



# MedicAide

An informational newsletter for Idaho Medicaid Providers

From the Idaho Department of Health and Welfare, Division of Medicaid

January 2006

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Distributed by the  
Division of Medicaid  
Department of  
Health and Welfare  
State of Idaho

## MEDICAID INFORMATION RELEASE 2005-38

TO: Providers of Mental Health Clinic and Psychosocial Rehabilitation Services  
FROM: Leslie Clement, Deputy Administrator  
SUBJECT: **ADDITIONAL TERMS TO THE MEDICAID PROVIDER AGREEMENT**

Medicaid is updating its Provider Agreement with Mental Health Clinic and Psychosocial Rehabilitation providers in order to ensure that all providers are operating under standard terms and conditions statewide. This should eliminate the confusion regarding which version of the Medicaid Provider Agreement is in effect. Additional Terms are now incorporated into the Medicaid Provider Agreement. The updated Provider Agreement will replace all existing Provider Agreements held by Mental Health Clinic providers and Psychosocial Rehabilitation providers and will replace all existing Supplemental Service Agreements now held by Psychosocial Rehabilitation providers. **See page 2 for important dates and activities.**

### Psychosocial Rehabilitation Agencies

Psychosocial Rehabilitation Agency providers will need to sign a separate Provider Agreement for each physical location. A physical location is an agency office or building used by facility staff to meet with or provide services to participants. For each subsequent location, a provider application must be completed so a unique provider number can be issued for each physical location. The provider agreement will cover services for both adults and children. A single physical location that serves both adults and children will sign one Provider Agreement and be issued one provider number. There will no longer be a requirement for separate Provider Agreements for serving adults and children.

### Mental Health Clinics

Currently, the Department must approve the physical location of each Mental Health Clinic prior to the provider delivering services at that site. A separate provider agreement will now need to be signed for each Mental Health Clinic location, and a separate provider application completed for each subsequent clinic location so a unique provider number can be issued. Locations not approved by the Department prior to January 1, 2006, must apply and obtain approval through the new Credentialing Program prior to providing Medicaid services at that site.

The new Provider Enrollment Applications and Agreement will be available December 5, 2005 at [www.healthandwelfare.idaho.gov](http://www.healthandwelfare.idaho.gov) under Medicaid Provider Information.

Please direct all inquiries regarding this announcement to Pat Guidry at (208)364-1844 or [guidryp@idhw.state.id.us](mailto:guidryp@idhw.state.id.us).

(Continued on Page 2, IR 2005-38)

**Important Dates and Activities:**

Date	Activity	Conclusions
December 5, 2005	New Provider Agreements are mailed to Clinic and PSR providers.	Providers should read and sign the new Provider Agreement to remain active in the Medicaid program.
January 1, 2006	Last date Medicaid will process requests from existing clinic providers for approval of additional clinic locations. Providers are responsible for ensuring additional clinic location applications are submitted sufficiently in advance of this date in order for the Department to have time to review them by this date.	Any clinic location that is not registered with the Department by this date will be referred to a waiting list and will be reviewed for approval or disapproval through the new Credentialing process later in 2006.
January 14, 2006	Providers must sign new provider agreements and mail to EDS. The signed new agreements must be received by EDS no later than this date.	To prevent a disruption in the provider's ability to bill and receive reimbursement for delivered services, the provider must ensure EDS receives the signed new agreement by this date.
January 15, 2006	Agreements received on this date or later will be returned to the provider.	If EDS has not received the signed new agreement before this date the provider must re-apply to be a Medicaid provider of mental health services through the new Credentialing Program.
January 21, 2006	Existing Provider Agreements will be end-dated.	Last date providers can deliver Medicaid services under the existing Provider Agreement and obtain reimbursement for them.
January 31, 2006	Last date Provider Applications for new PSR or Clinic agencies will be accepted.	Applications for new agencies received after this date will be returned to the provider applicant. A new provider application will be developed and made available through the Credentialing Program in March.

