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DHW Contact Information

Idaho Careline

211 (throughout Idaho)
(800) 926-2588 (toll free)

Provider Fraud and Utilization Review
P. O. Box 83720
Boise, ID 83720-0036

(866) 635-7515 (toll free)
(208) 334-0675

Email: ~medicaidfraud&sur@idhw.state.id.us
(note: begins with ~)

**Healthy Connections
Regional Health Resources
Coordinators**

Region I Coeur d'Alene
(208) 666-6766
(800) 299-6766

Region II Lewiston
(208) 799-5088
(800) 799-5088

Region III Caldwell/Nampa
(208) 455-7163
(208) 455-7244
(800) 494-4133

Region IV Boise
(208) 334-4676
(800) 354-2574

Region V Twin Falls
(208) 736-4793
(800) 897-4929

Region VI - Pocatello
(208) 239-6260
(800) 284-7857

Region VII - Idaho Falls
(208) 528-5786
(800) 919-9945

**Spanish Speaking
(statewide)**
(800) 378-3385
(800) 494-4133

Medic Aide

An informational newsletter for Idaho Medicaid Providers

From the Idaho Department of Health and Welfare, Division of Medicaid

April 2006



Blue Cross of Idaho, CIGNA Government Services, Department of Health and Welfare/Medicaid, EDS, Idaho State Insurance Fund, Regence Blue Shield of Idaho, and TriWest Healthcare Alliance invite you to attend their annual Idaho Health Care Conference.

Be one of the 'lucky' ones to attend our 13th annual conference. The theme for the 2006 conference is 'CASINO'.

The conference will include exhibitor fairs and be held in six locations. Participants are encouraged to visit with the exhibitors during breaks and at lunch. Registration is free for all Idaho health care providers. Multiple sessions will allow you to attend individual presentations by all participants, if you choose.

Agenda

BOISE

Wednesday, May 3, 2006 from 8 a.m. to 4:15 p.m.
Boise State University, 1910 University Drive, Boise ID
Parking Map Located Inside
Please pre-register by: April 19, 2006

CLARKSTON, WA

Tuesday, May 9, 2006 from 8 a.m. to 4:15 p.m.
Quality Inn, 700 Port Drive, Clarkston WA
Please pre-register by: April 25, 2006

COEUR D'ALENE

Wednesday, May 10, 2006 from 8 a.m. to 4:15 p.m.
Coeur d'Alene Casino, U.S. Highway 95, Worley, ID
Map Located Inside
Please pre-register by: April 26, 2006

IDAHO FALLS

Tuesday, May 23, 2006 from 8 a.m. to 4:15 p.m.
Shilo Inn, 780 Lindsey Boulevard, Idaho Falls, ID
Please pre-register by: May 9, 2006

POCATELLO

Wednesday, May 24, 2006 from 8 a.m. to 4:15 p.m.
Holiday Inn, 1399 Bench Road, Pocatello, ID
Please pre-register by: May 10, 2006

TWIN FALLS

Thursday May 25, 2006 from 8 a.m. to 4:15 p.m.
Red Lion Inn, 1357 Twin Lakes Road, Twin Falls, ID
Please pre-register by: May 11, 2006

Registration starts at 8 a.m., classes begin at 8:30 a.m.

See Page 2 for descriptions of some conference sessions. If you have any questions regarding conference registration, please send an email to angela.applegate@eds.com.

Some of the sessions will include:

Healthy Connections Basics for New Medicaid Providers: Explains enrollment, referrals (including 3-way), and other hot issues that can help you coordinate patients' care and billing needs.

What You Should Know About Medicaid: Durable Medical Equipment (DME): basic and urgent prior authorizations, required documentation for the top 10 DME requests, management process for complex cases, and emergency department over-utilization.

Medicaid Billing Tips: Multiple procedures, Medical Necessity form, using attachments, modifiers, critical care admits, timely filing, and National Provider Identifier (NPI).

Provider Electronic Solutions (PES) Software: Overview of the features available on the Idaho Medicaid Provider CD. Learn how to use the free PES software, including installation and setup, creating lists, completing and submitting the 837 Professional Claim Form, and submitting an adjustment request.

Provider Forum: Panel made up of select Medicaid providers who will discuss billing concerns and issues, plus billing solutions.

