



From the Idaho Department of Health and Welfare, Division of Medicaid

March 2006

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Information Releases:

Medicaid Information Release 2006-03

> Distributed by the Division of Medicaid Department of Health and Welfare State of Idaho



Be one of the 'lucky' ones to attend our 13th annual conference. The theme for the 2006 conference is 'CASINO'.

The conference will include exhibitor fairs and be held in six locations. Participants are encouraged to visit with the exhibitors during breaks and at lunch. Registration is free for all Idaho health care providers. Multiple sessions will allow you to attend individual presentations by all participants, if you choose.

Agenda

BOISE

Wednesday, May 3, 2006 from 8 a.m. to 4:15 p.m. Boise State University, 1910 University Drive, Boise ID Parking Map Located Inside Please pre-register by: April 19, 2006

CLARKSTON, WA

Tuesday, May 9, 2006 from 8 a.m. to 4:15 p.m. Quality Inn, 700 Port Drive, Clarkston WA Please pre-register by: April 25, 2006

COEUR D'ALENE

Wednesday, May 10, 2006 from 8 a.m. to 4:15 p.m. Coeur d'Alene Casino, U.S. Highway 95, Worley, ID Map Located Inside

Please pre-register by: April 26, 2006

IDAHO FALLS

Tuesday, May 23, 2006 from 8 a.m. to 4:15 p.m. Shilo Inn, 780 Lindsey Boulevard, Idaho Falls, ID Please pre-register by: May 9, 2006

POCATELLO

Wednesday, May 24, 2006 from 8 a.m. to 4:15 p.m. Holiday Inn, 1399 Bench Road, Pocatello, ID Please pre-register by: May 10, 2006

TWIN FALLS

Thursday May 25, 2006 from 8 a.m. to 4:15 p.m. Red Lion Inn, 1357 Twin Lakes Road, Twin Falls, ID Please pre-register by: May 11, 2006

Registration starts at 8 a.m., classes begin at 8:30 a.m.

See Page 2 for descriptions of some Idaho Health Care Conference sessions offered by the Idaho Medicaid program.

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Some of the sessions will include:

Healthy Connections Basics for New Medicaid Providers

Explains enrollment, referrals (including 3-way), and other hot issues that can help you coordinate patients' care and billing needs.

What You Should Know About Medicaid

- Durable Medical Equipment (DME): basic and urgent prior authorizations
- Required documentation for the top 10 DME requests
- Management process for complex cases
- Emergency department over-utilization

Medicaid Billing Tips

- Multiple procedures
- Medical Necessity Form
- Using attachments
- Modifiers
- · Critical care admits
- Timely filing
- National Provider Identifier (NPI)

Provider Electronic Solutions (PES) Software

Overview of the features available on the Idaho Medicaid Provider CD. Learn how to use the free PES software, including installation and setup, creating lists, completing and submitting the 837 Professional Claim Form, and submitting an adjustment request.

Provider Forum

Panel made up of select Medicaid providers who will discuss billing concerns and issues, plus billing solutions.

Special Notice for New Installations of PES version 5.0

If you have installed PES version 5.0 on a computer that does not have a previous version of PES installed **and** you submit Eligibility Requests or Pharmacy Transactions using the Interactive feature, the PES system may display an **Error Number 35** system error message. If you see this message, call your regional Provider Relations Consultant or the EDI Help Desk at 800-685-3757 and ask for Technical Support to resolve the issue. **Note:** If you upgraded to version 5.0 from a previous version, this error message is **not** an issue and will **not** display.

DHW Phone Numbers

Addresses Web Sites

DHW Websites

www.healthandwelfare.idaho. gov

Idaho Careline

211 (available throughout Idaho) (800) 926-2588

Provider Fraud and Utilization Review

P. O. Box 83720

Boise, ID 83720-0036

(866) 635-7515 (toll free) (208) 334-0675

Email:

~medicaidfraud&sur@
idhw.state.id.us
(note: begins with ~)

Healthy Connections

Regional Health Resources Coordinators

Region I - Coeur d'Alene

(208) 666-6766

(800) 299-6766

Region II - Lewiston

(208) 799-5088

(800) 799-5088

Region III - Caldwell

(208) 455-7163

(208) 455-7244 (Spanish)

(800) 494-4133

Region IV - Boise

(208) 334-4676

(800) 354-2574

Region V - Twin Falls

(208) 736-4793

(800) 897-4929

Region VI - Pocatello

(208) 239-6260

(800) 284-7857

Region VII - Idaho Falls

(208) 528-5766

(208) 528-5786

(800) 919-9945

Spanish Speaking (statewide) (800) 862-2147

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Prior Authorization Phone Numbers Addresses Web Sites

