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June 3, 2009

## **MEDICAID INFORMATION RELEASE 2009-11 - REVISED**

To:

Medicaid Service Coordination Providers

From:

Leslie M. Clement, Administrator

Subject:

Updates to Service Coordination Requirements

Over the past year, Idaho Medicaid has been working through the rule promulgation process to update service coordination requirements and billing policies. These updated rules became effective on May 8, 2009 (the end of the 2009 legislative session). During the next few weeks, we will be making the necessary changes to our billing system and updating our business processes to reflect the new requirements. These rules will be implemented July 1, 2009.

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The major changes to service coordination requirements include:

- Requirement that all service coordination be billed using 15-minute units
- Clarification of service coordinator responsibilities
- Clarification of paraprofessional duties and limitations (where applicable)
- Addition of coverage for plan assessment and development for children's service coordination
- Removal of prior authorization requirements for ongoing children's service coordination
- Requirement that children, age birth to three years old, must only receive service coordination through the Idaho Infant Toddler network
- Establishment of rates based on the qualifications of the individual providing the service (one rate for service coordinators and one rate for paraprofessionals, where applicable)

## Beginning July 1, 2009:

• Service coordination must be billed using the updated procedure codes listed in the table below. Service coordination providers who have not billed using 15-minute units in the past should be aware that claims must include the appropriate procedure code and the number of units of service that were provided. For each procedure code, a single 15-minute unit of service delivery can be billed if it is equal to or greater than eight minutes. (Example: One unit may be billed when the interaction with the participant is equal to or greater than 8 minutes but less than 22 minutes). Further explanation about billing in increments of 15-minute units can be found in the *Medicaid Provider Handbook*, or you can contact your regional EDS provider relations consultant.

## **Updated Service Coordination Codes**

Service	Procedure	Description	Rate	Limitations
	Code			10 : / /
DD Service Coordination	G9002	1 unit=15	1 unit= \$11.04	18 units/month
	(PA Required)	minutes	**************************************	(G9002 and G9002-HM combined)
			4 1 4 5 6	18 units/month
DD Service	G9002-HM	1 unit=15	1 unit= \$5.88	(G9002 and G9002-HM combined)
Coordination -		minutes		
Paraprofessional	(PA Required)			
DD Plan Development	G9007	1 unit=15	1 unit= \$11.04	48 units/year
	(PA Required)	minutes		
DD Crisis Assistance	H2011	1 unit=15	1 unit= \$11.04	As authorized
	(PA Required)	minutes		
DD Crisis Assistance-	H2011-HM	1 unit=15	1 unit= \$5.88	As authorized
Paraprofessional	(PA Required)	minutes		
Children's Service	G9002	1 unit=15	1 unit=\$11.04	18 units/month
Coordination	G7002	minutes	Ι μπι φ11.0τ	(G9002 and G9002-HM combined)
Children's Service	G9002-HM	1 unit=15	1 unit= \$5.88	18 units/month
Coordination	U9002-111VI	minutes	1 umt— \$5.00	(G9002 and G9002-HM combined)
		minutes		(G9002 and G9002-HW combined)
Paraprofessional Children's Plan	G9012	1 unit=15	1 unit= \$11.04	24 units/year
	i .		1 umi= \$11.04	24 units/year
Development	(PA Required)	minutes	1'. 01104	A 1 1
Children's Crisis	H2011	1 unit=15	1 unit= \$11.04	As authorized
Assistance	(PA Required)	minutes	4 1 0 00	
Children's Crisis	H2011-HM	1 unit=15	1 unit= \$5.88	As authorized
Assistance-	(PA Required)	minutes		
Paraprofessional				
PCS Service	G9002	1 unit=15	1 unit= \$11.04	32 units/month
Coordination	(PA Required)	minutes		(G9002 and G9002-HM combined)
PCS Service	G9002-HM	1 unit=15	1 unit= \$5.88	32 units/month
Coordination-		minutes		(G9002 and G9002-HM combined)
Paraprofessional	(PA Required)			
PCS –Plan	G9001	1 unit=15	1 unit= \$11.04*	24 units/year
Development	(PA Required)	minutes		
PCS Crisis Assistance	H2011	1 unit=15	1 unit= \$11.04*	As authorized
	(PA Required)	minutes		
PCS Crisis Assistance-	H2011-HM	1 unit=15	1 unit=\$5.88	As authorized
Paraprofessional	(PA Required)	minutes		
MH Service	T1017	1 unit=15	1 unit= \$11.04	20 units/month
Coordination	11017	minutes	, wast \$11.0T	20 MILWINGINI
MH Service	H0031	1 unit=15	1 unit= \$11.04	24 units/year
Coordination - Plan	110031	minutes	1 111111 911.04	27 units/your
Development		пппись		
MH Crisis Assistance	T1017	1 unit=15	1 unit= \$11.04	12 units/month
	1101/		1 umi = \$11.04	12 umts/month
(First 3 hours/month)	112011	minutes	1 unit= \$11.04	A g parth original
MH Crisis Assistance	H2011	1 unit=15	1 unit= \$11.04	As authorized
(Additional hours)	(PA Required)	minutes		

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- Provider types that require prior authorization can continue to use their existing prior authorization numbers. Prior authorizations that were originally issued for one time per month will be automatically updated to 18 units per month. If you experience difficulty with claims submitted after July 1, 2009, please contact the department staff in your region that originally approved the participant's plan.
- The Idaho Infant Toddler Program network will deliver all service coordination for children from birth to age three years of age. If your agency currently serves children in this age range, please look for additional communication coming from the Infant Toddler Program network.
- Children's ongoing service coordination will no longer require prior authorization. The new plan development benefit will require prior authorization. The department's Family and Community Services (FACS) division will issue these authorizations after they have made a participant eligibility determination. Family and Community Services is developing training for children's service coordination providers about how the process will work.

The department is committed to ensuring that providers have clear and consistent direction regarding program requirements. We have already heard from some of you with questions about the updated service coordination requirements. To make sure that all providers have access to the same information, we have posted a "Frequently Asked Questions and Answers" document related to service coordination on our Web site at **www.modernizemedicaid.idaho.gov**. We will update this document as we receive additional questions.

If you still have questions or need additional information about service coordination, please contact Medicaid toll free at (877) 200-5441.

Thank you for your continued participation in the Idaho Medicaid Program.

## LMC/ksl

\* The rate given in the original Information Release was erroneously shown as \$11.88 per unit. This REVISED Information Release shows the correct rate of \$11.04 per unit.