Modernizing Medicaid: Prevention, Wellness, Responsibility

The growth of the Idaho Medicaid program is not sustainable. Idaho does not want to cut enrollments or valuable services to our most vulnerable citizens. Instead, Idaho leaders propose to redesign our state's Medicaid program; not only will we slow down spending, but we will improve access to care and work toward improving the quality of care clients receive.

We know that one size does not fit all when it comes to health care. In the Idaho plan, services will be designed around three groups of people:

- **Low-income children and working-age adults**

This is Medicaid's program for low income children and working-age adults who are of average health and have average health needs. This population will be eligible for a basic health care services plan, which is similar to commercial health plans with some exceptions. These exceptions include benefits for dental and vision services.

- **Children and adults with disabilities or special needs**

This is Medicaid's program for children and adults with disabilities or special health needs. This population will be eligible for the full range of services currently available in the Idaho Medicaid plan.

- **People who are elderly, who also may have disabilities or special health needs**

This is Medicaid's program for adults age 65 and older who also are covered under Medicare. Younger adults also may choose this program if they are covered under Medicare. The benefit design for this population includes the full range of services currently available in the Idaho Medicaid plan in conjunction with increased coordination with the Medicare program for the delivery of services.

Continued on Page 4 (Modernizing Medicaid)

DME Prior Authorizations
DME Specialist
Bureau of Care Management
PO Box 83720
Boise, ID 83720-0036
(866) 205-7403 (toll free)
Fax (800) 352-6044
(Attn: DME Specialist)

PCG
P.O. Box 2894
Boise, ID 83701
(800) 873-5875
(208) 375-1132
Fax (208) 375-1134

Pharmacy
P.O. Box 83720
Boise, ID 83720-0036
(877) 200-5441 (toll free)
(208) 364-1829
Fax (208) 364-1864

Qualis Health
(Telephonic & Retrospective Reviews)
10700 Meridian Ave. N.
Suite 100
Seattle, WA 98133-9075
(800) 783-9207
Fax (800) 826-3836 or
(206) 368-2765

Qualis Health Website
www.qualishealth.org/idahomedicaid.htm

Transportation Prior Authorizations:

Developmental Disability and Mental Health
(800) 296-0509, #1172
(208) 287-1172

Other Non-emergent and Out-of-State
(800) 296-0509, #1173
(208) 287-1173

Fax
(800) 296-0513
(208) 334-4979

Ambulance Review
(800) 362-7648
(208) 287-1155

Fax
(800) 359-2236
(208) 334-5242

EDS Contact Information

Provider Relations Consultants

Region 1 - Prudie Teal

1120 Ironwood Dr., # 102
Coeur d'Alene, ID 83814
prudie.teal@eds.com
(208) 666-6859
(866) 899-2512 (toll free)
Fax (208) 666-6856

Region 2 - JoAnn Woodland

1118 F Street
P.O. Drawer B
Lewiston, ID 83501
joann.woodland@eds.com
(208) 799-4350
Fax (208) 799-5167

Region 3 - Mary Jeffries

3402 Franklin
Caldwell, ID 83605
mary.jeffries@eds.com
(208) 455-7162
Fax (208) 454-7625

Region 4 - Jane Hoover

1720 Westgate Drive, # A
Boise, ID 83704
jane.hoover@eds.com
(208) 334-0842
Fax (208) 334-0953

Region 5 - Penny Schell

601 Poleline, Suite 3
Twin Falls, ID 83303
penny.schell@eds.com
(208) 736-2143
Fax (208) 678-1263

Region 6 - Janice Curtis

1070 Hilline Road
Pocatello, ID 83201
janice.curtis@eds.com
(208) 239-6268
Fax (208) 239-6269

Region 7 - Ellen Kiestler

150 Shoup Avenue
Idaho Falls, ID 83402
ellen.kiestler@eds.com
(208) 528-5728
Fax (208) 528-5756

MAVIS

(800) 685-3757
(208) 383-4310

EDS Correspondence, Provider Enrollment, and Medicaid Claims

PO Box 23
Boise, ID 83707

PCS & ResHab Claims

PO Box 83755
Boise, ID 83707

EDS Fax Numbers

Provider Enrollment
(208) 395-2198
Provider Services
(208) 395-2072

Client Assistance Line

(888) 239-8463 (toll free)

