

Bureau of Substance Use Disorders Update Idaho Regional Advisory Committees

September 2009

Message from the Chief

I am happy to announce that we now have information available on two items that providers and referral sources have been waiting for. First, applications for facility approval are now on the Substance Use Disorder website -

<http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/tabid/105/Default.aspx>

the application is the first item under "I want information about" in the upper right hand corner. We have opened up the application process across the board for all types of providers. A couple of words of caution, If you are looking at becoming a new provider or expanding your services, please carefully evaluate the capacity need in the location you wish to provide services in. As many of you know, budgets are tight and you should not expect all clients to be funded from the public sector. Secondly, the company that the Department contracts with to facilitate this process, CASAT, has a limited number of new approvals that they can conduct each year. Once we have reached this number, we will need to wait until the next fiscal year to accept new applications. My best advice is to complete the application fully before sending it to us. If it is not complete, we send it back to you and this can create a slowing of the process.

Second, the latest iteration of the IDAPA facility rule is now on the web at <http://adm.idaho.gov/adminrules/bulletin/bul/09bul/09sept.pdf>. Please know this is NOT the final version that will go to the Legislature to approve. H&W still has 3 meetings around the State to continue the negotiation process. In addition, the Case Management piece of the rule will be revamped after an internal meeting on September 10th. Finally, the QSUDP section has been re-written after a meeting and agreement on the wording with the Board of Occupational License's. We believe the final product is workable by H&W and the field. If you have comments, you may forward those on to Sherry Johnson, I or you can bring them to one of the meetings which are described on page 2 of this newsletter.

If you have any questions on information provided in this newsletter, please feel free to contact me, Bethany Gadzinski, at 334-5756 or gadzinsb@dhw.idaho.gov

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Budget

H&W has heard some frustration exists around whom, how and when clients are moving off the waiting list. To insure that all client populations are being served, the 2010 budget approved by the Interagency Committee on Substance Abuse Prevention and Treatment (ICSA) was budgeted by population:

- Funding was budgeted for four basic client populations: Non-Criminal Justice Adult, Non-Criminal Justice Adolescent, Criminal Justice Adult and Criminal Justice Adolescent.
- The budget and wait list for each population is being monitored independently of the others. This means you may see members of one group coming off the waitlist faster than another group. This will be dependent on the length of stay for clients currently getting treatment and how many are staying in treatment rather than dropping out before completing.

Rule Re-Write

Docket No. 16-0720-0901 (New Chapter - Alcohol & Substance Use Disorders Treatment & Recovery Support Services) and Docket No. 16-0603-0901 (Repeal of -Rules and Minimum Standards Governing Alcohol/Drug Abuse Prevention & Treatment Program) will both publish in the Wednesday, September 2, 2009, *Idaho Administrative Bulletin*. You can view them at the following link: <http://adm.idaho.gov/adminrules/bulletin/mstrtoc.htm>.

Public hearings will be held as follows:

Tuesday - September 22nd 10:30am to 12:00pm, Dept. of Health & Welfare Grand Teton Conf. Rm. 3402 Franklin Road Caldwell, Idaho

Tuesday - September 29th 10:00am to 12:00pm, State Office Building 3rd Floor Conf. Rm. 1118 F Street Lewiston, Idaho

Thursday - October 1st 1:00pm to 3:00pm, Dept. of Health & Welfare 1st Floor Conf. Rm. 1070 Hilina Pocatello, Idaho

- The comment period for both dockets closes Monday, October 5, 2009.
- The complete new chapter (16-0720-0901) will be presented as a pending rule to the Board of Health and Welfare on Thursday, November 19, 2009.

