November 23, 2018

Nicholas Genna, Administrator
Treasure Valley Hospital
8800 West Emerald Street
Boise, ID 83704

Provider #130063

Dear Mr. Genna:

An unannounced on-site complaint investigation was conducted on October 24, 2018 at Treasure Valley Hospital. The complaint allegation, findings, and conclusion are as follows:

**Complaint #ID00007893**

**Allegation:** The hospital was not primarily engaged in providing care to inpatients per 42 CFR 482.1 and the Social Security Act, Section 1861(c).

**Findings:** An unannounced visit was made to the hospital on 10/24/18. Staff were interviewed. Hospital policies, documents, staffing schedules, census history, and operating room registrar were reviewed.

The hospital was primarily engaged in providing care to inpatients. Examples include:

1. Upon entrance, surveyors requested current inpatient census. The CNO provided a list of 7 current inpatients.

2. The CCO provided a historical inpatient census from October 2017 to October 2018. Per the statistics provided, the hospital inpatients for this time period had an average length of stay (ALOS) of 2.72 and average daily census (ADC) of 2.51.
3. Inpatient and outpatient medical records were maintained digitally via the hospital's EMR system and hard copies were physically maintained on site.

4. Upon request, the CCO was able to provide a copy of current Medical Staff Bylaws.

5. Per the hospital's historical inpatient census from October 2017 to October 2018, all inpatients were documented under the care of a physician/surgeon.

6. Upon request, the CCO was able to provide Nursing Department staffing schedules from October 2017 to October 2018. The staffing schedules documented 24-hour nursing coverage for the hospital inpatient unit, 7 days a week, for the 12-month period reviewed.

7. Upon request, the CCO was able to provide a copy of the hospital's Utilization Review plan.

8. Upon request, the CCO was able to provide a copy of current hospital licensure.

9. Upon request, the CCO was able to provide evidence of the hospital's current budget plan.

The hospital was primarily engaged in providing care to inpatients. Therefore, the allegation could not be substantiated due to lack of sufficient evidence, and no citations were issued under 42 CFR 482.1.

**Conclusion:** Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit. If you have any questions, comments or concerns, please contact Dennis Kelly, RN or Nicole Wisenor, Co-Supervisors, Non-Long Term Care at (208) 334-6626, option 4.

Sincerely,

DENNIS KELLY, RN, Supervisor
Non-Long Term Care

DK/pmt
No deficiencies were cited during the Federal Medicare complaint investigation at your hospital, conducted from 10/24/18 to 10/24/18. Surveyors conducting the investigation were:

Brian Osborn, RN, HFS - Team Lead
James Brown, RN, HFS
Gary Guiles, RN, HFS