



DATE: 5/7/2014

TO: SUD Treatment Providers

FROM: Business Psychology Associates

SUBJECT: Client Email Address Collection in WITS

Starting in October 2014, BPA will be conducting a bi-annual Consumer Effectiveness of Care Surveys for clients receiving services in the SUD Program. To accomplish this, BPA requests that treatment providers add client email addresses to WITS while completing the intake process. The field is titled Email Address and is under Contact Info in the Client Profile.

Collecting client email addresses will allow BPA to survey the maximum number of clients to understand the effectiveness of care in the SUD Program. The information gained from this survey will inform process and program decisions made by BPA and/or the Idaho Department of Health and Welfare, Idaho Department of Correction, Idaho Department of Juvenile Corrections, and Idaho Supreme Court.

Email addresses may also be utilized for other purposes by providers, BPA and the Partners.

Thank you for your collaboration in our efforts to collect client email addresses and record them in WITS.

If you have any questions about the surveys, please contact your Regional Coordinator below:

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BPA: Providing behavioral healthcare solutions that help people improve their lives.

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