



MedicAide

An informational newsletter for Idaho Medicaid Providers

From the Idaho Department of Health and Welfare, Division of Medicaid

April 2007

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It's almost time for NPI!

Look for important NPI information on Pages 2, 3-7, and 8.

Distributed by the Division of Medicaid Department of Health and Welfare State of Idaho

14th Annual Idaho Health Care Conference 2007

Blue Cross of Idaho, CIGNA Government Services, Department of Health and Welfare/Medicaid, EDS, Idaho State Insurance Fund, Noridian Administrative Services, Regence BlueShield of Idaho, and TriWest Healthcare Alliance invite you to attend the Idaho Health Care Conference.

Rustle up them dogies and attend our 14th annual WESTERN theme conference.

Participants are encouraged to visit with the exhibitors during breaks and at lunch. Registration is free for all Idaho health care providers. Multiple sessions will allow you to attend individual presentations by all participants, if you choose.

Agenda

BOISE

Wednesday, May 9, 2007 from 8 a.m. to 4:15 p.m.
Holiday Inn – Airport, 3300 Vista Avenue, Boise, ID
Please pre-register by: April 25, 2007

CLARKSTON, WA

Tuesday, May 15, 2007 from 8 a.m. to 4:15 p.m.
Quality Inn, 700 Port Drive, Clarkston WA
Please pre-register by: May 1, 2007

COEUR D'ALENE

Wednesday, May 16, 2007 from 8 a.m. to 4:15 p.m.
Coeur d'Alene Casino, U.S. Highway 95, Worley, ID
Map Located Inside
Please pre-register by: May 2, 2007

IDAHO FALLS

Tuesday, May 22, 2007 from 8 a.m. to 4:15 p.m.
Red Lion Inn, 475 River Parkway, Idaho Falls, ID
Please pre-register by: May 8, 2007

POCATELLO

Wednesday, May 23, 2007 from 8 a.m. to 4:15 p.m.
Holiday Inn, 1399 Bench Road, Pocatello, ID
Please pre-register by: May 9, 2007

TWIN FALLS

Thursday May 24, 2007 from 8 a.m. to 4:15 p.m.
Red Lion Inn, 1357 Blue Lakes Boulevard, Twin Falls, ID
Please pre-register by: May 10, 2007

Registration starts at 8 a.m., classes begin at 8:30 a.m.





Idaho Health Care Conference 2007

Some of the session topics will include:



National Provider Identifiers (NPI)

Presentation includes general information about NPI as well as tips on how to register your NPI(s) with Idaho Medicaid using the NPI Registration Web page.



Electronic Data Interchange (EDI) - Updates and Information

Explains EDI clearinghouse information, 835 electronic remits, electronic payments, NPI update, and Error & Acceptance reports.



Healthy Connections - New Innovations

Discussion includes improved benefits for preventive care, expedited Healthy Connections enrollment, and enhanced Internet access to statewide information.



Medicaid Modernization - Hot Topics

Explanation of the new Preventive Health Assistance (PHA) benefits, Medicaid benefit plans, and what you need to know before providing services.



Open Forum

Panel discussion with representatives from EDS and State Eligibility to address billing concerns and issues, plus billing solutions.

DHW Phone Numbers

Addresses

Web Sites

DHW Websites

www.healthandwelfare.idaho.gov

Idaho Careline

211 (available throughout Idaho)
(800) 926-2588 (toll free)

Medicaid Fraud and Program Integrity Unit

P.O. Box 83720
Boise, ID 83720-0036
Fax (208) 334-2026

Email:
prvfraud@dhw.idaho.gov

Healthy Connections

Regional Health Resources Coordinators

Region I - Coeur d'Alene
(208) 666-6766
(800) 299-6766

Region II - Lewiston
(208) 799-5088
(800) 799-5088

Region III - Caldwell
(208) 455-7244
(800) 494-4133

Region IV - Boise
(208) 334-4676
(800) 354-2574

Region V - Twin Falls
(208) 736-4793
(800) 897-4929

Region VI - Pocatello
(208) 235-2927
(800) 284-7857

Region VII - Idaho Falls
(208) 528-5786
(800) 919-9945

In Spanish (en Español)
(800) 378-3385 (toll free)

Is Your Software Ready for NPI?

