

## Important things to know

### Reporting requirements

We want to help you put your child on the path to success. We need to work together to make sure your benefits are accurate and up to date.

#### Let us know when:

- You no longer work or attend school
- Your activity hours change
- Your address has changed
- The number of people in your household changes
- You change your child care provider
- You no longer use your child care provider
- Your income changes

Be accurate. If any information you provide is not true or changes are not reported, you could have to repay benefits you received.

If fraud occurs, your benefits may be taken away for 1-2 years or permanently.

If at any point you disagree with action taken on your child care case, you have 30 days from the date of the decision to request a hearing.

#### Report changes:

call 1-877-456-1233

email [ICCPUnit@dhw.idaho.gov](mailto:ICCPUnit@dhw.idaho.gov)

fax 1-866-434-8278

Visit [HealthandWelfare.idaho.gov/Children/ChildCareAssistance](http://HealthandWelfare.idaho.gov/Children/ChildCareAssistance) for more information about the Idaho Child Care Program (ICCP).

For more information about other services that may be available to you, visit [livebetteridaho.org](http://livebetteridaho.org).



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# Child Care

Welcome to the Idaho Department of Health and Welfare. We are here to help build strong families. When you are away from home because of work or school, we can help you find safe, quality child care to help your children thrive.



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

# “My favorite time is when you read to me.”

Reading to your children is important because 90 percent of a child’s brain development occurs by age 5. If you can’t be home because of work or school, we can help you find safe, quality child care to help ensure they are getting enough storytime.

## Every child should have a safe place where they can learn and grow.

90 percent of your child’s brain development has already taken place by the time they turn five. That is why it is so important that your child is continually in an environment where they can learn—even when you can’t be home with them. We help Idaho families with child care so parents can work, complete job training, or finish school. You may qualify for child care assistance if you have children under the age of 13, children older than 13 with special needs, and you do one of the following:

- Work
- Attend school
- Participate in job training

Parents pay a portion of the child care, called a “copay,” directly to the child care provider. We use the following information to determine how much the state will pay to the child care provider:

- Number of hours parents are working, in school, or participating in approved activities
- Household income
- State rate based on the age of the child, type of care, and location of the provider

## Children enrolled in quality child care programs enter school more prepared to learn.

Child Care Assistance is meant to give parents equal access to approved, quality child care providers. To find a safe place where your child can learn and grow when you can’t be home, visit [IdahoSTARS.org](http://IdahoSTARS.org). On this website, and on [IdahoChildCareCheck.org](http://IdahoChildCareCheck.org), you can view health and safety inspection results, as well as other standards met by a child care provider.



As you search for child care, remember that as a parent, you have the right to choose who will care for your child and how many hours your child will spend in child care. You also have the right to see your child at any time when they are in child care and speak with the people taking care of your child during regular operating hours.

To talk to an Idaho STARS Referral Specialist about finding the child care provider that’s right for you, or to make a complaint, visit [211.idaho.gov](http://211.idaho.gov) or dial 2-1-1.



## The information you provide

We are committed to protecting your confidential information. The information you give us may be shared with law enforcement officials and federal or state agencies for official use.

In accordance with federal law and U.S. Department of Health and Human Services (HHS), the Department of Health and Welfare is prohibited from discriminating on the basis of race, color, national origin, sex, age, religion, political beliefs, or disability.

To file a complaint of discrimination, contact:

HHS, Director, Office of Civil Rights  
Room 506-F  
200 Independence Ave, SW  
Washington, D.C. 20201  
**(202) 619-0403** (voice)  
**(202) 619-3257** (TTY)

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