

REINSTATING NON-EMERGENCY TRANSPORTATION SERVICES TO THE BASIC BENCHMARK PLAN FREQUENTLY ASKED QUESTIONS

Question	Answer
Why is Medicaid reinstating non-emergency transportation services to the Basic Plan?	The Centers for Medicare and Medicaid Services have re-evaluated their interpretation of benchmark plan requirements and have determined that all Medicaid benchmark plans must cover non-emergency medical transportation services.
How will Medicaid notify the participants and providers who are affected by this change?	Medicaid will send a letter to participants and an Information Release to providers about reinstating non-emergency transportation services.
When will this be effective?	This will be effective as of April 1, 2009.
If I submitted claims as a provider for a Basic Plan participant and they were denied, will I be paid?	Any provider who had claims denied because of the removal of the non-emergency transportation benefit for participants on the Basic Benchmark Plan will need to resubmit those claims to EDS for payment.
If I privately paid a Medicaid transportation provider during the month of April, will I be reimbursed by Medicaid?	Each request will be considered on a case by case basis. Please contact the Medicaid Transportation Unit at (800) 296-0509.