**DHW Phone Numbers**

**Addresses**

**Web Sites**

**DHW Websites**

www.healthandwelfare.idaho.gov

**Idaho Careline**

211 (available throughout Idaho)  
(800) 926-2588

**Provider Fraud and Utilization Review**

P. O. Box 83720  
Boise, ID 83720-0036  
(866) 635-7515 (toll free)  
(208) 334-0675

Email:  
~medicaidfraud&sur@idhw.state.id.us  
(note: begins with ~)

**Healthy Connections**

Regional Health Resources Coordinators

Region I - Coeur d'Alene  
(208) 666-6766  
(800) 299-6766

Region II - Lewiston  
(208) 799-5088  
(800) 799-5088

Region III - Caldwell/Nampa  
(208) 455-7163  
(208) 455-7244  
(800) 494-4133

Region IV - Boise  
(208) 334-4676  
(800) 354-2574

Region V - Twin Falls  
(208) 736-4793  
(800) 897-4929

Region VI - Pocatello  
(208) 239-6260  
(800) 284-7857

Region VII - Idaho Falls  
(208) 528-5786  
(800) 919-9945

Spanish Speaking (statewide)  
(800) 378-3385  
(800) 494-4133

January 1, 2006

**MEDICAID INFORMATION RELEASE MA05-41**

**DME Prior Authorizations**

**DME Specialist  
Bureau of Care  
Management  
PO Box 83720  
Boise, ID 83720-0036  
(866) 205-7403 (toll free)  
Fax (800) 352-6044  
(Attn: DME Specialist)**

**PCG  
P.O. Box 2894  
Boise, ID 83701  
(800) 873-5875  
(208) 375-1132  
Fax (208) 375-1134**

**Pharmacy  
P.O. Box 83720  
Boise, ID 83720-0036  
(877) 200-5441 (toll free)  
(208) 364-1829  
Fax (208) 364-1864**

**Qualis Health  
(Telephonic &  
Retrospective Reviews)  
10700 Meridian Ave. N.  
Suite 100  
Seattle, WA 98133-9075  
(800) 783-9207  
Fax (800) 826-3836 or  
(206) 368-2765**

**Qualis Health Website  
[www.qualishealth.org/  
idahomedicaid.htm](http://www.qualishealth.org/idahomedicaid.htm)**

**Transportation Prior  
Authorization Unit:  
Developmental Disability  
and Mental Health  
(800) 296-0509, #1172  
(208) 287-1172**

**Other Non-emergent and  
Out-of-State  
(800) 296-0509, #1173  
(208) 287-1173**

**Fax  
(800) 296-0513  
(208) 334-4979**

**Ambulance Review  
(800) 362-7648  
(208) 287-1155**

**Fax  
(800) 359-2236  
(208) 334-5242**

**TO:** Physicians, Osteopaths, Anesthesiologists, Mid-level Practitioners, Hospitals, and Ambulatory Surgical Centers  
**FROM:** Leslie M. Clement, Deputy Administrator  
**SUBJECT: CHANGES IN PRIOR AUTHORIZATION REQUIREMENTS FOR SPINAL NEUROSTIMULATORS**

**Effective for dates of service on or after 02/01/2006, prior authorization will be required for implantation of *spinal* neurostimulators.** This includes all services, supplies, facility, and ancillary charges related to implantation of spinal neurostimulators with the following codes:

- **ICD-9 Procedures and Interventions code 03.93**, Implantation or replacement of spinal neurostimulator lead(s), including all services related to inpatient, outpatient, and ambulatory surgical center charges for services.
- **CPT procedure codes 63650, 63655, 63660, 63685, and 63688.**

**To request prior authorization for implanted spinal neurostimulators:**

- Submit a Surgery Prior Authorization Request form, which is available online at: [http://www.healthandwelfare.idaho.gov/Portals/\\_Rainbow/Documents/medical/s6d\\_forms.pdf](http://www.healthandwelfare.idaho.gov/Portals/_Rainbow/Documents/medical/s6d_forms.pdf).
- Follow the procedures in Section 2.3 of the Medicaid provider manual, which is available online at: [http://www.healthandwelfare.idaho.gov/Portals/\\_Rainbow/Documents/medical/s2\\_gen\\_billing.pdf](http://www.healthandwelfare.idaho.gov/Portals/_Rainbow/Documents/medical/s2_gen_billing.pdf).
- Include the following documentation when submitting a request for prior authorization:
  - Other, less invasive procedures that are contraindicated, or have been attempted without success;
  - Client has received a multidisciplinary team screening and evaluation;
  - Client has received a psychological evaluation; and
  - When requesting prior authorization for permanent implanted spinal neurostimulators, document that relief of pain has been demonstrated with a temporary implanted electrode(s).

