IDAHO MEDICAID ELECTRONIC HEALTH RECORD INCENTIVE PROGRAM (EHR): CERTIFIED ELECTRONIC HEALTH RECORD (EHR) TECHNOLOGY FREQUENTLY ASKED QUESTIONS

Question	Answer
1. **Where can I get more information about what is considered certified EHR technology?**	In year one of the Idaho Medicaid EHR Incentive Program, eligible hospitals (EHs) and eligible providers (EPs) can receive incentive payments simply for adopting, implementing, or upgrading (AIU) to certified EHR technology. Certification of the EHR technology is done by an Office of the National Coordinator-Authorized Testing and Certification Body (ONC-ATCB). Certification assures purchasers and users that an EHR system or product module offers the necessary technological capability, functionality, and security to satisfy meaningful use objectives. To learn more about certified EHR technology, please visit www.healthit.hhs.gov. To view the current list of eligible products, please visit http://www.healthit.hhs.gov/CHPL. The list includes both complete and modular systems for both ambulatory and inpatient use. If modular systems are used, they must be combined to provide the full functionality of a complete system.
2. **How do I get help selecting a certified EHR system and meaningfully using it?**	The Health Information Technology for Economic and Clinical Health (HITECH) Act provides for the establishment of regional extension centers (RECs) that play a vital role in the support of providers regarding the use of EHR technology. Idaho Medicaid encourages Medicaid providers to actively engage local RECs to receive assistance and technical support for this program. The Washington & Idaho Regional Extension Center (WIREC) helps providers in the states of Idaho and Washington. For more information about WIREC, visit www.wirecqh.org.
3. **Where can I find a list of certified EHR systems?**	A list of certified EHR systems is available through the ONC at http://www.healthit.hhs.gov/CHPL. If you cannot find your EHR system and version listed, you may need to contact the vendor about its certification status with the ONC. Once you find your EHR system, you will need to select the versions of one or more modules, submit the list, and make note of the assigned Centers for Medicare and Medicaid Services (CMS) EHR certification number. This EHR certification number will be optional when first registering at the CMS site, but is required when attesting at the state level.

Question	Answer
4. **What is the CMS EHR certification ID number?**	During attestation with Medicaid, you are required to provide a CMS EHR certification ID number that identifies your certified EHR technology. This unique CMS EHR certification ID number can be obtained by entering the certified EHR technology product information at the Certified Health IT Product List (CHPL) on the ONC website at http://www.healthit.hhs.gov/CHPL. **Note**: The ONC CHPL product number issued to your vendor for each certified technology is different than the CMS EHR certification ID number. Only a CMS EHR certification ID number obtained through the CHPL will be accepted at attestation. EPs and EHs can get a CMS EHR certification ID number by following these steps: 1) Go to the ONC CHPL website at http://www.healthit.hhs.gov/CHPL. 2) Select your practice type by selecting either the "Ambulatory" or "Inpatient" button. 3) Search for EHR products by browsing all products, searching by product name, or searching by criteria met. 4) Add products to your cart to determine if your products meet 100% of the CMS required criteria. 5) Request a CMS EHR certification ID number for attestation. **Note**: The "Get CMS EHR Certification ID" button will not be activated until the products in your cart meet 100% of the CMS required criteria. If the EHR products do not meet 100% of the CMS required criteria to demonstrate meaningful use, a CMS EHR certification ID number will not be issued. The CMS EHR certification ID number contains 15 alphanumeric characters. It can be entered when registering at the CMS level but is not required. It is, however, required to complete your application/attestation in the Idaho Incentive Management System (IIMS).

Question	Answer
5. Why am I receiving an error when I enter the CMS EHR certification ID number during attestation with Medicaid?	Only a valid CMS EHR certification ID number obtained from the ONC CHPL website can be entered. It has been common for the letter 'O' and the number zero or the letter 'L' and the number one to be confused. We recommend directly copying and pasting the certification ID from the ONC CHPL website.
6. I received a product number from the vendor for our EHR system. Is this the same thing as the CMS EHR certification ID number?	No. The ONC CHPL product number issued to your vendor for each certified technology is different than the CMS EHR certification ID number. Only a CMS EHR certification ID number obtained through the CHPL will be accepted at attestation.
7. If my EHR system is not on the CHPL, can I expect they will add more and how can I get mine added?	Only the product versions that are included on the CHPL are certified. The CHPL is updated frequently as newly certified products are reported to the ONC. If your product is not listed on the CHPL, encourage your vendor to go through the certification process with the ONC. The vendor should contact the ONC via email at ONC.certification@hhs.gov, with "CHPL" in the subject line.
8. If I already have an electronic medical record or EHR what should I do?	First, contact your software vendor to make sure that the product is an ONC certified version. If the product meets the ONC's certification requirements, you will attest to either upgrade or implementation of an ONC-certified software product.
9. We've already implemented electronic medical records using software that is undergoing meaningful use certification and would like to purchase additional licenses for compliant software, how many do we need to buy?	The number of licenses that you purchase will not impact your eligibility for the incentive payment or your payment amount. However, the product you are purchasing must be certified by the ONC.

Question	Answer
10. **What information about my EHR system will I need to provide at attestation?**	Once you select a certified EHR system, you will need the CMS EHR certification ID number assigned at the ONC CHPL website. When attesting at the state level, the legally binding documentation to support AIU of your EHR system should include: • The vendor name • The product name • The product version
11. **Can a provider sign a contract for certified EHR technology during the 60-day extension period for attestation and still be eligible for incentive payments for that year?**	No. AIU must be demonstrated during the payment year. For providers, the payment year ends December 31, although providers have a 60-day 'tail period' into the next year to complete the application and attestation process for the last payment year. CMS has instructed that the 60-day extension period cannot be used for demonstrating AIU or meaningful use.
12. **What is the impact if an EHR system is certified for all meaningful use criteria except one?**	You will be unable to obtain a CMS EHR certification ID number without having all components certified. Without this certification number, you will not be able to complete the steps to participate in the incentive program. Payments will not be issued without complete information.
13. **If my EHR system is certified by the Certified Commission for Health Information Technology (CCHIT) does that mean it is certified for the EHR incentive program?**	No. CCHIT certification is not sufficient to qualify you for an EHR incentive payment. The product must be certified by an ONC-ATCB specifically for the Medicare and Medicaid EHR Incentive Programs and listed on the ONC CHPL website at http://www.healthit.hhs.gov/CHPL.

Question	Answer
14. Do we have to stay on the same EHR system throughout the incentive program?	You would not be required to stay with the same EHR system but you would need to verify that the system you are using is an ONC certified EHR system.
15. Has the ONC certified any EHR vendors for a standalone dental product?	There are certified EHR systems being added to the list maintained by the ONC on a regular basis. In order to find a comprehensive listing of certified EHRs, visit http://www.healthit.hhs.gov/CHPL. In some cases, a dental module can be combined with another product to meet the meaningful use criteria. Also, you may want to refer to appropriate professional associations for specific information about EHR technology related to dentistry.
16. Can dentists attest to AIU with a non-dental certified EHR?	Yes, there is no requirement that the certified EHR technology must be specialty-appropriate.
17. If I'm close to retirement is it worthwhile to participate in the Idaho Medicaid EHR Incentive Program?	Adding an EHR system can add value to your practice if you are planning to sell after retirement. The WIREC was established as a resource to help professionals with vendor selection, implementation, and technical assistance. For more information about WIREC, visit their website at www.wirecqh.org.