

IIP DTAP REMINDER RECALL PILOT

Morgan Kagel

TIMELINE

28 PROVIDERS
ELECTED TO
PARTICIPATE

NOVEMBER - 2017

DECEMBER

JANUARY - 2018

INVITATION TO
PARTICIPATE WENT
OUT TO ALL
PROVIDERS

PARTICIPATING
PROVIDERS
COMPLETED THEIR
PROVIDER
AGREEMENTS

TIMELINE

TRACKING
STARTED JANUARY
15TH

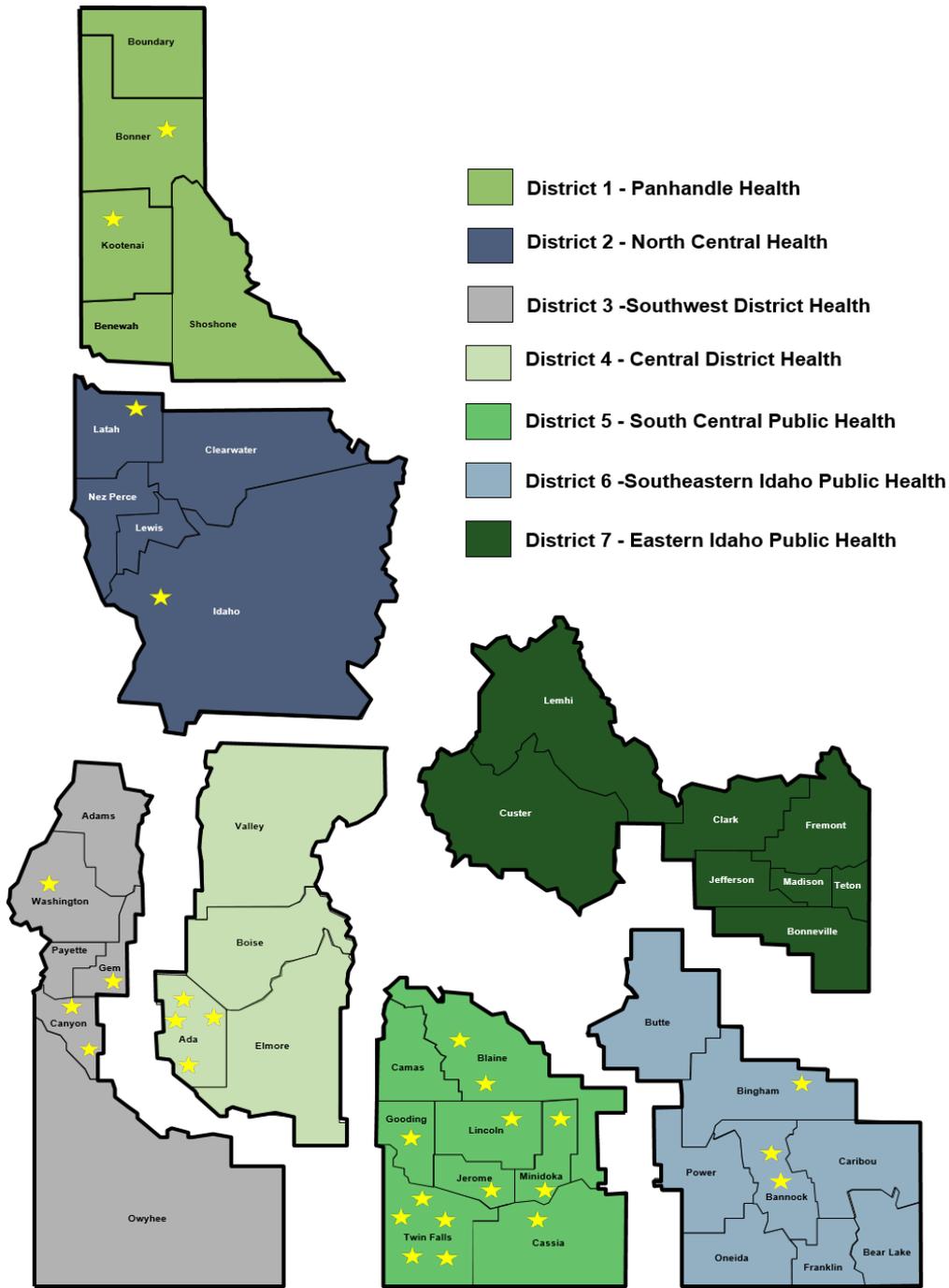
JANUARY - 2018

FEBRUARY

MARCH - 2018

IIP SENT OUT
3,266 LETTERS

TRACKING
FINISHED
MARCH 15TH



PROVIDER AGREEMENT

Idaho Immunization Program Reminder/Recall Pilot Participation Agreement

My office _____, VFC Pin# _____, would like to participate in the reminder recall project from January 15-March 15, 2018.

By signing up to participate, we give the Idaho Immunization Program (IIP) permission to send a

Please let the IIP know whether your office allows walk-in visits for vaccinations, or would be willing to allow them between January 15-March 15. You are not required to offer walk-in visits during the pilot, but if you decide to, then we will include that information in the letter to your patients.