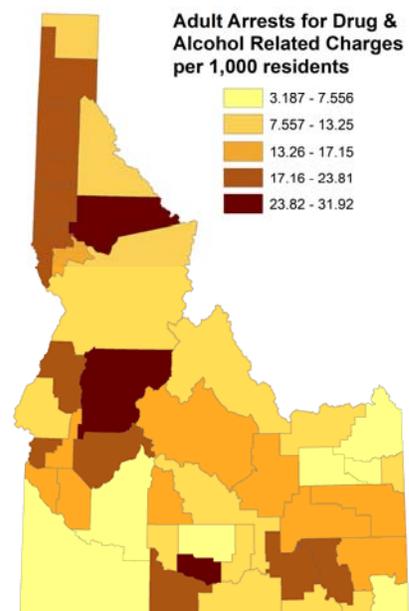
Docket No. 16-0603-0902, regarding adolescent residential treatment services, was approved as a temporary rule by the Board of Health and Welfare on Monday, August 17, 2009. This docket will publish in the October 7, 2009 Administrative Bulletin.

The new chapter (16-0720-0901) and the repeal of the current chapter (16-0603-0901) will publish as pending in the Wednesday, January 6, 2010, *Idaho Administrative Bulletin*, and will be reviewed by the 2010 Legislature in January.

Please keep in mind the effective date of both dockets is not until May 1, 2010.

Data and Research

Adult arrests for drug and alcohol related charges are a great indicator of community norms surrounding drug and alcohol abuse. Unlike other data sources it is not self reported which provides us with a more accurate picture of what is really going on in the various counties. Valley County and Jerome County both are extreme outliers with serious drug problems they are currently addressing. In Valley a vast majority of the arrests are DUI's and Marijuana related while in Jerome the primary issue is methamphetamines. These contrasts typify the challenge Idaho faces in dealing with drug and alcohol related issues. As there is no one size fits all approach.



Prevention Services

Prevention had another big year in FY 2009. Almost 23,600 Idaho residents were served in single event and recurring programs by 56 community-based prevention providers. All funded programs used curriculum that have been proven to be effective. The average cost for participants in recurring services was \$82 per individual

We are on track to continue that level of service this year with prevention services funded in 77 communities and school districts throughout Idaho. A report on the programs receiving FY2010 funding and the services to be delivered will be included in the October Newsletter.

Recovery Support Services

Recently approved RSS providers:

Provider	# of sites	Region	Services
A To Z Family Services	4	6 & 7	Clinical CM--Adult/Adolescent Basic/Intensive CM--Adult/Adolescent
Bell Counseling	1	3	Basic/Intensive CM--Adult/Adolescent Transportation--Adult/Adolescent A/D Testing--Adult/Adolescent
Easter-Seals Goodwill	1	4	Basic/Intensive CM--Adult FMLS--Adult
Proverbs House	4	3	Staffed Safe and Sober Housing--Adult Women
Valley Drug Testing	2	2	Alcohol/Drug Testing--Adult

FAQs

Q. What affect may the budget constraints have on RSS? Are there wait lists growing for people who need RSS?

A. The waitlist for treatment will have an impact on RSS simply because an individual must be in outpatient services in order to receive RSS (with the exception that Re-entry TC grads are getting Case Management right now and Drug Court Clients get RSS without OP services being authorized in the BPA system). As people come off the wait list and are authorized into treatment they are eligible for all necessary RSS.

Q. What specific documentation is required by DHW for an RSS provider to prove that staff is qualified to provide Family, Marital and Life Skills Education as stated in the DHW RSS Manual?

A. Because of the volume of curricula available that can be used for FMLS, the Department does not necessarily specify what documentation is required; however, the documentation should be specific to the curriculum being used. For example, if an agency is offering budgeting classes the provider would need to document that the staff person teaching the class has at least *one* of the following qualifications:

- ♦ Resume that demonstrates the individual has at least one year experience providing budgeting classes;
- ♦ Documentation of Certification--if the curriculum being used requires an individual to be certified in the curriculum prior to delivery of curriculum activities
- ♦ Documentation of Training--if the curriculum being used requires an individual to receive training prior to delivery of curriculum activities.