Idaho Medicaid will require healthcare providers who have an NPI to use it on electronic claims and eligibility transactions beginning May 23, 2007. If you use billing software, check with your vendor to ensure the software is capable of handling NPI information.

Idaho Medicaid vendor specifications for electronic professional, dental, and institutional claims have been updated to include NPI information. These documents are available to aid programmers in developing and testing software. They can be accessed at the following website: <http://www.healthandwelfare.idaho.gov/site/3348/default.aspx>.

We encourage vendors to test their software with Idaho Medicaid to ensure that transactions can be submitted successfully. If your software vendor has questions, they can contact the EDI Helpdesk by calling (800) 685-3757 and asking for Technical Support.

PES software will be updated to support NPI. This software is supplied at no cost to providers by the Idaho Medicaid program. A CD with the updated version of PES will be mailed to providers in May 2007.

Note: Some Idaho Medicaid providers will be able to continue using their current Idaho Medicaid Provider numbers. For example, "atypical" providers will not be expected to send an NPI on their claims. For a complete list of "atypical" provider types, see Page 3 of this newsletter.

National Provider Identifier (NPI) Frequently Asked Questions

Updated as of March 12, 2007

DME Prior Authorizations:

DME Specialist
Bureau of Medical Care
P.O. Box 83720
Boise, ID 83720-0036
(866) 205-7403 (toll free)
Fax (800) 352-6044
(Attn: DME Specialist)

Pharmacy
P.O. Box 83720
Boise, ID 83720-0036
(866) 827-9967 (toll free)
(208) 364-1829
Fax (208) 364-1864

Qualis Health
(Telephonic &
Retrospective Reviews)
10700 Meridian Ave. N.
Suite 100
Seattle, WA 98133-9075
(800) 783-9207
Fax (800) 826-3836 or
(206) 368-2765

Qualis Health Website
[www.qualishealth.org/
idahomedicaid.htm](http://www.qualishealth.org/idahomedicaid.htm)

Insurance Verification:

HMS
P.O. Box 2894
Boise, ID 83701
(800) 873-5875
(208) 375-1132
Fax (208) 375-1134

Transportation Prior Authorization:

**Developmental Disability
and Mental Health**
(800) 296-0509, #1172
(208) 287-1172

Other Non-emergent and Out-of-State

(800) 296-0509, #1173
(208) 287-1173

Fax
(800) 296-0513
(208) 334-4979

Ambulance Review

(800) 362-7648
(208) 287-1155

Fax
(800) 359-2236
(208) 334-5242

General NPI Facts

1. What is NPI?

The National Provider Identifier (NPI) is part of the Health Insurance Portability and Accountability Act (HIPAA). The NPI number or numbers will replace existing provider numbers and identify providers to health plans with a unique 10-digit numeric provider identifier.

2. Why do we need the NPI?

- Simpler electronic transmission of HIPAA standard transaction
- Standard unique health identifiers for health care providers
- More efficient coordination of benefits transactions

3. Who can apply for and receive an NPI?

All individuals and organizations that meet the federal definition of healthcare provider can apply for and receive an NPI.

4. Who should get an NPI?

Healthcare providers that send or receive HIPAA standard electronic transactions should get an NPI.

Not Every Provider Needs an NPI

1. Will every Idaho Medicaid provider need an NPI?

Some Idaho Medicaid providers will be able to continue using their current Idaho Medicaid provider number. "Atypical" providers will not be expected to send an NPI on their claims. Idaho Medicaid has interpreted the NPI rule to designate the following providers as "atypical":

- Non-Emergency Commercial Transportation
- Transportation Broker
- Individual Transportation Provider
- Agency Transportation Provider
- Personal Emergency Response Systems
- Home Modifications
- 24 Hour PCS Home for Children – (Foster Care)
- Personal Care Service (PCS)/Aged & Disabled (A&D) Agency
- Adult Day Care
- Residential Assisted Living Facility (RALF)
- Behavior Consultation/Crisis Management
- Chore Services
- Home Delivered Meals
- Self Determination Fiscal Employer Agent
- Residential Habilitation Agency
- Certified Family Homes
- Respite Care
- Supported Employment Service

2. Can "atypical" providers still bill Idaho Medicaid?

Idaho Medicaid providers who are "atypical" can still participate in the Idaho Medicaid program by using their Idaho Medicaid provider number.