If your office is not able to offer walk-in visits, then we ask that you allow patients to make vaccination only appointments during this time period.

My office offers walk-in vaccination visits or is willing to offer walk-in vaccination visits from January 15 – March 15, 2018

My office offers vaccination only appointments or is willing to offer vaccination only visits from January 15 – March 15, 2018

Vaccine Coordinator: _____ Date: _____

Medical Director/Office Manager: _____ Date: _____



November 2017

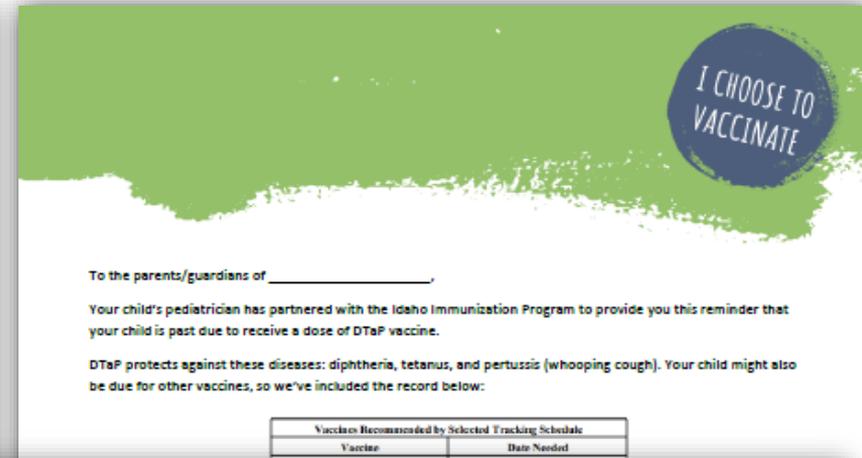
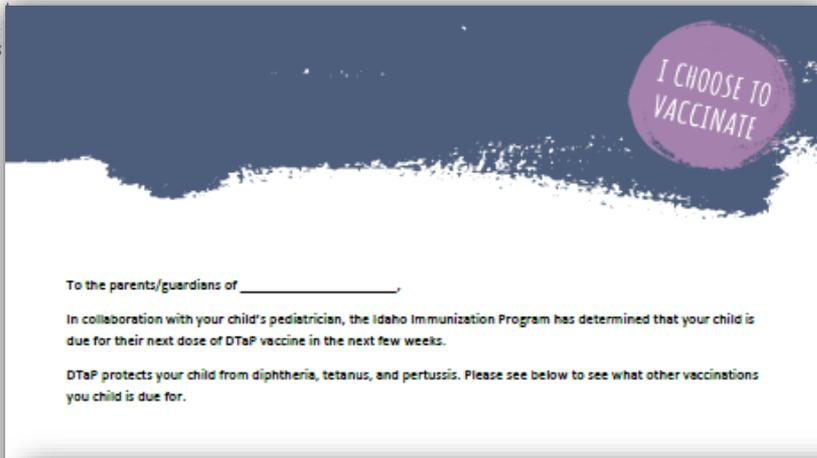


IDAHO DEPARTMENT OF HEALTH & WELFARE
DIVISION OF PUBLIC HEALTH



REMINDER

RECALL



Please contact your child's pediatrician to make a vaccination appointment for your child. Please bring this letter with you. If your child received these vaccines within the past month, please disregard this reminder.

Or:

Your child's pediatrician offers walk-in immunization visits. No appointment needed, just drop by your child's doctor's office to get them caught up on their vaccinations! Please bring this letter with you. If your child received these vaccines within the past month, please disregard this reminder.

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Thank you,

Dr.'s office & Idaho Immunization Program

TRACKING SHEET

IIP Reminder Recall Tracking Sheet

When a child comes in to receive vaccinations, your office is responsible for asking:

1. Are you here because of a letter you received about your child's vaccinations?

If the parent/guardian answer yes, then

2. Was that letter blue or green?

Depending on what color they say, put a tally down under that column.

No patient data needs to be collected for tracking, just a count of how many came in for each letter. This tracking sheet will be sent in to the IIP by March 20, 2018.

	Blue (Reminders)	Green (Recalls)
Week 1 (1/15-1/21)		
Week 2 (1/22-1/28)		
Week 3 (1/29-2/4)		
Week 4 (2/5-2/11)		
Week 5 (2/12-2/18)		
Week 6 (2/19-2/25)		
Week 7 (2/26-3/4)		
Week 8 (3/5-3/11)		
Week 9 (3/11-3/15)		

INITIAL TAKEAWAYS

- Pre-intervention rates ranged from 44% UTD for DTaP to 97% UTD for DTaP
- Out of 3,266 letters sent, 614 bounced back as undeliverable ~ 18% bounce back rate
- Reminder letters only had a 2.4% bounce back rate
- Post-intervention rates ranged from 41% UTD for DTaP to 97% UTD for DTaP

13 clinics saw a positive change in their rates