



Scenarios: Special Scenarios

Use WISPr's training environment (UAT) to practice these scenarios:

There are some situations that do not typically come up day to day, but can arise in the clinic. The scenarios below provide practice for situations staff may see in the future. Whenever a situation arises that you are not sure how to handle, please refer to your Coordinator or supervisor for assistance.

- 1) Sara (36 years old) and her daughter Samantha (age 17 years old) come into the clinic today. They are both pregnant. Samantha lives with Sara and her three siblings. Jeffrey is 1 year old, Andrew (goes by AJ) is 4 years old, and Amelia is 12 years old and lives only part time with Sara and Samantha. Sara's boyfriend, Rob, also lives with them. Sara gets \$300.00 Child Support monthly for Samantha and Amelia but sometimes that monthly amount is inconsistent. Sara also has a job at a restaurant where she gets paid every two weeks. In a good pay period she may make \$480.00. Rob is working construction and makes \$20,000.00 per year. Samantha's boyfriend lives with his parents and has a paper route. He makes \$270.00 a week.

Using this information answer the following questions:

- a) Will there be one family number or more? If more, how many?
 - b) How many people are in Sara's family?
 - c) How much will Sara's monthly income be?
 - d) If Samantha has a separate family number, how many people will be in this family?
 - e) If Samantha has a separate family number, how much would her income be?
- 2) Eve gave birth to a baby one month ago and heard from a friend she may qualify for WIC benefits. The baby was adopted and the infant is on WIC with the adopted family. Eve is still breastfeeding by pumping and giving the milk to the parents.
 - a) Will Eve still qualify for WIC?
 - b) How would you create this family?
 - 3) Bobbi is the biological mother of triplets Mike, Adam, and John (age 4 months). Bobbi and the boys have been on WIC since pregnancy. The grandmother comes to the clinic with documentation showing she now has custody of the three boys. Bobbi has formula checks for August, September and October. *Hint: Ask your supervisor if there is a policy on changing custody in the middle of certification.*
 - a) What do you think should be done in this situation?
 - b) How would you document and/or make changes to these participant files in WISPr