3. Can billing services and clearinghouses obtain an NPI?

Billing services and clearinghouses do not meet the definition of a health care provider and will not be eligible for an NPI.

Continued on Page 4 (FAQs)

NPI Entity Type

1. Who is an individual provider?

A person or a sole proprietorship is considered an individual provider, and are eligible for a single NPI only. Individuals are a Type 1 entity.

2. Who is an organizational provider?

Examples of organizational providers are hospitals, clinics, group practices, nursing homes, etc. If you are an individual who is a healthcare provider and are incorporated, you may need to obtain an NPI for yourself and a separate NPI for your corporation or Limited Liability Company (LLC). Organizations are a Type 2 entity.

NPI and Healthy Connections

1. Do I need to get an NPI for my Healthy Connections referral number?

No. The current Idaho Medicaid Healthy Connections number will continue to be used as a referral number for Idaho Medicaid.

2. How will the Healthy Connections number be used on electronic claims?

As of May 23, 2007, the Healthy Connections referral number must be submitted in the referral number field with a 9F qualifier rather than in the referring provider ID field.

3. How will the Healthy Connections number be used on paper claims?

Before and after May 23, 2007, the Healthy Connections referral number must be submitted in field 17A with a 1D qualifier on the paper CMS 1500 and field 77 on the paper UB04 rather than in the referring provider ID field.

Applying for an NPI

1. How can I get prepared to apply for an NPI?

Go to the following web page to determine what information you will need to provide to the National Plan and Provider Enumeration System (NPPES) to apply for an NPI. The Center for Medicare and Medicaid Services (CMS) developed the NPPES to assign the NPI to eligible healthcare providers. Fox Systems, Inc. is contracting with CMS to serve as the NPI enumerator. www.nppes.cms.hhs.gov.

2. How can I apply to get my NPI?

There are three ways you can get an NPI. You can:

- Apply online, visit: <https://nppes.cms.hhs.gov>. This is the fastest and most efficient way to get an NPI. Your NPI will be returned to you by email.
- Call (800) 465-3203 to request a paper application. Your NPI will be returned to you by mail.
- Authorize an employer or other trusted organization to obtain an NPI for you through bulk enumeration, or Electronic File Interchange (EFI). Your NPI will be returned to you by the organization you authorized to obtain your NPI.

Regardless of how you get your NPI, it is important that you keep the notification document you receive from NPPES informing you of your NPI. Learn more about the application process by clicking on National Provider Identifier (NPI) at: www.nppes.cms.hhs.gov.

EDS Phone Numbers Addresses

MAVIS

(800) 685-3757
(208) 383-4310

EDS

Correspondence
P.O. Box 23
Boise, ID 83707

Provider Enrollment
P.O. Box 23
Boise, Idaho 83707

Medicaid Claims
P.O. Box 23
Boise, ID 83707

PCS & ResHab Claims
P.O. Box 83755
Boise, ID 83707

EDS Fax Numbers

Provider Enrollment
(208) 395-2198

Provider Services
(208) 395-2072

Participant Assistance Line
Toll free: (888) 239-8463

**EDS Phone Numbers
Addresses**

Continued from Page 4 (FAQs)

**Provider Relations
Consultants**

Region 1
Prudie Teal
1120 Ironwood Dr., # 102
Coeur d'Alene, ID 83814
prudie.teal@eds.com
(208) 666-6859
(866) 899-2512 (toll free)
Fax (208) 666-6856

Region 2
JoAnn Woodland
1118 F Street
P.O. Drawer B
Lewiston, ID 83501
joann.woodland@eds.com
(208) 799-4350
Fax (208) 799-5167

Region 3
Mary Jeffries
3402 Franklin
Caldwell, ID 83605
mary.jeffries@eds.com
(208) 455-7162
Fax (208) 454-7625

Region 4
Jane Trent
1720 Westgate Drive, # A
Boise, ID 83704
jane.trent@eds.com
(208) 334-0842
Fax (208) 334-0953

Region 5
Penny Schell
601 Poleline, Suite 3
Twin Falls, ID 83303
penny.schell@eds.com
(208) 736-2143
Fax (208) 678-1263

Region 6
Janice Curtis
1070 Hiline Road
Pocatello, ID 83201
janice.curtis@eds.com
(208) 239-6268
Fax (208) 239-6269

Region 7
Ellen Kiester
150 Shoup Avenue
Idaho Falls, ID 83402
ellen.kiester@eds.com
(208) 528-5728
Fax (208) 528-5756

3. When should I apply to get my NPI?

Individual providers should apply now for their NPI. Organizational providers have other considerations to analyze when they apply for an NPI, but they also should apply now for their NPI(s).

