



MedicAide

An informational newsletter for Idaho Medicaid Providers

From the Idaho Department of Health and Welfare, Division of Medicaid

May 2006

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Distributed by the
Division of Medicaid
Department of
Health and Welfare
State of Idaho

Modernized Medicaid Benefits

In order to meet clients' differing health care needs, Idaho is modernizing Idaho Medicaid by designing different benefit packages. This approach moves away from the "one size fits all" policy used by Medicaid in the past.

By designing benefit packages around health needs, Idaho Medicaid will have three new plans:

1. The **Medicaid Basic Plan** is similar to private health insurance plans. This is Medicaid's program for low income children and working-age adults who are of average health and have average health needs.
2. The **Medicaid Enhanced Plan** includes all of the benefits found in the Basic Plan, plus additional benefits to cover needs of people with disabilities or special health needs. Clients enrolled in this plan will be eligible for the full range of services currently available in the Idaho Medicaid plan.
3. The **Medicare-Medicaid Coordinated Plan** is Medicaid's program for adults age 65 and older who also are covered under Medicare. Younger adults also may choose this program if they are covered under Medicare. Clients enrolled in this plan will be eligible for the full range of services currently available in the Idaho Medicaid plan in conjunction with increased coordination with the Medicare program for the delivery of services.

The Basic Plan includes:

- Inpatient Hospital Services
- Outpatient Hospital Services
- Ambulatory Surgical Centers
- Chiropractic Services
- Physician Services
- Wellness Exams
- Well Child Visits
- Family Planning Services
- Laboratory/X-ray Services
- Prescribed Drugs
- Mental Health Counseling
- Vision Services and Glasses
- Dental (Preventive & Restorative)
- Durable Medical Equipment
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Hearing Services
- Diabetes Education
- Medical Transportation
- Pregnancy Related Care

Continued on Page 2 (Modernized Medicaid Benefits)

Continued from Page 1 (Modernized Medicaid Benefits)

The **Enhanced Plan** and **Coordinated Plan** include all the services in the bulleted list on Page 1, plus the following additional benefits:

- Hospice care
- Long term care services
- Developmental disabilities services
- Mental health rehabilitation

These changes will take place later this year. Additional information about the changes will be provided in future Medic/Aide newsletters.

Reminder: The Department of Health and Welfare will present information about Medicaid Modernization, with an emphasis on impacts to health care providers, during the Idaho Health Care Conferences (IHCC) scheduled for May. The sessions in each region are scheduled from 3:15 pm to 4:15 pm on the dates and locations indicated on Page 1 of the April 2006 Medic/Aide newsletter. Please plan on joining us for this session at the conference that you attend.

Additional information regarding the Medicaid Modernization proposal can be found on the web at: <http://www.modernizemedicaid.idaho.gov>.

Calling EDS About a Denied Claim?

Help us help you!

| If you have the ICN for your denied claim: | If you do <u>not</u> have the ICN for your denied claim: |
|---|--|
| An agent can find your claim almost immediately! | An agent will need the following information to find your claim: <ul style="list-style-type: none"> • Client's Medicaid ID number • Specific dates of service on the claim • Billed amount on the claim |
| It will take an average of 1 minute, 18 seconds for the agent to find your claim. | It will take an average of 2 minutes, 48 seconds to retrieve claim information, more than twice as long as it would have taken if you had the ICN. |

In other words, if you are calling MAVIS to get more information regarding a denied claim and you have your ICN number ready when the agent takes your call, you can get the information almost immediately!

If you do not have the ICN for the denied claim available when an agent takes your call, it may take more time to retrieve the information. It is our objective to help you in a friendly and time-efficient manner. Please, have your ICN ready for the claim in question when you call MAVIS.

