

# BENEFIT PROGRAMS

## APPLICATION GUIDE

### 1 Review Requirements

Before you get started on any applications, take some time to familiarize yourself with the application requirements.



Review a current application to see what questions you will be asked, and the information you need to provide.

Then, take a look at the list of documents we need to verify your information.

*Not all questions and verification documents are required for all programs. Read the application carefully to determine what will apply to you.*

### 2 Gather Information

It's a good idea to get all of your necessary information ready before you start an application. This will make the whole application process much quicker and smoother.



Make sure you have information about each member of your household, and gather copies of all of the required verification documents (found on the application).

*If you don't have a certain verification document ready at the time of application, **don't worry!** We can verify a lot of information using our connected resources. Note: An eligibility determination cannot be made without all of the required verifications.*

### 3 Apply!

Once you have all of your information ready, it's time to start an application! You can apply in a variety of ways:



**In Person:** Visit a local office!  
*Find locations on our website.*

**Phone:** 1-877-456-1233 or  
1-888-791-3004 (TTY)

**Fax:** 1-866-434-8278

**Email:** MyBenefits@dhw.idaho.gov

**Mail:** **Self-Reliance Programs**  
PO box 83720  
Boise, ID 83720-0026

## IDAHO BENEFIT PROGRAMS



#### Food Assistance

The Supplemental Nutrition Assistance Program (SNAP) helps families buy food for good health. Eligible families get a debit-like card to buy food items.



#### Health Coverage Assistance

Health Coverage Assistance (HCA) includes Medicaid and the Advance Payment of Premium Tax Credit (APTC) which help eligible families pay health coverage premiums or affordable private health insurance plans.



#### Child Care Assistance

The Idaho Child Care Program (ICCP) helps parents and caretakers pay for a part of their child care costs while they are working, going to school, or participating in approved training activities.



#### Cash Assistance

The Temporary Assistance for Families in Idaho (TAFI) program provides cash assistance for emergency situations to families with children.

The Aid to the Aged, Blind, and Disabled (AABD) program provides cash assistance to individuals eligible for Social Security income (SSI) and who meet other guidelines.

## Other Programs

Live Better Idaho helps Idahoans seek, find, and access services available to families and individuals around the state of Idaho. Services are available from community partners including non-profit organizations, state agencies, faith-based organizations, and other groups providing health and human services around the state of Idaho.

Visit [LiveBetterIdaho.org](https://LiveBetterIdaho.org) to discover services available to you!



## You can assign an **Authorized Representative**

You can give a trusted friend, family member, partner, caseworker, or an organization permission to talk to us about your application and benefits.

This person is your authorized representative and can act on all matters related to your benefits, including signing documents on your behalf.

To designate an authorized representative, complete and mail, email, or fax us an Authorized Representative form, give us a call, or assign a representative on your idalink account.

## 2-1-1 Idaho CareLine

### Get connected with more resources!

The 2-1-1 Idaho CareLine can connect you to over 11,000 free or low cost resources including rental assistance, energy assistance, medical assistance, food and clothing, child care resources, emergency shelter, and more.



**Call today to get started!**  
Dial **2-1-1**  
or **1-800-926-2588** (outside of Idaho)

## Language assistance is available



Language assistance is available free of charge. To access our language interpretation services, call us at **1-877-456-1233**.

## Contact & Resources

### Questions?

Give us a call or stop by one of our local offices.

Phone: **1-877-456-1233**

Find an office near you on our website:

[healthandwelfare.idaho.gov](http://healthandwelfare.idaho.gov)

### Forms & Applications

Download any of our forms and applications online:

[MyBenefitForms.dhw.idaho.gov](http://MyBenefitForms.dhw.idaho.gov)

### More Info & Verification Documents

For more information about any of our benefit programs, the application process, or managing your benefits, as well as for a list of verification documents, visit our website:

[healthandwelfare.idaho.gov](http://healthandwelfare.idaho.gov)

## Manage your benefits using **idalink**

idalink is Idaho's online portal for managing your benefits. With idalink you can:



### Review your benefits

You can see the status of your current benefits and any applications you've submitted.



### Apply for Health Coverage Assistance

Apply for Medicaid, APTC, and other HCA programs, and upload your verification documents entirely online.



### Report Changes

Update any of your household information, including adding or removing a household member.



### Complete your Re-Evaluation

Complete a re-evaluation for SNAP and view other benefits your family is currently receiving.

## Register Today!

Registering is easy! All you need is your name, date of birth, Social Security number, and email address! Visit [idalink.idaho.gov](http://idalink.idaho.gov) to get started.

idalink is available in English only.

If you designate an Authorized Representative, they may use idalink on your behalf.

