

## Region 5 Behavioral Health Community Board

### Meeting Minutes

11:30 ~ 2:30

March 5, 2014

Present:

Janice Kroeger, Sally Bryan, Brian Pike, Rich Neu, Lela Patteson, Janelle Johnson, Leon Mills, Dawn Anderson, Kent Ireton, Mindy Hoskovec, Carmen Babb, Audrey Palmer, Deborah Thomas, Cindy Shotswell, John Hathaway, Elara Smith Rick Huber, Eric Jones, Isaiah Sarault, Tom Hanson, Kim Dopson, Linda Wright, Mary Christy (phone), Angenie McCleary (phone), Aaron (OPTUM-phone), Mick Hodges (phone), Lee Wilson, Mary (OPTUM-phone)

Excused:

Helen Edwards

Next meeting:

April 2, 2014

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#### I. Announcements

Idaho Prevention Conference is April 17<sup>th</sup> & 18<sup>th</sup>

#### II. Business

##### Approval of Minutes:

Motion to approve minutes – Mick Hodges

Motion seconded – Tom Hanson

Minutes unanimously approved

##### Legislative/Central Office updates – Rosie Andueza

OPTUM Quarterly Update - Isaiah Sarault or Becky DiVittorio

Region 5 Legislative Impact Survey

CMH Subcommittee

ICADD scholarships - Kim Dopson

##### Action Items from last meeting:

Rosie Andueza will see if the budget can be broken down per Region. - add to next meeting.

Susan Carpenter will get data from Canyon View that would be helpful to the board. - We need to be more specific on what data we find helpful.

Data/Legislative subcommittee will get data from Juvenile Corrections and Specialty Courts – Sally - Done

Private Provider meeting update by Eric Jones – Providers will meet every other month on the first Monday starting May 5<sup>th</sup> at 10:00 AM (location?)

Budget updates (quarterly vs. monthly)? - add to next meeting

#### III. Discussion:

##### Mental Health Awareness Month with Sally Bryan:

A Mental Health Run is scheduled for April 26<sup>th</sup> in partnership with several private providers and the Federation of Families. It is free of charge and there will be space available for private providers to have an information booth if they would like. Contact Mindy Hoskovec @ 410-0184 or email [mhoskovec@yahoo.com](mailto:mhoskovec@yahoo.com) if you would like to set up a booth.

May 14<sup>th</sup> there will be a banquet in which private providers would nominate someone who is doing well in their recovery. Flyers and nomination forms will be sent to private providers. The

banquet will be in the middle of the day; following the banquet there will be an open house which will highlight famous people with mental illness, showing the Anonymous People video and poetry reading as well as information on mental illness.

#### **Legislative/DHW budget update with Rosie Andueza:**

The Crisis Center legislation has passed the House.

SUD budget:

- We are 66% through the year and 66% of the budget has been spent.
- 4.5% of adolescent budget has been spent; this money is a safety net so it is largely underspent.
- The Pregnant Women budget has been overspent; PWC budget will be reviewed for the new fiscal year.
- ATR4 (federal) funding is being sought for next year.
- The Recovery Center in Caldwell is in the works. Rosie will be available to assist our region when we are ready.
- Transformation legislation has passed. Funding will come out of the existing budget. The exact amount has not been decided but it would be between \$40,000 - \$65,000.

#### **OPTUM Quarterly Update:**

- Peer support services are being brought in and many private providers are hiring peer support specialists. Providers can get information regarding getting Peer Support Specialist in their agencies from OPTUM.
- Crisis services are provided by calling 855-202-0973. This helps people to be able to stay in their community rather than to be hospitalized. When appropriate, inpatient hospitalizations are avoided for a few reasons; first is because it is the best thing for the consumer; second, it is more costly to have someone hospitalized.
- Care Management line response time has improved and the current response time for provider prior authorizations are 17 seconds for the month of January 2014.
- Complaint resolutions are important and it is the goal to have complaints addressed within 10 days.
- Members of the Region 5 BH Community Board are concern that the report from OPTUM does not indicate that prior authorization wait times had been a concern. This raises the question about open and honest reporting.
  - OPTUM will be making changes to their quarterly update to reflect the solutions to recent delays in answering calls from providers.
- *Items the Board would be interested in hearing from OPTUM:*
  - *Our region has only a few psychiatrists and a lot of primary care physicians. Having access to the few psychiatrists would help give primary care physicians tools to assist patients.*
    - *Can primary care physicians consult with a psychiatrist as a billable code?*
      - *St. Luke's psychiatrists are doing this and are available for consult.*
  - *Data on a person re-entering the hospital and what might cause a person to be re-admitted that the board could assist with, for example housing or transportation needs.*
  - *Transportation to help the Medicaid recipient get to their Medicaid provider*

*appointments.*

- *AMR is the contractor who is responsible for assisting with transportation for Medicaid patients.*
- *A contact person to get in touch with AMR would be Pat Martell.*
- *A report on how many denials for authorizations there are and the reason behind the denial.*
- *One of the reasons OPTUM was hired by the state was to see better outcomes for the amount of money spent. OPTUM is working toward achieving that goal.*

**Regional Advisory Council priorities:**

- Collaboration around services – Learning which providers were experts in certain areas etc. which would help us to provide un-duplicate services and provide the best service possible for our clients.
- Education of the community as a whole to reduce stigma.
- Education of consumers, providers, and schools.
- Education as far as building a competent work force.
- Deciding which services need to be developed.

**Agenda item for next meeting:**

- Changing and giving subcommittees purpose.
- Priorities and goals for the Board.
- Voting Membership

**New Direction:**

- **Subcommittees need to have goals.**
  - The Issues subcommittee will be changed to CMH/Issues Subcommittee.
  - Transitions issues facing the board will be addressed with the help of the new CRDS position.
    - Rita Ruhter has been hired as the CRDS for our region; she will begin working on March 31st.
- The board will be changing from an advisory committee to a fiduciary committee.
- The membership will be made up of official voting members. **Sally will bring the existing membership list to the next meeting.**

**ICADD Scholarships:**

- RAC Scholarship applications will be sent out by Sally to the community.
- Debbie Thomas, Scott Rasmussen, John Hathaway and Kim Dopson will meet to decide on who will receive the scholarships.

**IV. Subcommittee discussion notes attached.**

Next Meeting: April 2, 2014