DHW Phone Numbers

Addresses

Web Sites

DHW Websites

www.healthandwelfare.idaho.gov

Idaho Careline

211 (available throughout Idaho)
(800) 926-2588 (toll free)

Provider Fraud and Utilization Review

P. O. Box 83720
Boise, ID 83720-0036

(866) 635-7515 (toll free)
(208) 334-0675

Email:

~medicaidfraud&sur@
idhw.state.id.us
(note: begins with ~)

Healthy Connections

Regional Health Resources
Coordinators

Region I - Coeur d'Alene
(208) 666-6766
(800) 299-6766

Region II - Lewiston
(208) 799-5088
(800) 799-5088

Region III - Caldwell
(208) 455-7163
(208) 455-7244 (Spanish)
(800) 494-4133

Region IV - Boise
(208) 334-4676
(800) 354-2574

Region V - Twin Falls
(208) 736-4793
(800) 897-4929

Region VI - Pocatello
(208) 239-6260
(800) 284-7857

Region VII - Idaho Falls
(208) 528-5786
(800) 919-9945

In Spanish (en Español)

(800) 378-3385 (toll free)

(800) 494-4133 (toll free)

Prior Authorization
Phone Numbers
Addresses
Web Sites

March 24, 2006

MEDICAID INFORMATION RELEASE MA06-05

DME Prior Authorizations

DME Specialist
Bureau of Medical Care
PO Box 83720
Boise, ID 83720-0036
(866) 205-7403 (toll free)
Fax (800) 352-6044
(Attn: DME Specialist)

PCG
P.O. Box 2894
Boise, ID 83701
(800) 873-5875
(208) 375-1132
Fax (208) 375-1134

Pharmacy
P.O. Box 83720
Boise, ID 83720-0036
(877) 200-5441 (toll free)
(208) 364-1829
Fax (208) 364-1864

**Qualis Health
(Telephonic &
Retrospective Reviews)**
10700 Meridian Ave. N.
Suite 100
Seattle, WA 98133-9075
(800) 783-9207
Fax (800) 826-3836 or
(206) 368-2765
Qualis Health Website
[www.qualishealth.org/
idahomedicaid.htm](http://www.qualishealth.org/idahomedicaid.htm)

**Transportation Prior
Authorization:**
**Developmental Disability
and Mental Health**
(800) 296-0509, #1172
(208) 287-1172

**Other Non-emergent and
Out-of-State**
(800) 296-0509, #1173
(208) 287-1173

Fax
(800) 296-0513
(208) 334-4979

Ambulance Review
(800) 362-7648
(208) 287-1155

Fax
(800) 359-2236
(208) 334-5242

TO: Physicians
FROM: Leslie Clement, Deputy Administrator
SUBJECT: **NOTICE OF PHYSICIAN BILLING INSTRUCTIONS**

Due to HIPAA (Health Insurance Portability and Accountability Act), changes were made in Idaho Medicaid's MMIS (Medicaid Management Information System) October 20, 2003 which required that physicians bill with specific modifiers in order to get paid a physician reimbursement rate vs. a mid-level reimbursement rate.

The following table outlines the procedure codes that were affected by this change.

| HCPCS or CPT Code | Modifier | Description |
|-------------------|---|---|
| 90804 | Use UA modifier if performed by physician | Individual psychotherapy, insight oriented, behavior modifying and/or supportive, in an office or outpatient facility, approximately 20 to 30 minutes face-to-face with the patient |
| 90806 | Use UA modifier if performed by physician | Individual psychotherapy, insight oriented, behavior modifying and/or supportive, in an office or outpatient facility, approximately 40 to 50 minutes face-to-face with the patient |
| 90808 | Use UA modifier if performed by physician | Individual psychotherapy, insight oriented, behavior modifying and/or supportive, in an office or outpatient facility, approximately 75 to 80 minutes face-to-face with the patient |
| 90810 | Use UA modifier if performed by physician | Individual psychotherapy, interactive, using play equipment, physical devices, language interpreter, or other mechanisms of non-verbal communication, in an office or outpatient facility, approximately 20 to 30 minutes face-to-face with the patient |
| 90812 | Use UA modifier if performed by physician | Individual psychotherapy, interactive, using play equipment, physical devices, language interpreter, or other mechanisms of non-verbal communication, in an office or outpatient facility, approximately 45 to 50 minutes face-to-face with the patient |
| 90814 | Use UA modifier if performed by physician | Individual psychotherapy, interactive, using play equipment, physical devices, language interpreter, or other mechanisms of non-verbal communication, in an office or outpatient facility, approximately 75 to 80 minutes face-to-face with the patient |
| 90847 | Use UA modifier if performed by physician | Family Psychotherapy (conjoint psychotherapy with patient present) |
| 90853 | Use UA modifier if performed by physician | Group Psychotherapy (other than of a multiple-family group) |

To make adjustment to claims that have already been submitted, please void each claim, and then resubmit the claim.

