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MEDICAID INFORMATION RELEASE MA10-24

To: Medicaid Dental Providers, Hospitals, and Ambulatory Surgical Centers

From: Leslie M. Clement, Administrator 
Division of Medicaid

Subject: Idaho Smiles Dental Plan

Beginning November 1, 2010, dental services for most Medicaid Enhanced Benefit Plan participants will be provided through **Idaho Smiles**. Idaho Smiles is Idaho Medicaid's dental program administered in partnership with Blue Cross of Idaho and DentaQuest, a national Medicaid dental program administrator. Most Medicaid participants already receive coverage through this program.

All providers currently enrolled with Idaho Smiles will have the opportunity to continue to provide services under the new contract.

- Medicaid participants covered under this program will receive an Idaho Smiles ID card from DentaQuest. The ID number on this card is the same as their Medicaid ID card.
- Providers may verify eligibility for their patients' dental benefits by calling DentaQuest at (800) 936-0978 beginning November 1, 2010.
- Healthy Connections referrals are not needed for any Idaho Smiles dental services billed to DentaQuest.
- DentaQuest requires pre-authorization for some dental procedures, even if they are performed in a facility such as a hospital or ambulatory surgical center that receives reimbursement directly from Medicaid for related services. Limitations for some benefits may also be different under the new contract. Please refer to the most recent Idaho Smiles Office Reference Manual available from DentaQuest for detailed information about requirements and limitations.
- Please contact DentaQuest Customer Service at (800) 936-0978 if you have questions or concerns.
- Medicaid participants age 65 and over who do not have coverage through the Medicare-Medicaid Coordinated Plan will continue to be covered directly by Medicaid and will not receive coverage through Idaho Smiles.

LMC/rs