



C.L. "BUTCH" OTTER – Governor
RUSSELL S. BARRON – Director

IDAHO DEPARTMENT OF HEALTH & WELFARE

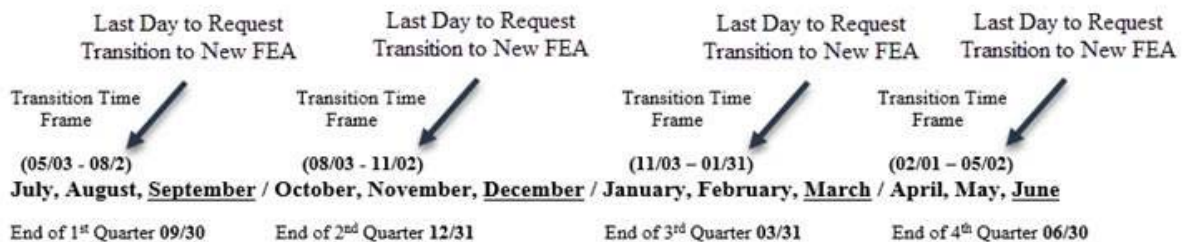
MATT WIMMER - Administrator
DIVISION OF MEDICAID
Post Office Box 83720
Boise, Idaho 83720-0009
PHONE: (208) 334-5747
FAX: (208) 364-1811

Greetings Support Brokers-

We have finalized a new Fiscal Employer Agent in Idaho and have some information to pass on. The new FEA is Acumen.

At our information meetings and/or Guide trainings, we will be providing participants with pamphlets for both Consumer Direct and Acumen. It will be the participant's responsibility to select an FEA and contact them to schedule the FEA training. FEAs will schedule the trainings in the participant's home or in the community and give the participant a certificate that shows the participant has completed the FEA training. This certificate will need to come in with the initial plan or via a plan change for those participants that are wanting to switch from Consumer Direct to Acumen.

IDAPA 16.03.13.210.01.a outlines the process for transitioning to a new FEA. Participants are required to provide their current FEA with a written request to transition. The transition request must be provided at least 60 days in advance. The transition may only occur at the end of a fiscal quarter. Fiscal quarter end dates and the last day a transition request may be submitted for that quarter are shown below. The transition time frame shown below is the period you have to submit your request for that fiscal quarter.



Participants who wish to switch to Acumen will have to go through Acumen's enrollment training and a certificate of completion will need to come in with a plan change or with the annual plan if the switch is made at the plan year.

Acumen will mail information pamphlets to all active Support Brokers. Support Brokers may then share this information with their participants. If you would like additional information about Acumen; you may contact Shari Nova, Program Director at (480) 386-0483.