If you have any questions concerning the information contained in this release, please contact Sheila Pugatch, Principal Financial Specialist for the Bureau of Medicaid Policy, at (208) 364-1817.

Thank you for your continued participation in the Idaho Medicaid Program.

LC/sp/jr

Billing Antepartum Visits When Healthy Connections Enrollment Dates Span Different Providers

Claims that date span enrollment segments with different Healthy Connections (HC) providers or any non-HC enrollment segments must be split into two separate claims. Splitting the claims is necessary for Medicaid to comply with CMS reporting requirements.

The CPT coding book specifies that "if 1-3 visits for antepartum care only are provided, use the appropriate E&M codes".

For example: Each of these first three visits should be billed with the date the service was provided. If the three visits are billed on the same claim form and the dates of service span different HC enrollment segments or any non-HC enrollment segments, the visits will have to be split and billed on separate claims.

A provider billing for antepartum care procedures 59425 (4-6 visits) or 59426 (7 or more visits) should not "date span" as these procedures can only be billed once in a 9-month period. In this instance, providers should bill with the initial date the client was seen and list the additional dates of service in the comment section of the paper or electronic claim.

March 15, 2006

MEDICAID INFORMATION RELEASE 2006-06

TO: All Nursing Home and ICF/MR Administrators

FROM: Leslie M. Clement, Deputy Administrator

SUBJECT: **INFORMATION REQUEST RELATED TO PCS WAGE DETERMINATION**

Each year, the Department gathers information from all Nursing Facilities (including hospital-based facilities) and Intermediate Care Facilities for the Mentally Retarded to determine wage data for select employees in the nursing home industry.* The Department requires you to respond according to the attached instructions and complete the attached certification.

If your facility was certified for participation in the Medicaid program before March 15, 2006, you must respond by April 14, 2006. Otherwise, you are not required to participate this year. Please return the required information as soon as possible to:

Myers and Stauffer LC
8555 West Hackamore Drive, Suite 100
Boise, ID 83709-1693

If you have questions, please feel free to contact Sheila Pugatch at (208) 364-1817 or Myers and Stauffer at (800) 336-7721. Thank you for your participation in Idaho Medicaid.

LMC/vcc/ss

Attachments

* Per Idaho Code, Section 39-5606, and IDAPA 16.03.10.202.03

Continued on Page 5 (IR 2006-06)

EDS Phone Numbers Addresses

MAVIS

(800) 685-3757
(208) 383-4310

EDS

Correspondence

PO Box 23
Boise, ID 83707

Provider Enrollment

P.O. Box 23
Boise, Idaho 83707

Medicaid Claims

PO Box 23
Boise, ID 83707

PCS & ResHab Claims

PO Box 83755
Boise, ID 83707

EDS Fax Numbers

Provider Enrollment
(208) 395-2198

Provider Services
(208) 395-2072

Client Assistance Line
Toll free: (888) 239-8463

Provider Relations
Consultants

Region 1
Prudie Teal
1120 Ironwood Dr., # 102
Coeur d'Alene, ID 83814
prudie.teal@eds.com
(208) 666-6859
(866) 899-2512 (toll free)
Fax (208) 666-6856

Region 2
JoAnn Woodland
1118 F Street
P.O. Drawer B
Lewiston, ID 83501
joann.woodland@eds.com
(208) 799-4350
Fax (208) 799-5167

Region 3
Mary Jeffries
3402 Franklin
Caldwell, ID 83605
mary.jeffries@eds.com
(208) 455-7162
Fax (208) 454-7625

Region 4
Jane Hoover
1720 Westgate Drive, # A
Boise, ID 83704
jane.hoover@eds.com
(208) 334-0842
Fax (208) 334-0953