A good rule of thumb is for providers to be able to demonstrate and document what makes the person delivering a service (such as teaching increased self-esteem) qualified to deliver that service to the population we serve.

Q. I am a stand alone RSS provider. A local counseling center mentioned that it was up to my agency to obtain BPA authorizations for people to receive services in our office. I was under the impression that we did not have that ability; that it was the responsibility of the program agency or counseling center to obtain BPA authorization for RSS. Am I incorrect?

A. It is the responsibility of the Substance Use Disorders case manager or treatment provider to request that BPA authorize RSS vouchers for a client. The case manager or treatment provider will identify the RSS agency the client has chosen for a particular service and a voucher is then sent directly to the RSS agency. Your responsibility as the RSS agency would be to verify/confirm that authorization is in place before providing services for reimbursement. If you haven't already received a voucher for a client, you can call BPA to confirm the authorization. Please keep in mind that the client can and should call BPA directly if they are having difficulty getting their case manager or treatment provider to request needed RSS.

Q. In the application form for RSS it states that the applications will be reviewed within 30 days of submission, however, it has been well over 30 days since I submitted an application and I have not received anything yet from the Department. Why?

A. Due to the number of applications being received and the length of time needed to review each application, the Department has been unable to meet this 30 day timeline. Applications are reviewed in the order they are received and once a review has been completed, the Department will notify you of whether or not the application meets requirements or if more information is needed.

GAIN/WITS

SUD wishes to acknowledge user perseverance and patience in the difficult transition to the WITS/GAIN Interface electronic application. Reports reveal that 1800 active SUD clients have been entered into the WITS System and 590 GAIN-I Assessments were completed on the GAIN ABS Website between July 1, 2009 and August 20, 2009.

Time Lines: 1) Previously disseminated timelines have been modified. Providers have been notified of the new targeted time lines. The timeline relative to administering all GAIN-I assessment on the GAIN ABS has been modified to coincide with the soon to be released availability of the **GAIN 'Stand Alone'** which may be downloaded to laptops allowing the GAIN-I to be administered in location where Web access is unavailable.
 2) The date by which All Clients active as of July 1, 2009 are to be entered into the WITS/GAIN Interface has been modified. Treatment Providers will be provided instructions and training as to the final determination of how this process will be implemented.

New System Updates include: auto population features into WITS that will significantly reduce the time it takes for users to enter in redundant data; a new Admissions Module and a Discharge Module have been added. Training will be made available on line within a few weeks.

Helpful hints: conducting a thorough search for clients prevents multiple entry for the same client which requires SUD and/or Vendor Help Desk correction. When searching for a client the user can leave all of the fields blank and click the green GO button. This will reveal all clients for an agency. To narrow the search, the user may type the first letter of the client's first or last name followed by an asterisk and click the green GO button. Interestingly enough, the more detailed the search information, the greater the chance of error due to typos etc.

Users are asked to please not enter test/fake clients in the WITS/GAIN

Production site:

- If you have already entered test/fake clients in the WITS/GAIN Production site, or;
- If you have a need to train a staff member and wish to access the training site;
- Please contact Michelle, Buskey at 208-334-5765 or e-mail the DHW Help Desk at HDWITSGAIN@dhw.idaho.gov

For available Web Ex Training and User Guides go to the DHW SUDS WITS GAIN Website:
<http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/WITSGAIN/tabid/781/Default.aspx>

Case Management

DHW has obtained funding from the MWATTC to provide three CM trainings. The funding must be expended before the end of September. We know that this short notice creates a stressor for each provider. We apologize for the short notice, it couldn't be helped, but we are responding to the great demand for CM training statewide.

Registration forms will be sent out September 1, and registration will close September 9. Please get your registration forms in ASAP. Thank you for your patience.

SEPTEMBER 2009

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Upcoming Events

Case Management Training

- Caldwell – Sept. 14-15
- Pocatello – Sept. 17-18
- Coeur d'Alene – Sept. 28-29