

**IDAHO BOARD OF HEALTH AND WELFARE
MINUTES
August 18, 2016**

The Board of Health and Welfare convened at:
Pete T. Cenarrusa Building
450 W. State Street
Boise, Idaho 83720

BOARD MEMBERS PRESENT

Darrell Kerby, Chairman
Tom Stroschein, Vice-Chair
Richard Armstrong, Secretary
Dr. Richard Roberge
James Giuffré
Wendy Jaquet
Stephen Weeg
Tammy Perkins
Janet Penfold
Senator Lee Heider

STAFF PRESENT

Russ Barron, Deputy Director, FACS and Welfare Services
David N. Taylor, Deputy Director, Support Services
Tauscha Huerta, Board Liaison, Director's Office
Kathie Brack, Special Assistant to Director, Director's Office
Niki Forbing-Orr, Manager, Public Information
Tamara Prisock, Division Administrator, Licensing & Certification
Ross Edmunds, Division Administrator, Behavioral Health
Matt Wimmer, Division Administrator, Medicaid
Elke Shaw-Tulloch, Division Administrator, Public Health
Paul Spannkebel, Division Administrator, Operational Services
Lori Wolff, Division Administrator, Welfare
Cynthia York, Administrator, Health Policy Innovation
Dr. Christine Hahn, Medical Director & State Epidemiologist, Public Health
Dieuwke Dizney-Spencer, Deputy Administrator, Public Health
Greg Kunz, Deputy Administrator, Welfare
Bruce Cheeseman, Program Manager, EMS
Wayne Denny, Bureau Chief, EMS

OTHERS PRESENT

Nicole McKay, Division Chief, Attorney General's Office
Tammy Perkins, Governor Liaison, Governor's Office
Sara Stover, Financial Management Analyst Sr., Division of Financial Management
Jared Tatro, Principal Budget and Policy Analyst, Idaho Legislature

CALL TO ORDER

Following proper notice in accordance with Idaho Code, Section 67-2343, and pursuant to call by the Chairman, the meeting of the Idaho Board of Health and Welfare was called to order by Darrell Kerby, Chairman of the Board, at 8:00 a.m. Thursday, August 18, 2016, at the Pete T. Cenarrusa Bldg., 450 W. State Street, Boise, Idaho.

ROLL CALL

Director Armstrong, Secretary, called the roll. Roll call showed **ten (10)** members present. With **seven (7)** voting members present, Chairman Kerby declared a quorum. Absent and excused was Representative Fred Wood.

PUBLIC COMMENT PERIOD

Chairman Kerby opened the floor for public comment. There being none, the Board advanced to the next order of business.

ADOPTION OF MINUTES FROM BOARD MEETING ON MAY 19, 2016

Motion: Dr. Richard Roberge moved that the minutes of the May 19, 2016 Board meeting be adopted as prepared.

Second: Wendy Jaquet

Roll Call Vote:

Ayes: **Roberge, Jaquet, Giuffré, Kerby, Stroschein, Weeg, Penfold**

Nays: **None**

Motion Carried

COMMENTS FROM BOARD MEMBERS

PUBLIC HEALTH UPDATE

Elke Shaw-Tulloch, Division Administrator of Public Health, reported on the following topics:

Public Health Accreditation

The Division submitted supporting documentation to the Public Health Accreditation Board (PHAB) on August 17, 2016; which is the final step of the accreditation process. PHAB is expected to make a site visit in January 2017. After which, if all the criteria is met, the Division will be accredited by spring 2017.

Zika

The mosquitos known to carry Zika, are not found in Idaho (*Aedes aegypti* and *Aedes albopictus*). The Division is making efforts to educate the public and healthcare providers about the virus. Provision testing is being done for Zika virus infection at the Idaho Bureau of

Laboratories. The Division is also working with mosquito abatement districts to improve the capacity to identify mosquito species. There has been one reported case of Zika in Idaho. The virus was found in a woman in her 60s who traveled to Mexico and contracted the virus.