**PROVIDER HANDBOOK:**

This information release changes information in the following section(s) of the Idaho Medicaid Provider Handbook:

- Physician/osteopath handbook, Section 3.3.3.6, which is available online at: [http://www.healthandwelfare.idaho.gov/\\_Rainbow/Documents/medical/s3\\_004\\_005\\_physician.pdf](http://www.healthandwelfare.idaho.gov/_Rainbow/Documents/medical/s3_004_005_physician.pdf).
- Hospital handbook, Section 3.4.13 through 3.4.15, which is available online at: [http://www.healthandwelfare.idaho.gov/\\_Rainbow/Documents/medical/s3\\_001\\_hospital.pdf](http://www.healthandwelfare.idaho.gov/_Rainbow/Documents/medical/s3_001_hospital.pdf).

If you have questions concerning this Information Release, please contact Arla Farmer, Bureau of Medical Care, at (208) 364-1958 or by FAX at (208) 332-7285.

Thank you for your continuing participation in the Medicaid Program.

LC/af

# CESAREAN SECTION: 4-DAY LENGTH OF STAY

The information below is a policy clarification regarding Information Release 2003-72 dated August 15, 2003. Cesarean deliveries (C-sections) will be allowed a 4-day inpatient length of stay before a continued stay review is required with the department's quality improvement organization, Qualis Health.

Effective for dates of service on or after September 1, 2003 when billing for a C-section, the appropriate admit and/or primary diagnosis code(s) must be used to indicate the reason for the C-section.

As noted in the Hospital Manual section 3.4.7, diagnosis codes 669.70 and 669.71 will no longer be reimbursed when reported as the admit or primary diagnosis code.

The following range of diagnosis codes, when used appropriately as the admit or primary diagnosis, will have a four (4) day length of stay and will require a review with the departments quality improvement organization, Qualis Health, if the patient is not discharged after the fourth day.

Contact Qualis Health toll-free at (800) 783-9207 for a telephonic review, or fax your request to (800) 826-3836.

Diagnosis Code (additional 5th digit required)	Description
642.5 (0,1,2,4)	Severe pre-eclampsia
652.2-652.8 (0,1,3)	Malposition and malpresentation of fetus
653.4 (0,1,3)	Fetopelvic disproportion
659.7 (0,1,3)	Abnormality in fetal heart rate or rhythm
660.0-660.8 (0,1,3)	Obstructed labor
661.00-661.43	Abnormality of forces of labor
663.1 (0,1,3)	Umbilical cord around neck, with compression
663.4 (0,1,3)	Umbilical cord complications, short cord
V300.01	Single liveborn, born in a hospital, delivered by cesarean delivery
V31.01	Twin, Mate liveborn, born in a Hospital, delivered by cesarean delivery
V32.01	Twin, Mate Stillborn, born in a Hospital, delivered by cesarean delivery
V33.01	Twin, unspecified, born in a Hospital, delivered by cesarean delivery
V34.01	Other multiple, mates all liveborn, born in a hospital, delivered by cesarean delivery
V35.01	Other multiple, mates all stillborn, born in a hospital, delivered by cesarean delivery
V36.01	Other multiple, mates live and stillborn, born in a hospital, delivered by cesarean delivery
V37.01	Other multiple, unspecified, born in a hospital, delivered by cesarean delivery.

## EDS Phone Numbers Addresses

**MAVIS**  
(800) 685-3757  
(208) 383-4310

**EDS  
Correspondence**  
PO Box 23  
Boise, ID 83707

**Provider Enrollment**  
P.O. Box 23  
Boise, Idaho 83707

**Medicaid Claims**  
PO Box 23  
Boise, ID 83707

**PCS & ResHab Claims**  
PO Box 83755  
Boise, ID 83707

## EDS Fax Numbers

**Provider Enrollment**  
(208) 395-2198  
**Provider Services**  
(208) 395-2072

**Client Assistance Line**  
Toll free: (888) 239-8463

**In Spanish (en Español)**  
Toll free: (800) 862-2147

## New PHI E-mail Encryption Solution

### Provider Relations Consultants

#### Region 1

Prudie Teal  
1120 Ironwood Dr., # 102  
Coeur d'Alene, ID 83814

prudie.teal@eds.com  
(208) 666-6859  
(866) 899-2512 (toll free)  
Fax (208) 666-6856

#### Region 2

JoAnn Woodland  
1118 F Street  
P.O. Drawer B  
Lewiston, ID 83501  
joann.woodland@eds.com  
(208) 799-4350  
Fax (208) 799-5167

#### Region 3

Mary Jeffries  
3402 Franklin  
Caldwell, ID 83605  
mary.jeffries@eds.com  
(208) 455-7162  
Fax (208) 454-7625

#### Region 4

Jane Hoover  
1720 Westgate Drive, # A  
Boise, ID 83704  
jane.hoover@eds.com  
(208) 334-0842  
Fax (208) 334-0953