DME Prior Authorizations

DME Specialist
Bureau of Care
Management
PO Box 83720
Boise, ID 83720-0036
(866) 205-7403 (toll free)
Fax (800) 352-6044
(Attn: DME Specialist)

PCG

P.O. Box 2894 Boise, ID 83701 (800) 873-5875 (208) 375-1132 Fax (208) 375-1134

Pharmacy P.O. Box 83720 Boise, ID 83720-0036 (877) 200-5441 (toll free) (208) 364-1829 Fax (208) 364-1864

Qualis Health (Telephonic & Retrospective Reviews) 10700 Meridian Ave. N. Suite 100 Seattle, WA 98133-9075 (800) 783-9207 Fax (800) 826-3836 or (206) 368-2765

Qualis Health Website www.qualishealth.org/idahomedicaid.htm

Transportation Prior Authorization Unit:

Developmental Disability and Mental Health (800) 296-0509, #1172 (208) 287-1172

Other Non-emergent and Out-of-State

(800) 296-0509, #1173 (208) 287-1173

Fax

(800) 296-0513 (208) 334-4979

Ambulance Review

(800) 362-7648 (208) 287-1157

Fax

(800) 359-2236 (208) 334-5242

MEDICAID INFORMATION RELEASE 2006-03

TO: All Hospital Administrators

FROM: Leslie M. Clement, Deputy Administrator,

Division of Medicaid

SUBJECT: Idaho Medicaid Disproportionate Share Hospital (DSH) Survey

On September 30, 2006, Idaho Medicaid will distribute a DSH payment to all eligible hospitals for federal fiscal year 2006. In order to be considered for a DSH payment, the hospital must:

- Provide all data requested on the attached survey. All data entered on the survey should be for the fiscal year indicated on the survey form.
- Verify that the information in the shaded areas on the survey is correct, as provided by Myers and Stauffer LC. If you disagree with any of this information, please attach documentation supporting the correct information.
- Return the survey by May 31, 2006 to:

Myers and Stauffer LC Attn: Karen McKittrick

8555 W. Hackamore Dr., Suite 100

Boise, ID 83709-1693

Please Note: If the survey is *received after May 31, 2006*, the hospital will *not* be considered for a DSH payment.

If you have any questions concerning the survey, please contact Karen McKittrick at (208) 378-1400 or (800) 336-7721. Thank you for your participation in Idaho Medicaid.

LMC/SP/sw

Attachment

(The survey referenced in this Information Release is provider-specific and was sent to individual hospitals by Myers and Stauffer.)

Billing Antepartum Visits When Healthy Connections Enrollment Dates Span Different Providers

Claims that date span enrollment segments with different Healthy Connections (HC) providers or any non-HC enrollment segments must be split into two separate claims. Splitting the claims is necessary for Medicaid to comply with CMS reporting requirements.

The CPT coding book specifies that "if 1-3 visits for antepartum care only are provided, use the appropriate E&M codes".

For example: Each of these first three visits should be billed with the date the service was provided. If the three visits are billed on the same claim form and the dates of service span different HC enrollment segments or any non-HC enrollment segments, the visits will have to be split and billed on separate claims.

A provider billing for antepartum care procedures 59425 (4-6 visits) or 59426 (7 or more visits) should not "date span" as these procedures can only be billed once in a 9-month period. In this instance, providers should bill with the initial date the client was seen and list the additional dates of service in the comment section of the paper or electronic claim.

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EDS P.O. Box 23 Boise, Idaho 83707

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U.S. POSTAGE PAID
BOISE, ID
PERMIT NO. 1





MARCH REGIONAL PROVIDER WORKSHOPS

EDS Provider Relations Consultants continue to offer a series of provider workshops in 2006. Each consultant conducts a 2-hour regional workshop every two months to help providers in their region. Some of the topics include:

- General Medicaid billing
- Provider resources
- Using PES software

The next workshop is scheduled for the 2nd Tuesday of the month, March 14, 2006, from 2:00 to 4:00 pm. These workshops are free but please pre-register with your local Provider Relations Consultant.

Please note that in addition to workshops, Provider Relations Consultants offer in-office support to providers **free** of charge. Contact your local Provider Relations Consultant to schedule an office visit.

MedicAide is the monthly informational newsletter for Idaho Medicaid providers.

Editor: Kathy Gillingham, Division of Medicaid

If you have any comments or suggestions, please send them to:

GillingK@idhw.state.id.us

or

Kathy Gillingham DHW MAS Unit PO Box 83720 Boise, ID 83720-0036

Fax: (208) 364-1911

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