

# Monitoring Status of Vaccine Orders in IRIS

The status of vaccine orders submitted in IRIS, Idaho's Immunization Reminder Information System, can be monitored in the registry. After being submitted in IRIS, vaccine orders must be approved by the Idaho Immunization Program (IIP) and the Centers for Disease Control and Prevention (CDC) before they are shipped to providers from McKesson Distribution. From the date the order is placed until it is delivered may take up to three weeks.

The table below summarizes the vaccine order approval flow and the approximate duration to receive approval from each organization after vaccine orders are saved and submitted in IRIS:

Organization	Approximate Duration to Approve <sup>1</sup>	IRIS Status
Provider	-	PENDING
IIP	1-2 business days	IN PROGRESS/APPROVED
IIP	1-2 business days	DENIED
CDC	1-3 business days after IIP approved	SENT TO CDC <sup>2</sup>
McKesson Distribution	Up to 14 business days after CDC approved	SHIPPED

<sup>1</sup>Emergency orders will only be placed in response to a disease outbreak or natural disaster.

<sup>2</sup>SENT TO CDC status may be reflected for up to two weeks while the order moves through the CDC and McKesson workflow until the date the order is shipped.

Under the following circumstances, a vaccine order may be canceled or denied, either partially or in full, because the order includes:

- Non-brand choice vaccine,
- Temporarily unavailable vaccine, and/or
- Vaccine that went into backorder status after approved by the IIP.

Under any of the above conditions, the IIP will do one or more of the following:

- Deny the non-brand choice vaccine only, indicating in IRIS the reason for denial;
- Make a substitution on behalf of the facility; and/or
- Cancel the order.

If a substitution or cancellation is made, then the IIP will send an email to the primary immunization coordinator, as listed in IRIS, indicating the order required substitution and/or cancellation and advise the primary immunization coordinator of the option to either:

- Create a new order for brand choice and/or comparable vaccine, or
- Wait for the temporarily unavailable vaccine to ship.

Although the IIP may substitute vaccines under temporarily unavailable or backordered situations, the IIP will not place orders on behalf of providers.

The IIP encourages providers to monitor the status of their vaccine orders in the *manage orders* section of IRIS, including the details that may be contained within the order. For example, when vaccines are ordered that are not congruent to a provider's documented vaccine brand choice, the IIP approves all line items on the order except for the non-brand choice vaccine.

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In this case, the status of your vaccine order may read [APPROVED](#), as shown highlighted below:

However, the non-brand choice vaccine which was denied can be seen only by clicking on the [APPROVED](#) hyperlink to view the order details, as explained below.

Order List				Show: <input checked="" type="radio"/> Current <input type="radio"/> Historical <input type="radio"/> Both
<b>Current Orders</b>				
User	Submit Date	Order ID	Status	
Suzee Moore	10/04/2014	1775	<b>APPROVED</b>	

Each approved quantity is circled in blue. Let's assume that Menactra is the provider's meningococcal vaccine brand choice. Because Menveo was ordered, it was denied. The *Deny Comments* in **bold red font** specify the reason for denial. Although the order status in the screen shot above indicates APPROVED, the Menveo line item within the order detail indicates this line only was denied, as shown below:

Order List							
<b>Order Item: 1</b>							
Vaccine	Tradename	Man. Code	NDC	Package Description	Adult/ Peds	# Doses Ordered	
HPV, Quadrivalent	Gardasil	MSD	00006-4045-41	GARDASIL; SDV; 10-PACK	PED	10	
Priority No	Priority Reason	Funding Code	State Purchase Order				
NDC/Trade Name/Package Description					Denied Qty.	Approved Qty.	Inventory Transfer Qty.
00006-4045-41 Gardasil GARDASIL; SDV; 10-PACK						10	0
Deny Comments							
<b>Order Item: 2</b>							
Vaccine	Tradename	Man. Code	NDC	Package Description	Adult/ Peds	# Doses Ordered	
HepA-Ped 2 Dose	VAQTA-Peds 2 Dose	MSD	00006-4831-41	VAQTA-PEDS; SDV; 10-PACK	PED	10	
Priority No	Priority Reason	Funding Code	State Purchase Order				
NDC/Trade Name/Package Description					Denied Qty.	Approved Qty.	Inventory Transfer Qty.
00006-4831-41 VAQTA-Peds 2 Do VAQTA-PEDS; SDV; 10-PACK						10	0
Deny Comments							
<b>Order Item: 3</b>							
Vaccine	Tradename	Man. Code	NDC	Package Description	Adult/ Peds	# Doses Ordered	
Meningococcal-MCV40	Menveo	NOV	46028-0208-01	MENVEO; SDV; 5-PACK	PED	10	
Priority No	Priority Reason	Funding Code	State Purchase Order				
NDC/Trade Name/Package Description					Denied Qty.	Approved Qty.	Inventory Transfer Qty.
Deny Comments <b>Order denied - vaccine not current brand choice</b>					10	0	0

Should you have additional questions or concerns regarding the status of your vaccine order, please contact the IIP at [IIP@dhw.idaho.com](mailto:IIP@dhw.idaho.com) or (208) 334-5931.