#### Region 5

Penny Schell  
601 Poleline, Suite 3  
Twin Falls, ID 83303  
penny.schell@eds.com  
(208) 736-2143  
Fax (208) 678-1263

#### Region 6

Janice Curtis  
1070 Hiline Road  
Pocatello, ID 83201  
janice.curtis@eds.com  
(208) 239-6268  
Fax (208) 239-6269

#### Region 7

Ellen Kiestler  
150 Shoup Avenue  
Idaho Falls, ID 83402  
ellen.kiestler@eds.com  
(208) 528-5728  
Fax (208) 528-5756

In our commitment to maintain confidentiality of client information, the Department of Health and Welfare will be installing an e-mail solution to encrypt outgoing e-mails containing Protected Health Information (PHI). Over the next few months, a system named ZixVPM, developed by ZixCorp, will be implemented. This system automatically encrypts outgoing e-mails that contain PHI. As a provider, you may be sent encrypted e-mails.

If you do not have ZixMail software, you will still be able to receive encrypted e-mail communications easily via the ZixMessage Center at no cost to you. When an encrypted message has been sent, you will receive an e-mail that looks similar to the following:

You have a ZixMessage Center Message from  
smitha@idhw.state.id.us:

Click the link below to view your secure message. If your email program does not support active links, please cut and paste the link displayed below into the "Address" or "Location" field of your browser and press "Enter" or "Go".

[https://zixmessagecenter.com/s/e?  
m=ABCIP3DH2lv3OHfX01aBsRqp&c=ABAfqgm3jcsEJ3VomTzyIw4q&em=c  
handlep%40idhw%2estate%2eid%2eus](https://zixmessagecenter.com/s/e?m=ABCIP3DH2lv3OHfX01aBsRqp&c=ABAfqgm3jcsEJ3VomTzyIw4q&em=candlep%40idhw%2estate%2eid%2eus)

This message will expire on Oct 19, 2005 @ 12:07 (CDT).

When you click on the link, you will be taken to the ZixMessage Center where you will be instructed on how to access your message. More information on this process can be found at: [www.zixcorp.com/support/zixmessagecenter.php](http://www.zixcorp.com/support/zixmessagecenter.php).

It is important to remember that when you reply back to the sender's e-mail directly from the ZixMessage Center, your reply will be encrypted. If you select to download the message from the Message Center and later reply to the sender, the reply will not be encrypted.

ZixCorp offers a free 2-year program to provide physicians and their office staff secure e-mail software and support, enabling them to send encrypted e-mail to payers, other physicians, patients, or anyone with an e-mail address. More information is available at [www.healthyemail.org](http://www.healthyemail.org).

### JANUARY REGIONAL PROVIDER WORKSHOPS

EDS Provider Relations Consultants continue to offer a series of provider workshops in 2006. Each consultant conducts a **free** 2-hour workshop every two months in their region. The next workshop is scheduled for Tuesday, January 10, 2006, from 2:00 to 4:00 p.m., with the exception of Region I, whose workshop is scheduled for Tuesday, January 17, 2006, from 2:00 to 4:00 p.m. Topics include general Medicaid billing, provider resources, and using PES software. These workshops are free but please pre-register with your local Provider Relations Consultant.

Please note that in addition to free workshops, Provider Relations Consultants offer in-office support to providers **free** of charge. Contact your local Provider Relations Consultant to schedule an office visit.

EDS  
P.O. Box 23  
Boise, Idaho 83707

PRSR STD  
U.S. POSTAGE PAID  
BOISE, ID  
PERMIT NO. 1



## January Office Closures

- Monday, January 2, 2006, the Department of Health and Welfare and EDS offices will be closed for the New Year's Day holiday.
- Monday, January 16, 2006, the Department of Health and Welfare will be closed for the Martin Luther King/Idaho Human Rights Day holiday.

MAVIS (Medicaid Automated Voice Information Service) is always available at the following telephone number: (800) 685-3757 (toll-free) or (208) 383-4310 (Boise local).

*MedicAide* is the monthly informational newsletter for Idaho Medicaid providers.

Editor:  
Kathy Gillingham,  
Division of Medicaid

If you have any comments or suggestions, please send them to:

[GillingK@idhw.state.id.us](mailto:GillingK@idhw.state.id.us)

or

Kathy Gillingham  
DHW MAS Unit  
PO Box 83720  
Boise, ID 83720-0036  
Fax: (208) 364-1911