



Lifeline Telephone Assistance Program

What Is Lifeline Telephone Assistance?

Lifeline is a Federal Telephone Assistance Program where qualifying customers receive discount credits off monthly telephone service. Lifeline is designed to assist low-income households.

Who Can Qualify?

Applicants must demonstrate eligibility through either the identified income guidelines or through an approved assistance-based program.

What Can You Qualify For?

There are 3 Lifeline programs available, you can only participate in one program.

Federal Lifeline

Offered by the federal government, this program offers a discount of **\$9.25** towards calling service.

Tribal Lifeline

Offered by the federal government for residents of tribal lands; this program offers a discount of up to **\$34.25** towards calling service.

Idaho Telephone Service Assistance Program

This assistance program includes the federal program discount and adds an additional state of Idaho funded discount of **\$2.50**. This program offers a total discount of **\$11.75** towards calling service.

Is There Anything Else I Should Know About The Program?

Only one Lifeline discounted service (land line or wireless) is available per household. A Household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. It is a federal violation to have more than one credit per-household and will result in de-enrollment from the Lifeline program and potential prosecution by the United States government.

Lifeline is a non-transferable benefit.

Tribal Lifeline assistance is available for qualifying low income households that reside on tribal lands. Member and non-members of a tribal nation may participate. Being a member of a tribal nation has no affect on program eligibility.

Eligibility in the Lifeline program is only temporary. If for any reason an eligible subscriber may have a change in economic circumstance, consideration in the program may be terminated. Participation in the program may require recertification every three months, up to every 12 months.

How Do I Apply?

Federal Lifeline - Tribal Lifeline:

Applicants can apply in person at any Syringa Wireless retail location. Applications are also available online at www.SyringaWireless.com/Lifeline

Idaho Telephone Service Assistance Program (ITSAP):

Applications are available at the Idaho Department of Health and Welfare and at your local Community Action Partnership. www.HealthAndWelfare.Idaho.gov

What Do I Need To Have With Me To Apply?

1. Application
2. Supporting Documentation

Contact: Julie Pizarro
(208) 751-5611