The status of vaccine orders submitted in IRIS, Idaho’s Immunization Reminder Information System, can be monitored in the registry. After being submitted in IRIS, vaccine orders must be approved by the Idaho Immunization Program (IIP) and the Centers for Disease Control and Prevention (CDC) before they are shipped to providers from McKesson Distribution. From the date the order is placed until it is delivered may take up to three weeks.

The table below summarizes the vaccine order approval flow and the approximate duration to receive approval from each organization after vaccine orders are saved and submitted in IRIS:

<table>
<thead>
<tr>
<th>Organization</th>
<th>Approximate Duration to Approve¹</th>
<th>IRIS Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider</td>
<td>-</td>
<td>PENDING</td>
</tr>
<tr>
<td>IIP</td>
<td>1-2 business days</td>
<td>IN PROGRESS/APPROVED</td>
</tr>
<tr>
<td>IIP</td>
<td>1-2 business days</td>
<td>DENIED</td>
</tr>
<tr>
<td>CDC</td>
<td>1-3 business days after IIP approved</td>
<td>SENT TO CDC²</td>
</tr>
<tr>
<td>McKesson Distribution</td>
<td>Up to 14 business days after CDC approved</td>
<td>SHIPPED</td>
</tr>
</tbody>
</table>

¹Emergency orders will only be placed in response to a disease outbreak or natural disaster.

²SENT TO CDC status may be reflected for up to two weeks while the order moves through the CDC and McKesson workflow until the date the order is shipped.

Under the following circumstances, a vaccine order may be canceled or denied, either partially or in full, because the order includes:

- Non-brand choice vaccine,
- Temporarily unavailable vaccine, and/or
- Vaccine that went into backorder status after approved by the IIP.

Under any of the above conditions, the IIP will do one or more of the following:

- Deny the non-brand choice vaccine only, indicating in IRIS the reason for denial;
- Make a substitution on behalf of the facility; and/or
- Cancel the order.

If a substitution or cancelation is made, then the IIP will send an email to the primary immunization coordinator, as listed in IRIS, indicating the order required substitution and/or cancelation and advise the primary immunization coordinator of the option to either:

- Create a new order for brand choice and/or comparable vaccine, or
- Wait for the temporarily unavailable vaccine to ship.

Although the IIP may substitute vaccines under temporarily unavailable or backordered situations, the IIP will not place orders on behalf of providers.

The IIP encourages providers to monitor the status of their vaccine orders in the manage orders section of IRIS, including the details that may be contained within the order. For example, when vaccines are ordered that are not congruent to a provider’s documented vaccine brand choice, the IIP approves all line items on the order except for the non-brand choice vaccine.
In this case, the status of your vaccine order may read **APPROVED**, as shown highlighted below:

However, the non-brand choice vaccine which was denied can be seen only by clicking on the **APPROVED** hyperlink to view the order details, as explained below.

Each approved quantity is circled in blue. Let’s assume that Menactra is the provider’s meningococcal vaccine brand choice. Because Menveo was ordered, it was denied. The *Deny Comments* in **bold red font** specify the reason for denial. Although the order status in the screen shot above indicates APPROVED, the Menveo line item within the order detail indicates this line only was denied, as shown below:

Should you have additional questions or concerns regarding the status of your vaccine order, please contact the IIP at IIP@dhw.idaho.com or (208) 334-5931.