Prescription Drug Overdose Grant

The Division successfully applied for and received funding from the CDC to combat prescription drug overdoses; program activities begin on September 1, 2016. The current year's program funding is entitled "Prescription Drug Overdose: Data-driven Prevention Initiative" includes \$575,988 for year one, and was developed in collaboration with the Idaho Office of Drug Policy, the Idaho Board of Pharmacy and the Idaho Public Health districts. Funds will be used for strategic planning, the purchase of new software to enhance utilization of the Idaho Prescription Drug Monitoring Program, and funding for the local public health districts and Idaho State University's College of Pharmacy, to develop and provide training and support for prescribers to utilize the Prescription Drug Monitoring Program. In addition, improved data collection to characterize and monitor the drug overdose problem in Idaho will be developed, in conjunction with the Board of Pharmacy, the Idaho Coroner's Association, and other groups with relevant information.

Suicide Prevention Program

The new program has been established, and three of the four FTE positions have been filled: Program Manager, Administrative Assistant I, and Human Education Specialist. Recruitment for the Human Services Project Specialist, in the Division of Behavioral Health is underway.

Time Sensitive Emergency System of Care (TSE)

This is a voluntary program in which hospitals can become designated by the Governor-appointed TSE Council in the areas of trauma, heart attack (specifically a STEMI) and stroke. Designation criteria are established by the Council. Higher level designations fall in line with the national accreditation for trauma, heart attack and stroke. Lower level designations follow criteria that were established in Idaho. The program uses site surveyors to help with the designation process. The program has received a total of \$77,500 in designation and site survey fees; more money is expected from facilities awaiting designation approval. The state TSE Council is supported by six regional TSE committees that work to review cases, and ensure system efficiencies and better patient outcomes.

HB 516 – Relating to Abortion and Amending Section of Statute 18-609 (free ultrasounds)

The statute requires that except in cases of medical emergency, no abortion shall be performed, not less than 24 hours prior to informing the woman that ultrasound imaging and heart monitoring is available. In addition to providing the woman with required fetal development booklets, the physician or agent of the physician is responsible for informing the woman of the availability of free ultrasounds and providing the materials. The Department of Health and Welfare must compile a list of healthcare providers, facilities and clinics that offer to perform ultrasounds free of charge, which have contacted the Department to request inclusion on the list. As of August 17, 2016, there are twelve (12) clinics across the state that has requested to be on the list of free ultrasound providers. The list was made public on August 1, 2016.

SB1404a Unborn Infants Dignity Act (miscarriage certificates)

The legislature passed the Unborn Infants Dignity Act (Senate Bill 1404aa) which regulates the distribution of the bodily remains of unborn infants. It also requires the Bureau of Vital Records and Health Statistics to file and issue miscarriage certificates (39-9305). The statute was effective July 1, 2016. The other events the Bureau records are birth, death, marriage, divorce, stillbirth, and induced terminations (abortions). Miscarriage certificates will be filed with the Bureau only if they are medically certified, and upon request of the parents.

As of July 27, 2016, the form for submission of miscarriages distributed to healthcare facilities statewide. There is currently one request for a miscarriage certificate in process.

BEHAVIORAL HEALTH UPDATE

Ross Edmunds, Division Administrator of Behavioral Health, reported on the following topics:

Youth Empowerment Services (YES)

The YES team has been working diligently to finalize the project plan that will direct implementation of the program. The major components of the plan include:

1. Increasing Medicaid eligibility for children/youth with SED,
2. Expanding the array of services available to children/youth/families, Repurposing CMH staff to perform Intensive Care Coordination for the most challenging 15% to 20% of Idaho's children/youth with SED,
3. Workforce development, and;
4. A Quality Assurance, Improvement and Accountability Plan to govern the new CMH system in Idaho.

Homes for Adult Residential Treatment (HART)

Contracts are being established with current Residential Assisted Living Facilities providers (RALF), using the \$1 million in bridge funding appropriated by the Idaho Legislature. This contract will provide \$5.21/day per resident to RALF providers that specialize in the care and management of patients with serious and persistent mental illness (SPMI). The bridge funding is intended to help providers sustain operations, while a workgroup develops a new and more appropriate model for treatment, supported housing, and management of patients with SPMI who cannot live independently due to the severity of their mental illness.

