and acceptance reports.

CIGNA Government Services

Medicare Part B Provider Relations Updates

Learn about the latest news and regulations that may affect your business and where to obtain current Medicare information, such as the CIGNA Government Services Web site and other resources. The class will cover updates such as coding changes, NPI information, PQRI, new policies and guidelines. This class will be offered twice during the day.

Medicare Part B Medical Review Updates

One of our Medical Review nurses will present this class and will provide a more clinical, technical review on topics such as modifiers, E & M guidelines and other topics, CERT reviews, and other topics.

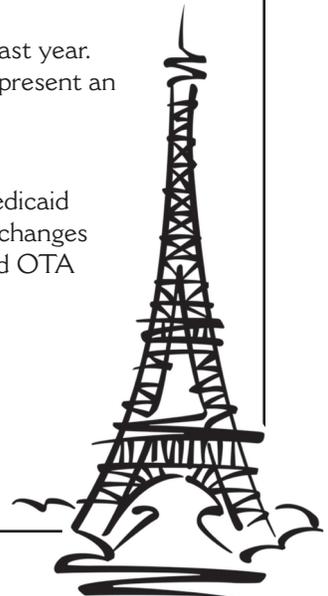
Department of Health and Welfare (DHW/Medicaid)

Healthy Connections – A to Z

Healthy Connections overview will include changes and enhancements to the program in the past year. Do not miss what you need to know to make Healthy Connections work for you! We will also present an update on our new Preventive Health Assistance (PHA) program.

Therapy Services: Define and Discuss Rule Changes to IDAPA 16.03.09.732.

New changes allow for occupational therapists and speech language pathologists to become Medicaid providers and bill Medicaid directly, allow Home Health agencies to bill for speech therapy and changes the number of visits allowed without prior authorizations. Guidelines for supervisors of PTA and OTA defined.



EDS

Billing Tips

This session will cover Medicaid billing tips and top denials for multiple provider types.

National Provider Identifiers (NPI)

This session will explain Idaho Medicaid's NPI compliance strategy and give tips on how to register your NPI(s) with Idaho Medicaid and link your NPI(s) to existing Idaho Medicaid numbers.

Provider Forum

Panel Discussion with a provider and staff from the Department of Health and Welfare and EDS to discuss questions and claims issues related to Idaho Medicaid.

Idaho State Insurance Fund

Workers' Compensation

This educational class will provide the latest information on our medical review process. Learn what documentation is required for your bill to easily flow through the process. Time will be allotted for question and answer session.

Noridian Administrative Services

Medicare Part A

This class will present updates for all facility providers of inpatient and outpatient services. An overview will be given of the resources available to providers through the NAS and Centers for Medicare and Medicaid Services (CMS) web sites. Time will be reserved for questions and answers.

Targeted audience: acute, psychiatric, and rehabilitation hospitals, critical access hospitals (CAH), skilled nursing facilities (SNF), rural health clinics (RHD), end-stage renal dialysis (ESRD) facilities, and outpatient rehabilitation providers.

Regence BlueShield of Idaho

Regence On-line Services

Is your office using Regence On-line Services? Learn how to use this powerful tool and all the on-line tools available to you, such as our Coding Toolkit, the Fee Calculator, On-line Training Courses and the Provider Library.

Provider Services

This session will focus on physician and other healthcare professional contracting, credentialing criteria, product updates and how Regence is working toward transforming the healthcare system.

TriWest Healthcare Alliance

TRICARE West Region Updates

This session will focus on TRICARE West Region updates and provide information on the resources available to assist providers in administratively caring for TRICARE beneficiaries.



Idaho Health Care Conference 2008

P.O. Box 7408, Boise, ID 83707-1408

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PRE-REGISTRATION FORM

Provider Name: _____

Provider Specialty: _____

Contact Person: _____

Telephone Number: _____

Location of Session Attending: _____

Number Attending: _____

There is no registration fee. No confirmation of registration will be sent. We anticipate increased attendance for this year's conferences. Please consider carpooling from your offices.



Idaho Health Care Conference 2008

PLEASE PRE-REGISTER BY THE DATES INDICATED
ON THE FRONT OF THIS INVITATION BY ONE OF
THE FOLLOWING METHODS:

- Clip this section and Mail to:
Luciana A. Cabrera
Idaho Health Care Conference
1215 West State Street
PO Box 83720
Boise, ID 83720
- Email to: luciana.cabrera@idahosisif.org
- Fax to: Attn. Luciana A. Cabrera at (208) 332-2472