



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR  
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR  
DIVISION OF LICENSING & CERTIFICATION  
ERIC D BROWN – PROGRAM MANAGER  
THERAPEUTIC & RESIDENTIAL PROGRAMS  
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EMAIL: [ALC@dhw.idaho.gov](mailto:ALC@dhw.idaho.gov)  
PHONE: (208) 364-1959  
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April 8, 2016

Robynn Howell, Administrator  
Andy Crossman, Program Manager  
Royal Journeys, LLC  
1570 Midway  
Ammon, Idaho 83406

Dear Ms. Howell & Mr. Crossman:

The Idaho Department of Health and Welfare, Division of Licensing & Certification completed a review of your Region 6 agency on April 6, 2016 through April 7, 2016 for the purpose of renewing your developmental disability agency certificate.

It has been determined that your agency remains in substantial compliance with the rules governing developmental disability agencies.

As a result, your agency has been issued a full three-year certification effective from May 10, 2016 through May 9, 2019 unless otherwise suspended or revoked.

Thank you for accommodating the survey team during the review process. Please contact me with any questions or comments at: [lovelanp@dhw.idaho.gov](mailto:lovelanp@dhw.idaho.gov) or 208-239-6267.

Sincerely,

Pam Loveland-Schmidt, Adult & Child DS  
Medical Program Specialist  
DDA/Res Hab Licensing & Certification  
Dept. of Health & Welfare  
1070 Hilina, Suite 370  
Pocatello, Idaho 83201  
208-239-6267  
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PLS/tm

Enclosures



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COMPLIANCE REPORT  
PARTICIPANT/EMPLOYEE KEY

Agency:	Royal Journeys, LLC	Survey Start Date:	04/06/16
Administrator:	Robynn Howell	Survey End Date:	04/07/16

Child Participants and Files Reviewed (1st initial & last name)

1. Justus Johnson, HI/FT/IT/Respite
2. Kogan Peterson, HI/HS/FT/Respite

Adult Participant and Files Reviewed (1st initial & last name)

1. Berry Gentry
2. Jasmine Wiederrick

Employee Files Reviewed (1st initial & last name)

1. Krystelle King, HI
2. Kinzie Cook, HI
3. Heidi King, DS
4. Chris Smith, DT
5. Tuesday Ramsey, CS
6. Robynn Howell, Administrator
7. Chelsie Vance, Respite