Region 5
Penny Schell
601 Poleline, Suite 3
Twin Falls, ID 83303
penny.schell@eds.com
(208) 736-2143
Fax (208) 678-1263

Region 6
Janice Curtis
1070 Hiline Road
Pocatello, ID 83201
janice.curtis@eds.com
(208) 239-6268
Fax (208) 239-6269

Region 7
Ellen Kiester
150 Shoup Avenue
Idaho Falls, ID 83402
ellen.kiester@eds.com
(208) 528-5728
Fax (208) 528-5756

MIR 2006-06 INFORMATION REQUEST INSTRUCTIONS

(Please read carefully, as strict adherence to these standards is now required)

In compliance with Idaho Code, Section 39-5606, we are requesting the following information related to select staff at all nursing facilities (including hospital-based facilities) and Intermediate Care Facilities for the Mentally Retarded (ICFs/MR) as of March 15, 2006.

The following information is required (PRM 03.10202.03) to be submitted to Myers and Stauffer no later than April 14, 2006. Early submissions would be greatly appreciated.

1. **EMPLOYEE NAME:** This category should include only the name and/or identifier for each employee (e.g., I.D. number).
2. **EMPLOYMENT CLASS:** Include ONLY staff in the specified classifications indicated below and assign them to one of these categories. **Do NOT send information for staff that are not involved in the direct care of residents.**
 - Registered Nurses (indicate Director of Nursing or MDS Coordinator)
 - Licensed Practical Nurses
 - Qualified Mental Retardation Professional (ICFs/MR only)
 - Certified Nurse Aides
 - Nurse Aides
 - Therapy Technicians (ICFs/MR only)
3. **WAGE PER HOUR:** This category is to include the wage per hour only. If the individual is paid a salary, please convert it to an hourly wage (full time = 2,080 hours/year).
4. **HOURS PER WEEK:** This category requests the number of hours that the individual works in an **average work week**. Round figures to the nearest hour and include PRN staff ONLY if a weekly average can be determined.
5. **TIME FRAME:** The wage data must be the rate paid as of March 15, 2006. Do not include personnel hired after this date.
6. **FORMAT: ELECTRONIC FILES are required** in a standard spreadsheet format. A printout of the file must be attached to the signed certification page (see #7). In addition to mailing the hard copy, electronic files may be emailed directly to valc@mslc.com or submitted on other electronic media. A sample printout has been included for your reference in designing your printed report, according to the following layout:

| <u>Employee Name</u> | <u>Employment Class</u> | <u>Wage per Hour</u> | <u>Avg. Hours per Week</u> |
|----------------------|-------------------------|----------------------|----------------------------|
| (Example) | | | |
| John Doe | Nurse Aide | \$8.01 | 32 |

No subtotals or summarizations are necessary. PLEASE NOTE that a payroll schedule will not satisfy the requirements of this request.

7. **CERTIFICATION:** Included with this request is a cover sheet/certification page. This page must be completed, signed, and attached to the information requested above.

STATE OF IDAHO
DEPARTMENT OF HEALTH AND WELFARE

PERSONNEL LISTING WITH WAGE DATA

REQUESTED TO COMPLY WITH
IDAHO CODE, SECTION 39-5606
(Medicaid Information Release 2006-06)

AS OF MARCH 15, 2006

(Name of Facility)

(Address)

(City, State, Zip)

(Medicaid Provider Number)

I certify that, to the best of my knowledge, the information reflected herein is an accurate representation of the facts.

Administrator Signature

Print or Type Name

Date

Phone Number

March 15, 2006

MEDICAID INFORMATION RELEASE 2006-07

TO: Hospital Administrators
FROM: Leslie M. Clement, Deputy Administrator
SUBJECT: **NOTICE OF 2006 MEDICAID RATES FOR SWING-BED DAYS AND ADMINISTRATIVELY NECESSARY DAYS (AND)**

Effective for dates-of-service on or after **January 1, 2006**, Medicaid will pay the following rates:

| | |
|--------------------------------------|----------|
| Swing-Bed Day | \$187.25 |
| Administratively Necessary Day (AND) | \$153.61 |

If you have already billed for swing-beds days since 01/01/06, please submit corrected claim adjustments to EDS in order to receive reimbursement with the new rate listed above.

