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DATE: April 17, 2013

TO: BPA ATR Provider Network

FROM: Michael Bartlett, Program Specialist
Idaho Department of Health and Welfare

SUBJECT: Telephonic GPRA for Incarcerated Clients

BPA ATR network providers are now able to conduct the 6-month follow-up and discharge GPRA interviews by telephone if unable to conduct the interview face to face. A telephone interview may be utilized when the following criteria are met:

- The client has dropped out of treatment or has successfully completed treatment prior to the GPRA follow-up window.
- The client and/or family have transportation or other difficulties that make conducting a face-to-face interview a hardship.

In addition to these criteria, a provider may also conduct the 6-month follow-up and discharge GPRA telephonically if the client is incarcerated. As stated previously, providers will be reimbursed for a telephonic GPRA interview at the same rate as a face to face interview to add provider incentive and improve their GPRA follow-up completion rates.

If you have any questions please feel free to contact either Michael Bartlett at (208) 332-7243 or bartletm@dhw.idaho.gov or Maya Renee at 1-800-922-3406 or maya.renee@bpahealth.com.

cc: BPA