

BIO

Françoise Cleveland joined the Idaho office of AARP in 2016 as the Associate State Director of Advocacy working within the organization's structure to provide state and federal government relations, grassroots organizing, and community outreach.

29 APR 2020



BIO

A proud Idaho native, Françoise has spent most of her career working to better Idaho through public policy on the national, state, and local level. Born and raised in Idaho Falls, she initiated a career in public service while working in the mayor's office.

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BIO

During school, she served two appointments as a congressional intern in the U.S. Senate. Françoise earned her Master of Public Administration after receiving a Bachelor of Arts in Mass Communications with a minor in Political Science from Idaho State University.

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BIO

Previously, Françoise served as District Director in Idaho for the U.S. Senate where she was responsible for policy and constituent issues and served as spokesperson for legislative matters.

Along with her husband and several business partners, she owned and operated a successful independent nuclear pharmacy before moving to the Treasure Valley.

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BIO

Dr. Paul Glassman is the Assistant Dean for Research at the College of Dental Medicine at California Northstate University in Elk Grove, CA and Professor Emeritus at the University of the Pacific, Arthur A. Dugoni, School of Dentistry in San Francisco, CA.

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BIO

He has served on many national panels including the Institute of Medicine's (IOM) Committee on Oral Health Access to Services which produced the IOM report on Improving Access to Oral Health Care for Vulnerable and Underserved Populations.

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BIO

Dr. Glassman has had many years of dental practice experience treating patients with complex conditions and has published and lectured extensively in the areas of Hospital Dentistry, Dentistry for Patients with Special Needs, Dentistry for Individuals with Medical Disabilities, Dentistry for patients with Dental Fear, Geriatric Dentistry, and Oral Health Systems reform.

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BIO

He has a long career working with special populations in a variety of practice and community settings. Dr. Glassman has been PI or Co-PI on over \$30 million in grants and contracts over the last 30 years devoted to community-service demonstration and research programs designed to improve oral health for people with disabilities and other underserved populations.

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BIO

Finally, Dr. Glassman has been prominent in advocacy efforts on a state and national level for health system reform to improve oral health systems for a wide variety of underserved groups.

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BIO

Trudy Bearden is a Senior Consultant at CoMagine, providing comprehensive technical assistance to sites pursuing practice transformation. Her consulting expertise extends to health information technology, HIPAA, and the EHR Incentive Programs.

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BIO

Prior to her position at CoMagine (formerly Qualis Health), Ms. Bearden served for five years as Clinical Manager, Quality Coordinator, and Clinical Instructor at the Idaho State University Family Medicine Residency, where she led the implementation of the Patient-Centered Medical Home Model of Care as part of the Safety Net Medical Home Initiative.

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BIO

Having spent many years as a Clinic Administrator, Quality Coordinator, and Transformation Team Lead, Ms. Bearden understands the challenges and competing demands practices face when trying to implement practice transformation changes. She is an NCQA PCMH Certified Content Expert.

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BIO

Rachelle Williams, RDH, MS has over 18 years of clinical experience and has been an educator for 6 years in the Department of Dental Hygiene at Idaho State University. Her research has focused on community oral health care, which included the development, implementation, and evaluation of a school-based sealant program.

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Her current project, which received HRSA subgrant funding, is to develop and implement Teledentistry in dental health professional shortage areas in Southeast Idaho.

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In addition to community oral health care, her research involves the investigation of advancing the required entry-level dental hygiene degree from an associate degree to a baccalaureate degree. Furthermore, she is active in professional service at Idaho State University and is an active member of the American Dental Hygienists' Association.

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BIO

Dr. Waseem Ghannam obtained his Medical Degree from St. Matthew's University and completed his training at Cabarrus Family Medicine in Concord, NC. During his medical training, Dr. Ghannam also completed a Master of Business Administration from Davenport University and a Masters in Health Services Administration from St. Joseph's College of Maine.

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He is also the CEO and Co-founder of Telehealth Solution. They strive to provide telehealth technologies that bring care to patients at skilled nursing facilities and critical access hospitals. Their services focus on preserving a patient's integrity and dignity while reducing costs for the facilities.

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BIO

Neil Tangingco has over 20 years in healthcare and technology. He started his hi-tech career during the heart of dot.com days at Netscape, Yahoo and Computer Associates, taking on leadership roles in Sales, Channels and Marketing.

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Since 2000, Neil and his wife Melanie remain as co-owners and licensees of a successful Assisted Living community called Evergreen Residence in Central California. It is at Evergreen Residence where Neil began to leverage assistive technology including telehealth to improve patient care and staff efficiency.

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BIO

Before founding Connected Home Living, he spent over 4 years taking on management roles for telehealth companies like VideoCare and Grand Care Systems.

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BIO

With Neil's lengthy background in long-term care and telehealth, he founded Connected Home Living in 2015, and currently holds the CEO role where he grew the company as one of the leading Telehealth Turn-Key providers in the market, caring for remote patients in over 9 states.

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BIO

On his spare time, Neil cherishes his family time; running and hiking and spending time at the Monterey beach.

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BIO

Madeline Russell is the Director of Quality at Lost Rivers Medical Center in Arco, Idaho. She participated in the Legal Studies, Healthcare Law Masters program from the University of Oklahoma and received her Master of Business Administration degree from the Idaho State University College of Business. Madeline received her Bachelor of Science from Idaho State University in Health Care Administration.

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BIO

Previously, at the Idaho Department of Health and Welfare, she was the Program Manager for the 12 Telehealth Subgrants funded through the Statewide Healthcare Innovation Plan (SHIP) State Innovation Model grant. Additionally, she also managed the Community Healthcare Worker, Community Health Emergency Services programs and the Public Health District subgrants related to the formation of the 7 regional collaboratives.

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