If you have any questions concerning the information contained in this release, please contact Eric Anderson, Senior Financial Specialist for the Division of Medicaid, at (208) 364-1918.

Thank you for your continued participation in the Idaho Medicaid Program.

LC/ea/sw

April 7, 2006

MEDICAID INFORMATION RELEASE MA06-08

TO: Residential Habilitation Agencies and DD Service Coordination Agencies
FROM: Leslie M. Clement, Deputy Administrator
SUBJECT: **HOURLY RESIDENTIAL HABILITATION (SUPPORTED LIVING) DAILY MAXIMUM**

The Department will consider requests to exceed the \$190.00 per day limitation for hourly Residential Habilitation in combination with developmental therapy, community supported employment, and adult day care when all of the following conditions are met:

- The participant is eligible to receive the High Support daily rate for Residential Habilitation (Supported Living).
- Community supported employment is included in the plan and is causing the combination of services to exceed \$190.00 per day.
- There is documentation that the Person Centered Planning team has explored other options including utilizing lower cost services and natural supports.
- The participant's health and safety needs will be met using hourly services despite having been assessed to qualify for 24 hour care.

Please submit documentation of above to the Independent Assessment Provider (IAP) to request an exception to the \$190.00 per day limitation. The IAP will review the request for appropriateness and pend to the regional care manager for final review and authorization. If you have any questions concerning the information contained in this release, please contact David Simnitt, in the Bureau of Behavioral Health, at (208) 364-1992.

Thank you for your continued participation in the Idaho Medicaid Program.

IDAHO MEDICAID PROVIDER HANDBOOK

This Information Release does **not** replace information in your Idaho Medicaid Provider Handbook.

LMC/ds/sw

MEDICAID INFORMATION RELEASE MA06-10

TO: Psychosocial Rehabilitation Agencies, Mental Health Clinics, Developmental Disability Agencies, Schools

FROM: Leslie Clement, Deputy Administrator

SUBJECT: NOTICE OF CHANGE IN CODES FOR PSYCHOLOGICAL TESTING

Effective for dates of service beginning January 1, 2006, the CPT code 96100 for psychological testing is invalid and has been changed. The new Medicaid reimbursable codes are 96101, 96102 and 96103. Please see Table 1 below for the CPT Codes and CPT Service descriptions.

Table 1. CPT Codes and CPT Service Descriptions to be Used for Psychological Testing

| CPT Code | Description |
|----------|--|
| 96101 | Psychological testing (includes psychodiagnostic assessment of emotionality, intellectual abilities, personality and psychopathology, e.g., MMPI, Rorschach, WAIS), per hour of the psychologist's or physician's time, both face-to-face time with the patient and time interpreting test results and preparing the report. |
| 96102 | Psychological testing (includes psychodiagnostic assessment of emotionality, intellectual abilities, personality and psychopathology, e.g., MMPI, WAIS), with qualified healthcare professional interpretation and report, administered by technician, per hour of technician time, face-to-face. |
| 96103 | Psychological testing (includes psychodiagnostic assessment of emotionality, intellectual abilities, personality and psychopathology, e.g., MMPI), administered by a computer, with qualified healthcare professional interpretation and report. |

Providers should resubmit claims using the new codes for dates of service since January 1, 2006, that were previously denied due to explanation 223 on the Explanation Of Benefits (EOB) form: "HCPC/CPT code invalid for dates of service".

Providers must strictly adhere to requirements described in the provider type's applicable section of rule in the provision of psychological testing services. To determine which practitioners are allowed to perform psychological testing, including administration, scoring, interpretation and report writing please refer to Table 2.