Respite Care

The 2016 Idaho Legislature appropriated \$846,000 in new funding for respite care services. The Department has historically budgeted approximately \$140,000 for this purpose, but this new funding will increase that to nearly \$1 million in respite care resources. There are several models being developed today including:

1. Parent self-selection of a known or familiar provider, i.e. extended family member, neighbor, or friend;
2. Professional respite care provider network development through contracts for group respite;
3. Crisis respite, a child/youth version of a crisis center.

The Department is engaging Regional Behavioral Health Boards statewide to partner on the new model, and may partner with Optum Idaho.

Treatment for Felony Probation and Parole

There is increased pressure from the courts to provide treatment services to Idaho's felony probation and parole offenders. Most of the offenders fall into the Gap population. The Department will be requesting over \$11 million in new funding, as a result of the Gap analysis completed by WICHE. The identification of the offender population as a sub-group of the Gap population was developed as a part of Idaho Justice Reinvestment Initiative.

Crisis Centers

The 2016 Idaho Legislature funded two new mental health crisis centers in Twin Falls and Boise. The Twin Falls center is moving forward with a partnership between the DHW and the local Health District, and is led by a diverse community oversight committee. The Boise center is being developed with the joint powers agreement between Ada County and the City of Boise entity that operate the Allumbaugh House. A contractor has not yet been determined. .

MEDICAID UPDATE

Matt Wimmer, Division Administrator of Medicaid, reported on the following topics:

Contracts

Non-Emergency Medical Transportation (Veyo)

The non-emergency medical transportation brokerage contract, previously held by American Medical Response (AMR), was re-bid as required by the Department of Administration. The contract was awarded to Veyo LLC, and was implemented on July 1, 2016. Initially, there were numerous issues in the transition between providers, including missed trips and transportation difficulties for participants. Veyo has been responsive to those concerns and has addressed the concerns brought to its attention by Medicaid staff, participants, providers and advocates. At this time, missed appointments have been reduced and most of the initial difficulties have been resolved.

Independent Assessor (Liberty)

The contract for the independent assessment of developmentally disabled individuals for determining eligibility for Medicaid services will be transitioning from Idaho State University (Idaho Center for Disabilities Evaluation) to Liberty Healthcare. This contract was the result of the open, competitive bid process. The change will be implemented August 24, 2016.

Quality Improvement Organization (Telligen)

The contractor that conducts hospital and outpatient medical necessity reviews will be transitioning from Qualis Health to Telligen, effective September 1, 2016. Telligen has been working with the Idaho Hospital Association and individual hospitals to prepare for the transition. System work is ongoing in order to send eligibility information and prior authorization information to and from Telligen.

Dental

The Request for Proposal (RFP) resulted in a letter of intent to award the new contract to MCNA. The award was challenged by Advantage Dental Plan Inc. and the current contract holder, Blue Cross of Idaho Inc. A Fourth District Judge issued a temporary injunction to continue the existing contract, pending the outcome of the administrative appeals. Currently, the

Department is awaiting both court's decision regarding the propriety of redactions made by the winning bidder as well as the appeals currently before the Department of Administration, Division of Purchasing. Barring additional litigation, the implementation of the new contract would commence 120 days following the Department's decision.

Healthy Connections PCMH Program

The number of clinics and members enrolled in the Patient Centered Medical Home (PCMH) program continues to grow. Currently, the program is into its 2nd quarter.

HEALTH POLICY INNOVATION UPDATE

Cynthia York, Administrator of Health Policy Innovation, reported on the progress of the Statewide Healthcare Innovation Plan (SHIP) to the Board. SHIP is currently midway into year two of a four year grant. The program is progressing well in practice transformation, by continuing to work with commercial payers to advance pay for value rather than volume. According to a financial analysis that was conducted and actuarially certified, the program is on track to achieve the projected return on investment for this initiative.

