

WITS Update

IDHW, IDJC, IDOC and the Problem Solving Courts would like to thank you for your hard work and dedication in implementing WITS as a statewide client record system. We know you have spent countless hours attending trainings, planning the transition from your current record keeping system to WITS, and entering client data into WITS in preparation of our go-live date. This is no easy task and we want you to know we appreciate all your efforts. Please read the information below for critical updates regarding the WITS system. You can call the WITS help desk with further questions at (208) 332-7316.

EFFECTIVE IMMEDIATELY: Providers have the option to continue to utilize WITS as their EHR for Medicaid clients. Providers who choose to continue using WITS as an EHR and billing record for Medicaid clients after 9/1/13 will need to end the current Client Group Enrollment and enter clients in the Medicaid – OPTUM plan. Please review the Medicaid Optum Quick Start Guide attached to help make this change. The Quick Start Guide will also be posted on the WITS website located at www.wits.dhw.idaho.gov.

The WITS help desk is currently developing a solution for providers so they can bill Optum directly from WITS. This option will allow you to electronically bill Optum for Medicaid services through WITS and receive information back from Optum on payments. The billing interface is anticipated to be completed by October 1, 2013. Until the billing interface is ready, providers who choose to enter Medicaid-Only clients into WITS can use the Billable Services Report to generate billing information from WITS to be submitted to Optum according to Optum’s protocols. If you have questions about how to bill Optum between now and the time WITS is ready to electronically bill Optum, please call the Optum Idaho Provider Services line at (855) 202-0983.

Services in WITS have been changed to accommodate Medicaid billing from WITS to Optum. The services listed below now appear in WITS. You will know these services are Medicaid specific because they contain the CPT code in the description of the service (e.g., (H0004) Individual Counseling). If the service description does not have the CPT code it is not a Medicaid billable service. Services without the CPT codes are used to bill IDJC, IDHW, IDOC, and the Problem Solving Courts.

(H0031) MH Service Coordination Plan Assessment and Plan Development
(H0006) Service Coordination - Substance Abuse
(H0036) Community Reintegration
(H0032) Individualized Treatment Plan
(H0004) Individual Counseling - Substance Abuse
(H0005) Group Counseling - Substance Abuse
(H0038) Peer Support by certified Peer Support Specialist
(H2017) Individual Skill Training
(H2015) Community Transition Support Services
(T1013/U8) Language Interpretation Services, oral
(T1013) Sign Language Interpretation Services
(H0046) Group Skill Training by M.D.
(H0038/U8) Family Support by certified Family Support Specialist
(H2011) Ongoing Community Crisis Intervention
(H0046) Group Skill Training
(H0003) Drug/Alcohol Testing
(90836) Psychotherapy, 45 minutes with evaluation and management service

(90834) Psychotherapy, 45 minutes
(90785) Interactive Complexity
(90837) Psychotherapy, 60 minutes with patient and/or family member
(90792) Psychiatric Diagnostic Evaluation with Medical Services
(90791) Psychiatric Diagnostic Evaluation
(90833) Psychotherapy, 30 minutes with evaluation and management service
(90832) Psychotherapy, 30 minutes
(90846) Family Psychotherapy, without patient
(H0001) Individual Assessment - Substance Abuse
(90847) Family Psychotherapy, with patient present
(90853) Group Psychotherapy

October 1, 2013 Go-Live Implementation

On October 1, 2013, all treatment and RSS providers must be utilizing WITS. All authorizations for services will be sent to providers from the WITS system. The billing and adjudication of all claims in WITS will be implemented as well. This means that IDHW, IDOC, IDJC, and the Problem Solving Courts will all be using WITS for billing and payment. Please see the attached announcement from IDJC with information specific to billing IDJC clients. In addition, the interface between WITS and Optum's system should be complete.

WITS On-Site Training

The WITS help desk has been providing on-site training for treatment providers and RSS stand-alone providers the past several weeks. We appreciate those who have attended the trainings thus far and want to remind providers located in the Twin Falls, Boise, and Meridian areas that you can still attend the trainings. Please go to the WITS website at www.WITS.dhw.idaho.gov to register.

WITS On-line Training

Please go to the WITS website at www.WITS.dhw.idaho.gov to register for the next round of online trainings. Check the calendar often as additional trainings will be offered through the month of September in preparation for October 1, 2013. Currently you can sign up for WITS billing trainings on either September 16th or September 27th. The material is the same for both trainings, it is only necessary to attend one of the trainings.