Table 2. Types of Providers and the Practitioners Who are Qualified to Perform Psychological Testing

| Provider Types | Practitioners Qualified to Perform Psychological Testing (including administration, scoring, interpreting test results, report writing) |
|--|---|
| Mental Health Clinics Psychosocial Rehabilitation Agencies Developmental Disability Agencies | Licensed Psychologists and Psychologist Extenders, registered with the Bureau of Occupational Licenses The following practitioners who have documented evidence of education or training qualifying them to administer, score, interpret, and report findings for the psychological tests they will be performing: Licensed Psychiatrists, Licensed Physicians, Physician Assistants, Nurse Practitioners, Licensed Clinical Social Workers, Licensed Clinical Professional Counselors, Licensed Marriage and Family Therapists, Certified Psychiatric Nurses (RN), Licensed Professional Counselors, Licensed Masters Social Workers |
| Schools | Licensed Psychiatrists, Licensed Physicians, Licensed Psychologists, Psychologist Extenders, registered with the Bureau of Occupational Licenses, Certified School Psychologists |

If you have any questions concerning the information contained in this release, please contact Pat Guidry, Behavioral Health Policy Specialist, at (208) 364-1844.

Thank you for your continued participation in the Idaho Medicaid Program.

LMC/pg/sw

New Email Protection Solution

Medicaid will begin using a secure email solution to encrypt emails that contain Protected Health Information (PHI). The secure email solution, ZixVPM, will further the Department's goal to protect medical information of participants. This solution protects emails sent from the Department of Health and Welfare to our business partners.

Traditionally, PHI has been sent via the postal service or faxed. This secure solution will provide the option for Medicaid to send PHI quickly and efficiently via email.

As a provider, you may receive protected emails. You will be able to access these messages easily via the ZixMessage Center at no cost to you. You are not required to have Zix software. When a protected message has been sent, you will receive an email notification which looks similar to the following:



Secure Message Delivery

To ensure protecting the privacy of our clients' personal information, this email message from Idaho Department of Health and Welfare is being securely delivered to you via Zix secure messaging.

To view this message and reply securely, please click the View Message box below. You will be taken to the ZixMessage Center and prompted for your password. First time users will be directed to create an account.

FROM: Joe Smiths, SmithsJ@idhw.state.id.us
SUBJECT: <Subject of the current message>

[VIEW MESSAGE](#)

This message will expire on Feb 14, 2006 @ 12:07 (CDT)

If you want the message available after this time, make sure to download the message to your computer.

If you are unable to access this message by clicking on the box labeled "View Message," please copy and paste the link below into the "Address" or "Location" field of your browser and press "Enter" or "Go".

<https://zixmessagecenter.com/s/e?m=ABCIP3DH2lv3OHfXO1aBsRqp&c=ABAfgqm3icsEJ3VomTzyIw4q&em=>

Please do not reply to this notification email. This message was auto-generated by the Zix security system. To reply to the sender, please go to your secure message by clicking on the View Message box above.

The instructions in the notification email will take you to the ZixMessage Center secure internet site. First time users will be directed to create an account. This is a simple one-time process to register your email address and create a password which will be used each time you receive a secure message. Once you are logged into the ZixMessage Center you will be able to read your message.

Need to know "Tips & Tricks":

- Replies to emails directly from the ZixMessage Center are encrypted.
- Secure email expires after 14 days and will be deleted from ZixMessage Center.
- The sender of the email is automatically notified when unread messages are deleted by ZixMessage Center.
- If you want to keep the email, save the message to your computer.

More information on the ZixMessage Center can be found at: http://www.zixcorp.com/support/faq_messagecenter.php.

ZixCorp offers a free 2 year program to provide physicians and their office staff secure email software and support. For more information on this offer from ZixCorp, see www.healthyemail.org. With ZixMail software installed, you receive encrypted emails directly in your email inbox, rather than accessing them through the ZixMessage Center internet site. You can also send encrypted email to payers, other physicians, patients, or anyone with an email address.



13th Annual
Idaho Health Care Conference 2006

Blue Cross of Idaho, CIGNA Government Services, Department of Health and Welfare/Medicaid, EDS, Idaho State Insurance Fund, Regence Blue Shield of Idaho, and TriWest Healthcare Alliance invite you to attend their annual Idaho Health Care Conference.

Be one of the 'lucky' ones to attend our 13th annual conference. The theme for the 2006 conference is 'CASINO'.

The conference will include exhibitor fairs and be held in six locations. Participants are encouraged to visit with the exhibitors during breaks and at lunch. Registration is free for all Idaho health care providers. Multiple sessions will allow you to attend individual presentations by all participants, if you choose.

