

HEALTH MANAGEMENT ASSOCIATES

EXAMPLES OF CASES TREATED USING TELEHEALTH SERVICES AT RURAL HEALTH CLINICS AND POSSIBLE REIMBURSEMENT SCENARIOS

Patient	Case description	Visit characteristics	Billing code	Estimated payment amount
Patient 1	<ul style="list-style-type: none"> 23-year old Cough and fever Requesting refill of birth control pills New patient Requesting visit by telehealth 	<ul style="list-style-type: none"> Insurance: Medicaid Live Video Visit (30 minutes) 	Live Virtual Visit = 99203 (w/ modifier = 'GT')	Live Virtual Visit = \$101.94
Patient 2	<ul style="list-style-type: none"> 65-year old Congestive Heart Failure, Diabetes Mellitus, and Hypertension Established patient Requesting medication refills Recently discharged from the inpatient hospital department 	<ul style="list-style-type: none"> Insurance: Medicare Virtual check-in with patient E-consult requested by PCP to cardiologist: Interprofessional consultation, 30 minutes Remote patient monitoring (RPM): Blood pressure reading and blood sugar readings sent by patient to clinician Live Virtual Visit with a nutritionist (30 minutes) 	Virtual check-in billed by PCP= G0071 E-consult billed by PCP = 99451 RPM = G0071 Live Virtual Visit with nutritionist = 97802 (w/ modifier = 'CG' pre-July 1, and modifier = '95' post-July 1)	Virtual check-in = \$24.76 E-consult = \$37.53* RPM = \$24.76 Live Virtual Visit = \$38.25
Patient 3	<ul style="list-style-type: none"> 10-year old Asthma Recurring rash, parent emails images confirming rash and resolution, 	<ul style="list-style-type: none"> Insurance: Medicaid/CHIP E-visit: Email sent through online portal Audio-only visit with PCP 	E-visit = Not covered Audio-only visit = 99442	E-visit = Not covered

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	<ul style="list-style-type: none"> • Parent follows up by requesting an audio-only telephone call to discuss rash and the patients' difficulty pronouncing certain letters • Established patient • Parent requests medication refill 	<ul style="list-style-type: none"> • Live Virtual Visit (LVV) with a speech pathologists (SP) • Live Virtual visit with PCP (20 minutes) 	<p>LVV with SP = 92522 (w/ modifier = 'GT')</p> <p>LVV with PCP = 99202 (w/ modifier = 'GT')</p>	<p>Audio-only visit = Covered but unclear</p> <p>LVV with SP = \$79.54</p> <p>LVV with PCP = \$71.00</p>
Patient 4	<ul style="list-style-type: none"> • 40-year old • Major depression and anxiety • Back pain • Headaches • Established patient 	<ul style="list-style-type: none"> • Insurance: Medicaid • Live Virtual Visit with PCP for diagnostic psychiatric evaluation with assessment of medical concerns • Patient referred to LCSW for follow-up psychotherapy visit (60 minutes) via Live Virtual Visit • Live Virtual Visit with PCP to follow-up and prescribe an anti-depressant (20 minutes) 	<p>LVV with PCP = 90792 (w/ modifier = 'GT')</p> <p>LVV with LCSW = 90838 (w/ modifier = 'GT')</p> <p>LVV with PCP = 99212 (w/ modifier = 'GT')</p>	<p>LVV with PCP = \$128.66</p> <p>LVV with LCSW = \$100.06</p> <p>LVV with PCP = \$41.40</p>

Note: * CMS has not explicitly stated RHCs can conduct E-consults, but they have also not explicitly stated they cannot. This aspect of Medicare telehealth coverage for RHCs remains unclear, therefore, we treat RHCs as any other provider under Medicare.