



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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WITS/GAIN Interface Updates

Monday, August 31, 2009

BPA Network Treatment Providers:

Again! Thank you! Thank you for your perseverance and patience in this difficult transition to the WITS/GAIN Interface electronic application.

Users, agencies, the Department and vendors continue to experience many opportunities, challenges and successes in the transition to the WITS/GAIN Interface. However, the number of requests for WITS/GAIN Help Desk assistance has reduced significantly.

Updated reports indicate that 1800 active SUD clients have been entered into the WITS System and 590 GAIN-I Assessments were completed on the GAIN ABS Website between July 1, 2009 and August 20, 2009. *Note: part of this disparity is due to '1st responder' agencies already entering data into WITS for those active clients who were administered the GAIN-I via the Legacy or paper versions. By the Next update, I hope to have the accurate comparison of the # of GAIN-I's administered on the GAIN ABS with the # of GAIN-I's billed to BPA.*

Updated Time Lines

GAIN 'Stand Alone' - for those instances where Web-access is unavailable, Chestnut Health Systems has developed the GAIN 'Stand Alone', which may be downloaded to laptops. Chestnut Health Systems is finalizing the incorporation of instructions to be consistent with the WITS/GAIN Interface. The final product will be completed within a couple of weeks. It will be disseminated as soon as it is received at Health and Welfare.

All GAIN Assessments are to be conducted via the WITS/GAIN Interface

The target date after which all GAIN Assessments are to be conducted via the WITS/GAIN Interface has been extended. The date will be set for one month past the date that the Department disseminates the updated instructions for accessing the 'GAIN Stand Alone'.

All Clients active as of July 1, 2009 to be entered into the WITS/GAIN Interface

The target date by which all clients who were active as of July 1, 2009 and all new clients entering the BPA Treatment Provider Network subsequent to July 1, 2009, must be entered into WITS, has also been modified.

This refers to clients who were administered a GAIN-I on the computer based Legacy program or on the Paper Version of the GAIN and have not yet been entered into WITS. This will not require entering a new GAIN Assessment. It will require entering data into the WITS Profile and Intake screens and the new admission and discharge screens discussed below under "**New WITS Modules.**"

In addition, BPA and the Department are exploring the option of BPA entering active client data into WITS, in those cases where no client data has heretofore been entered.

We will keep you posted, and provide instructions and training as to the final determination of how this process will be implemented.

New System Updates

New WITS Modules:

Two new modules have been added to the SUD application of WITS: an **Admission module and a Discharge module**. WITS will auto-populate much of the information on the Admission Screen from the web-based GAIN-I. However, clinical access read/write users will still be required to add or edit some additional or auto-populated information. *FEI continues to explore ways to auto populate duplicate information wherever possible to reduce the amount of time users spend entering data.*

For those clients who were administered a GAIN-I on the computer based Legacy program or on the Paper Version of the GAIN, the required information to be entered into the WITS Admission module and the Discharge module will have to come from the client file, or if BPA enters the data, from the client information in the BPA data base.

A Web-Ex training for entering data into the Admission and Discharge screens is being recorded and will be made available on the WITS/GAIN Website as soon as it is received from the Vendor.

Duplicate entry of clients

The Department is working on eliminating duplicate clients that have been entered into the WITS/GAIN Interface. To avoid duplicate entry, please make sure you search for a client before entering a new one. Below are some tips on searching for clients.

Tips for searching in WITS

When you are searching for a client in WITS on the client search screen, you can leave all of the fields blank and click the green GO button. This will show you all clients for your agency. You can also type in the first three letters of the client's last name and type an asterisk (for example-last name of brown, type in bro*) then click the green GO button.

Please do not enter test/fake clients in the WITS/GAIN Production site:

- If you have already entered test/fake clients in the WITS/GAIN Production site, or;
- If you have a need to train a staff member and wish to access the training site;
- please contact Michelle, Buskey at 208-334-5765 or e-mail the DHW Help Desk at HDWITSGAIN@dhw.idaho.gov

For available Web Ex Training and User Guides go to the DHW SUDS WITS GAIN Website:

<http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/WITSGAIN/tabid/781/Default.aspx>