Special Considerations for Organizational Providers

1. What is a subpart?

Organizations are defined as a type 2 entity and may be composed of a number of smaller health care providers also called **subparts**. Individual health care providers are defined as a type 1 entity and are not composed of subparts.

2. How many NPIs do I need to get?

The most straightforward way to do business with Idaho Medicaid is to apply for one NPI for each of your base Medicaid provider numbers. A Medicaid provider number has two parts. The first seven digits are your base provider number. The last two digits indicate the service location.

If you have multiple base Idaho Medicaid provider numbers and you apply for only one NPI, you must submit the correct taxonomy code and zip+4 on each claim or your claim will be denied. (Pharmacy claims do not allow the submission of a taxonomy code or a zip+4 code.)

Ultimately, the number of NPI(s) an organization applies for is the organization's decision. Individual providers/sole proprietors can only receive one NPI regardless of the number of Idaho Medicaid provider numbers they have.

NPI and Taxonomy Codes

1. What is a national Provider Taxonomy Code?

A taxonomy code designates provider type and specialty. This is a standard national code. When you apply for your NPI you must select at least one taxonomy code.

A list of the national taxonomy codes can be found at:
<http://www.wpc-edi.com/codes/taxonomy>.

2. What taxonomy code should I use when I apply to NPPES for my NPI?

A list of the national taxonomy codes can be found at:
<http://www.wpc-edi.com/codes/taxonomy>.

3. Who will need to submit a taxonomy code on claims?

If you have multiple Idaho Medicaid provider numbers and only applied for one NPI, you must submit the correct national taxonomy code on each claim. We have mapped Idaho Medicaid existing type and specialty designations to national taxonomy codes. (This does not apply to pharmacy claims.)

Providers who must submit a taxonomy code on their claims will be contacted and informed of the taxonomy codes allowed for each of their Idaho Medicaid provider numbers.

4. What if I must submit a taxonomy code, but I can't submit a taxonomy code on my claims?

Work with your vendor to make sure your software is updated and ready before the May 23, 2007, NPI deadline. You also may want to consider applying for one NPI for each current Idaho Medicaid provider number. (Pharmacy claims will not require a taxonomy code.)

Continued on Page 6 (FAQs)

5. Who won't need to submit a taxonomy code on claims?

- If you have multiple Idaho Medicaid provider numbers and you applied for an NPI for each of these provider numbers, you do not need to submit a taxonomy code on each claim.
- Provider types that will not be required to use an NPI will also not be required to submit taxonomy codes on claims. The provider types not required to use an NPI for Idaho Medicaid are listed in the "Who Doesn't Need an NPI" category above.
- Pharmacy claims do not allow submission of a taxonomy code or a zip+4 code.

The most straightforward way to do business with Idaho Medicaid is to apply for one NPI for each of your base Medicaid provider numbers. A Medicaid provider number has two parts. The first seven digits are your base provider number. The last two digits indicate the service location.

6. Do I have to submit a taxonomy code when I register my NPI(s) with Idaho Medicaid?

No, taxonomy codes will not be required in the Idaho Medicaid registration process.

7. Do I have to submit a taxonomy code on a paper claim?

No, taxonomy codes will not be submitted on Idaho Medicaid paper claims because paper claims must be submitted using the Idaho Medicaid provider number *not* the NPI.

Informing Idaho Medicaid About Your NPI

1. When can I send my NPI to Idaho Medicaid?

A Web page has been developed to register your NPI with Idaho Medicaid. For more information, please call (866) 909-4148.

Sending the NPI on Electronic Transactions

1. When will Idaho Medicaid begin using the NPI for healthcare transactions?

Based upon the Federal NPI requirements, Idaho Medicaid will require healthcare providers who have an NPI to use their NPI number for electronic claims and eligibility transactions beginning **May 23, 2007**.

