



eWIC Redemption Detail

If a participant has questions or concerns about their purchases, you can review their benefit redemption activity with them to see if there is a problem. If the participant believes the benefit activity is inaccurate call or email the WIC helpdesk with the following information:

- WISPr Family ID or eWIC card number
- Description of the issue / benefits adjustment request
- Transaction details (store, date, time) or copy of receipt, if available

1. Go to the Participant page in WISPr
2. Expand eWIC Benefits in the left navigation pane, select eWIC Activity



3. Click on the plus sign next to the month you want to review

eWIC Activity

Responsible Adult Name: _____

- + Account Benefit Issue Date: 06/03/2019 First Use Date: 09/01/2019 End Use Date: 09/30/2019
- + Account Benefit Issue Date: 06/03/2019 First Use Date: 08/01/2019 End Use Date: 08/31/2019
- + Account Benefit Issue Date: 06/03/2019 First Use Date: 07/01/2019 End Use Date: 07/31/2019
- + Account Benefit Issue Date: 05/15/2019 First Use Date: 06/01/2019 End Use Date: 06/30/2019
- + Account Benefit Issue Date: 05/15/2019 First Use Date: 05/15/2019 End Use Date: 05/31/2019



4. This screen shows you the client demographics, issuance, and activity (what items were purchased on what dates). You must scroll to the right to see all the foods.

Account Benefit Issue Date: 06/03/2019 First Use Date: 07/01/2019 End Use Date: 07/31/2019

Demographic

Client ID	Category	Name	Food Package
2091467	C	Ava Barone	FP 4

Issuance

Client ID	Proration %	Breakfast Cereal Ounce	Cheese Pound	Eggs Dozen	Fruit and Vegetables Cash Value Benefit	Juice - 64oz Container	Milk - Skim & 1% Gallon	Peanut Butter/Dry Beans Container	Whole Grains Ounce	Yogurt - Low Fat/Non Fat Quart
2091467		36.000	1.000	1.000	9.000	2.000	3.000	1.000	32.000	1.000
Totals		36.000	1.000	1.000	9.000	2.000	3.000	1.000	32.000	1.000

Activity

Activity Date	Activity Type	Breakfast Cereal Ounce	Cheese Pound	Eggs Dozen	Fruit and Vegetables Cash Value Benefit	Juice - 64oz Container	Milk - Skim & 1% Gallon	Peanut Butter/Dry Beans Container	Whole Grains Ounce	Yogurt - Low Fat/Non Fat Quart
06/03/2019	Issue	36.000	1.000	1.000	9.000	2.000	3.000	1.000	32.000	
07/02/2019	Redemption	-20.000		-1.000				-1.000		
Remaining		16.000	1.000	.000	9.000	2.000	3.000	.000	32.000	

5. Click on the red Redemption line to see the Benefit Transaction Detail. This shows all the details of the purchase.

Benefit Transaction Detail

Berry's Grocery, Craigmont on Tuesday, July 2, 2019 9:03 AM
 Card Number: 6107-2393-0000-1008
 Benefit Period: 07/01/2019 - 07/31/2019
 Total Amount: \$14.00

Subcategory	UPC/PLU Description	Count	Unit of Measure	Benefit Qty Redeemed	Paid
Eggs	Kroger Large Eggs Dozen	-1	DOZEN	1	2.00
Fresh Fruit and Veggies	OTHER FRUIT OR VEGETABLES-RETAILER ASSIGNED	-5	\$\$\$\$	5	5.00
Peanut Butter	Kroger Creamy Peanut Butter 16oz	-1	CTNR	1	4.00
Whole Grain Cereal	General Mills Cheerios 20oz	-20	OUNCE	1	3.00





IDAHO DEPARTMENT OF
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DIVISION OF PUBLIC HEALTH



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