Agenda

BOISE

Wednesday, May 3, 2006 from 8 a.m. to 4:15 p.m.
Boise State University, 1910 University Drive, Boise ID

Please pre-register by: April 19, 2006

CLARKSTON, WA

Tuesday, May 9, 2006 from 8 a.m. to 4:15 p.m.
Quality Inn, 700 Port Drive, Clarkston WA

Please pre-register by: April 25, 2006

COEUR D'ALENE

Wednesday, May 10, 2006 from 8 a.m. to 4:15 p.m.
Coeur d'Alene Casino, U.S. Highway 95, Worley, ID

Please pre-register by: April 26, 2006

IDAHO FALLS

Tuesday, May 23, 2006 from 8 a.m. to 4:15 p.m.
Shilo Inn, 780 Lindsey Boulevard, Idaho Falls, ID

Please pre-register by: May 9, 2006

POCATELLO

Wednesday, May 24, 2006 from 8 a.m. to 4:15 p.m.
Holiday Inn, 1399 Bench Road, Pocatello, ID

Please pre-register by: May 10, 2006

TWIN FALLS

Thursday May 25, 2006 from 8 a.m. to 4:15 p.m.
Red Lion Inn, 1357 Twin Lakes Road, Twin Falls, ID

Please pre-register by: May 11, 2006

Registration starts at 8 a.m., classes begin at 8:30 a.m.

See Page 11 for descriptions of some conference sessions. If you have any questions regarding conference registration, please send an email to angela.applegate@eds.com.

Some of the sessions will include:

Healthy Connections Basics for New Medicaid Providers: Explains enrollment, referrals (including 3-way), and other hot issues that can help you coordinate patients' care and billing needs.

What You Should Know About Medicaid: Durable Medical Equipment (DME): basic and urgent prior authorizations, required documentation for the top 10 DME requests, management process for complex cases, and emergency department over-utilization.

Medicaid Billing Tips: Multiple procedures, Medical Necessity form, using attachments, modifiers, critical care admits, timely filing, and National Provider Identifier (NPI).

Provider Electronic Solutions (PES) Software: Overview of the features available on the Idaho Medicaid Provider CD. Learn how to use the free PES software, including installation and setup, creating lists, completing and submitting the 837 Professional Claim Form, and submitting an adjustment request.

Provider Forum: Panel made up of select Medicaid providers who will discuss billing concerns and issues, plus billing solutions.

Billing Unlisted HCPC/CPT Codes

To shorten the time it takes for your claim to process through the system, be sure to use the HCPC or CPT that best describes the service provided. Using unlisted or dump procedure codes results in slower claims processing since there is no specific price on file for these codes and they must be manually reviewed and priced by either EDS or DHW.

If you are not able to find a specific code for the service provided, then an unlisted or dump code can be used. It is important to include a descriptive and legible report for all unlisted/dump CPT codes and an invoice for all unlisted/dump HCPC codes listed on the claim. Invoices should contain a description matching what is listed on the claim form and a clearly identifiable price for the item billed. Invoices that list a "case", "box", or "package" quantity and price should provide pricing information for a single component to allow the pricing of an individual item billed on the claim form.



EDS
P.O. Box 23
Boise, Idaho 83707

PRSR STD
U.S. POSTAGE PAID
BOISE, ID
PERMIT NO. 1



IDAHO DEPARTMENT OF
HEALTH & WELFARE

May Office Closures

Monday, May 29, 2006, the Department of Health and Welfare and EDS offices will be closed for Memorial Day.

MAVIS (Medicaid Automated Voice Information Service) is always available at the following telephone number: (800) 685-3757 (toll-free) or (208) 383-4310 (Boise local).

MedicAide is the monthly informational newsletter for Idaho Medicaid providers.

Editor:
Kathy Gillingham,
Division of Medicaid

If you have any comments or suggestions, please send them to:

GillingK@idhw.state.id.us

or

Kathy Gillingham
DHW MAS Unit
PO Box 83720
Boise, ID 83720-0036
Fax: (208) 364-1911