NPI and Paper Claims

1. Will an NPI be required on paper claim forms submitted to Idaho Medicaid?

Providers who submit paper claims to Idaho Medicaid must submit their Idaho Medicaid provider number with the correct qualifier. Paper claims that include only the NPI will be denied. This applies to claims submitted before and after May 23, 2007.

2. Where can I get information on the new CMS 1500 (08/05)?

This link will take you to additional information about the new CMS 1500 (08/05). The CMS 1500 link can be found at: www.healthandwelfare.idaho.gov under the Medicaid provider Information link on the right hand side of the Web page.

PES Software

1. Will the PES software be updated to support NPI?

Yes. A new CD will be mailed later this spring.

Resources for NPI Information

1. How can I get more NPI information?

To apply for your NPI go to <https://nppes.cms.hhs.gov/NPPES/Welcome.do>, or you can call (800) 465-3203 for a paper application.

To find out more about Idaho Medicaid and NPI go to www.healthandwelfare.idaho.gov under the Medicaid provider Information link on the right side of the page.

Beginning in February, monthly training sessions will be available in your region. Dates and times will be posted in the monthly MedicAide newsletter.

Getting an NPI is free . . . not having one can be costly

Information provided by Idaho Medicaid is not intended to be used in place of information from the Federal Government and other organizations, but is designed to help providers understand what NPI is and how it may impact their business practices.

March 16, 2007

MEDICAID INFORMATION RELEASE MA07-08

TO: Nursing Facility Administrators
FROM: Leslie M. Clement, Administrator
SUBJECT: **Medicaid Nursing Facility Eligibility**

Idaho Medicaid is streamlining the nursing facility eligibility process. Effective April 1, 2007 nursing facilities will submit a copy of the participant's Preadmission Screen & Additional Resident Review (PASARR) Level I or II with the Admission and/or Discharge HW0458 Form. You will no longer need to submit the Minimum Data Set to the Regional Medicaid Services office. The PASARR and HW0458 are to be mailed, faxed, or scanned into PDF format and e-mailed to the Nursing Home Consolidated Unit in Lewiston, Idaho.

Consolidated Nursing Home Unit Contact Information:

Mail: Consolidated Long Term Care Unit
P O Drawer B
Lewiston, ID 83501
Fax: 208-799-5048
Email: LongTermCareUnit@dhw.idaho.gov

The Regional Medicaid Services offices will continue to approve positive PASARR Level I prior to admission of the participant into a nursing facility.

If you have any questions, please contact Kathy Frantz, Welfare LTC Eligibility Supervisor at (208) 799-4473 or Susan Scheuerer, Alternative Care Coordinator, Bureau of Medicaid Long Term Care at (208) 287-1156. Thank you for your continued participation in the Idaho Medicaid program.

LMC/SLD/my

EDS
P.O. Box 23
Boise, Idaho 83707

PRSR STD
U.S. POSTAGE PAID
BOISE, ID
PERMIT NO. 1



NPI Computer Workshops – April 2007

Want to learn more about National Provider Identifiers (NPIs)? Regional Provider Relations Consultants (PRCs) are conducting a series of provider workshops during the coming months. Workshops will be held in computer training rooms in each region. The PRC will be on hand to help providers register their NPI(s) using the Idaho Medicaid NPI Registration Web tool. NPI registration should take about 30 minutes. Since space is limited, it is important that you call your regional consultant to schedule an appointment.

You do not have to attend a provider workshop to register your NPI with Idaho Medicaid. Online Web registration is available from any computer that connects to the World Wide Web.

Regional Training Hot Topic – April 2007

Want to learn more about National Provider Identifiers (NPIs)? In addition to the NPI Registration workshops mentioned above, Provider Relations Consultants (PRCs) will continue to conduct monthly training sessions in their region. For the next several months, the sessions are designed to provide information about the hot topics facing Idaho Medicaid providers today. Hot topics for April include:

- NPI – the most current information available
- How to Register your NPI with Idaho Medicaid
- NPI Registration Workshop Schedules
- CMS 1500 (08/05)
- Billing issues

The next training session is scheduled for Tuesday, April 10, 2007, from 2:00 to 4:00 pm, except Region 4, which is from 10:00 to 12:00 pm. These training sessions are provided at no cost to providers, but space is limited so please pre-register with your local consultant.

***MedicAide* is the monthly informational newsletter for Idaho Medicaid providers.**

Editor:
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Division of Medicaid

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or

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