WELFARE & FAMILY AND COMMUNITY SERVICES UPDATE

Russ Barron, Deputy Director of Welfare and Family and Community Services (FACS), reported on the following topics:

Family and Community Services

Foster Care

As a result of legislation passed last session, court oversight of contested adoption placement decisions has increased. One purpose of the legislation is to reduce the number of times a child is moved from one foster home to another while in the Department's care. These changes were implemented on July 1, 2016. An Office of Performance Evaluation study is expected to be completed in December 2016. In an effort to work on perceived issues within the Foster Care Program, a legislative interim committee convened in May. The next meeting will be held August 31, 2016. In the meantime, the Division is continuing its strategic initiative work. A steering committee is being established to help oversee and guide the initiative for the next couple of years.

Welfare

Food Stamp Staggered Issuance

On July 1, 2016, the Department began distributing SNAP benefits over the first ten days of each month. Due to the preparation, communication, and the stakeholders involved prior to the change, the conversion was much smoother than anticipated. Due to customers forgetting their new distribution date, the following month (August) was not as successful. The Division is continuing to provide customers with communication regarding the change in an effort to limit difficulties going forward for both customers and grocery stores.

Food Stamp Participation Data

The Department continues to see a decline in SNAP caseloads. In July 2016, there were approximately 178,000 participants in 77,000 cases. This is a decline of 2,735 individuals since June. There is currently over \$20 million in food stamps distributed each month.

Work Services Contract Changes

The transition of work services from Easter Seals Goodwill to Maximus is on schedule to be implemented September 1, 2016. Select participants are mandated to enroll in work services as a condition of eligibility for Food Stamps and Cash Assistance. Some individuals voluntarily request these offered services. There are approximately 20,000 individuals that annually receive these benefits. Funding for these services is approximately \$5 million per year (comprised of both federal and state funds; TANF 80%, SNAP 16%, and state funds 3%).

Your Health Idaho (YHI) Call Center

The call center work, being done by the Department, will transition to YHI on September 1, 2016. The eligibility work for the Advance Pre-Tax Credit will continue to be done by the Department.

DIVISION OF SUPPORT SERVICES UPDATE

Dave Taylor, Deputy Director of Support Services, reported on the following topics:

FY2016 Recap

A handout of a summary of actual expenditures for fiscal year 2016 for the Department of Health and Welfare was distributed to each of the board members and discussed.

2018 Budget Request

1. Supplemental requests are requested changes to the appropriation that add to or adjust spending authority in the current fiscal year (SFY 2017).
2. Maintenance item requests are requests for resources needed to continue current levels of services in SFY 2018.
3. Line item requests are additional decision units requesting funding for new or expanded activities after maintenance of current operations (SFY 2018).

DIVISION OF LICENSING AND CERTIFICATION

Tamara Prisock, Division Administrator of Licensing and Certification, reported on the following topics:

Licensing and Certification

There has been significant progress made on reducing the amount of overdue surveys and complaint investigations. The Division hired contract surveyors to complete the outstanding surveys, as well as complete the ongoing surveys before they were overdue. The Division is unable to hire contractors to complete assisted living facility surveys. The Division is diligently working to fill the FTE positions within the long term care team; which was a recommendation of the consultant.

Strategic Plan

The Board was presented the 2017 Strategic Plan.

DIRECTOR'S UPDATE

Director Armstrong updated the Board on the gap in health care coverage for low-income and uninsured adults, approximately 78,000 individuals. Historically, assistance has been in the form of crisis care which is expensive and is the least effective. The Director is working to develop a solution to close the gap.

ADJOURNMENT

The next meeting of the Idaho Board of Health and Welfare is scheduled to be held November 17, 2016. There being no further business to come before the Board, Chairman Kerby adjourned the meeting at **2:00** p.m.

Respectfully signed and submitted by:

Darrell Kerby, Chairman

Richard M. Armstrong, Secretary

Tauscha Huerta, Liaison to the Board