In Spanish (en Español)

(800) 862-2147 (toll free)

March 1, 2006

MEDICAID INFORMATION RELEASE MA06-04

TO: Prescribing Providers, Pharmacists, Pharmacies, and Long-Term Care Facilities

FROM: Leslie M. Clement, Deputy Administrator

SUBJECT: **Daily Dosage Edit and Unit of Measure Edit**

On July 1, 2006 Idaho Medicaid will initiate an edit that calculates a daily dosage limit for medications. The daily quantity limit set by Medicaid is based primarily on FDA approved guidelines. This new edit will stop practices of "prescription splitting" that some pharmacies have developed. This practice is considered fraudulent because the pharmacy receives duplicate dispensing fees and supersedes Idaho Medicaid quantity limits.

For example, Nexium[®] is indicated for once daily dosing for all FDA approved indications. The Idaho Medicaid quantity limit is set at one dosage form per day. When a pharmacy receives a prescription for twice daily dosing and attempts to bill 60 capsules as a 30 day supply, the claim denies. **The correct action would be to initiate a prior authorization (PA) for a quantity over-ride if the quantity requested is justified.** To get around the need for prior authorization many pharmacies are splitting the prescribed 30 day supply and dispensing the monthly maximum allowed every 15 days (#30 dispensed as a 15 day supply).

The new edit blocks prescription splitting by calculating a daily dosage limit. For instance, if 30 units are allowed every 30 days, then 1 unit is allowed per day. Billing 30 units as a 15 day supply will no longer result in a paid claim. If the pharmacy has a previously approved prior authorization (PA) for a quantity override, this edit will acknowledge that PA and approve the claim.

On July 1, 2006 we will also start editing for the unit of measure that is submitted on a pharmacy claim against the unit of measure in our drug files for the NDC. The unit of measure (i.e., GM, ML, or EA) submitted on pharmacy claims are used by our system to validate that the quantity being billed is in the correct increments. This is to ensure that the correct quantities are being submitted to Medicaid and proper payment is being made to our providers. Please check with your software vendors to ensure that this information is being transmitted.

Quantity override forms are available at <http://www.medicaidpharmacy.idaho.gov> (PA Criteria & Forms). Medication quantity limit values can be obtained by using MAVIS the automated phone information line at EDS 800-658-3757. Questions regarding the Prior Authorization program may be referred to the Medicaid Pharmacy Unit at (208) 364-1829.

LMC/kca/sg/sw

Changes in RUF (Rent, Utilities, and Food) and PNA (Personal Needs Allowance)

Beginning March, 2006:

- The RUF will be \$526.
- The PNA will be \$77.

This change will apply to those living in the following living arrangements:

- Room and Board
- Residential and Assisted Living Facilities (RALF)
- Certified Family Homes (CFH)

EDS
P.O. Box 23
Boise, Idaho 83707

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Redesigning Medicaid will produce some savings and cost avoidance immediately, but we are more focused on long-term savings and slowing the growth of future expenditures to sustain the program.

To realize our goals we will:

- Encourage prevention and wellness to improve people's health and reduce future healthcare expenses;
- Promote the responsible use of the healthcare system to reduce unnecessary services that are often expensive; and
- Use limited resources wisely and invest carefully in targeted services to achieve long-term savings.

The Department of Health and Welfare will present information about Medicaid Modernization, with an emphasis on impacts to health care providers, during the Idaho Health Care Conferences (IHCC) scheduled for May.

The sessions in each region are scheduled from 3:15 pm to 4:15 pm on the dates and locations indicated on Page 1. Please plan on joining us for this session at the conference that you attend.

Additional information regarding the Medicaid Modernization proposal can be found on the web at: <http://www.modernizemedicaid.idaho.gov>.

***MedicAide* is the monthly informational newsletter for Idaho Medicaid providers.**

Editor:
Kathy Gillingham,
Division of Medicaid

If you have any comments or suggestions, please send them to:

GillingK@idhw.state.id.us

or

Kathy Gillingham
DHW MAS Unit
PO Box 83720
Boise, ID 83720-0036
Fax: (208) 364-1911