IDAHO DEPARTMENT OF HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: 208-364-1962
FAX: 208-364-1888

January 31, 2014

Joseph Huskinson, Administrator
Lincoln Court Retirement Community
850 Lincoln Drive
Idaho Falls, ID 83401

License #: RC-1020

Dear Mr. Huskinson:

On December 12, 2013, a Complaint Investigation survey was conducted at Lincoln Court Retirement Community. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level:

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

Your submitted evidence of resolution are being accepted by this office. Please ensure the corrections you identified are implemented for all residents and situations, and implement a monitoring system to make certain the deficient practices do not recur.

Thank you for your work to correct these deficiencies. Should you have questions, please contact Gloria Keathley, LSW, Health Facility Surveyor, Residential Assisted Living Facility Program, at (208) 364-1962.

Sincerely,

Gloria Keathley, LSW
Team Leader
Health Facility Surveyor

Gk/gk

cc: Jamie Simpson, MBA, QMRP Supervisor, Residential Assisted Living Facility Program

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ASSISTED LIVING
Non-Core Issues Punch List

Facility	License #	Physical Address	Phone Number
Lincoln Court Retirement Community	RC-1020	850 Lincoln Drive	(208) 529-3456

Administrator	City	ZIP Code	Survey Date
Joseph Huskinson	Idaho Falls	83401	December 12, 2013

Survey Team Leader	Survey Type	RESPONSE DUE:
Gloria Keathley	Complaint Investigation	January 11, 2014

Administrator Signature	Date Signed
12/12/13	

NON-CORE ISSUES

Item #	IDAPA Rule # 16.03.22.	Description	Department Use Only: EOR Accepted	Department Use Only: Initials
1	320.01	Resident #1 and #2's NSAs were not implemented when they were not assisted with toileting.	1-31-14	
2	350.01	The administrator was not notified of all complaints.	1-31-14	
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December 20, 2013

Joseph Huskinson, Administrator
Lincoln Court Retirement Community
850 Lincoln Drive
Idaho Falls, ID 83401

Dear Mr. Huskinson:

An unannounced, on-site complaint investigation survey was conducted at Lincoln Court Retirement Community on December 12, 2013. During that time, observations, interviews or record reviews were conducted with the following results:

Complaint # ID00006185

Allegation #1: Residents' Negotiated Service Agreements (NSA) were not implemented when they were not assisted with toileting.

Findings #1: Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.320.01 for not assisting residents with toileting as directed by their NSA. The facility was also issued a deficiency at IDAPA 16.03.22.350.01 for the administrator not being notified of all complaints regarding residents being left in soiled briefs. The facility was required to submit evidence of resolution within 30 days.

Please bear in mind that non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference, on **December 12, 2013**. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc) are to be submitted to this office within thirty (30) days from the exit date.

If you have questions or concerns regarding our visit, please call us at (208) 364-1962. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,

Gloria Keathley, LSW
Health Facility Surveyor
Residential Assisted Living Facility Program